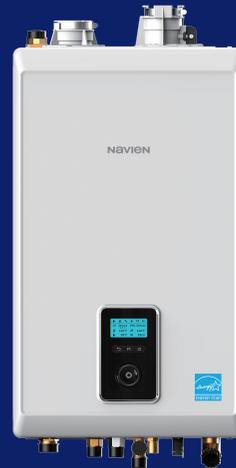


Installation & Operation Manual

NCB-H Condensing Combi-Boilers

Model

- NCB-190/060H
- NCB-190/080H
- NCB-240/110H
- NCB-240/130H
- NCB-250/150H



ALWAYS read and follow this manual completely before using the boiler. Save for future reference.

Tested and Certified to NSF/ANSI 372 for lead free* compliance.

* The wetted surface of this product contacted by consumable water contains less than one quarter of one percent (0.25%) of lead by weight.



⚠ WARNING

If the information in these instructions is not followed exactly, a fire or explosion may result, causing property damage, personal injury, or death.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

The installation must conform with local codes or, in the absence of local codes, the National Fuel Gas Code, ANSI Z223.1/NFPA 54 and/or CSA B149.1, Natural Gas and Propane Installation Code.

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Important Safety Information



The following Safety Alert Symbols are used in this manual. They are used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible serious injury or death. This Safety Alert Symbol precedes any safety message about risk of personal injury. It may also be accompanied by one of the following signal words.

If the information in these instructions is not followed exactly, a fire or explosion may result, causing property damage, personal injury or death.

DANGER

Indicates a hazardous situation that if not avoided will result in death or serious injury.

WARNING

Indicates a potentially hazardous situation that if not avoided could result in death or serious injury.

CAUTION

Indicates a potentially hazardous situation that if not avoided could result in minor or moderate injury.

NOTICE

Indicates information considered important but not hazard-related (such as property damage).

WARNING



If you smell gas:

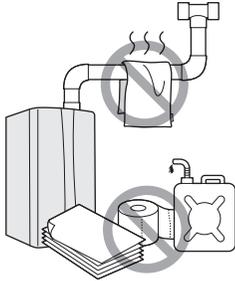
- Do not try to light any appliance.
- Do not touch any electrical switches or use landline phones.
- From a neighbor's phone, call your gas provider and follow their instructions.
- If you cannot reach your gas provider, call the fire department.
- Do not return to your home until authorized by your gas supplier or the fire department.

Do not use or store flammable products, such as gasoline, solvents, or adhesives in the same room or area as the boiler.

- The boiler has a main burner flame that can turn on at any time and can ignite flammable vapors. Vapors from flammable liquids can explode and catch fire, causing death or severe burns.
- Vapors cannot be seen and are heavier than air. They can travel long distances along the ground and can be carried from other rooms to the boiler's main burner flame by air current.
- Keep all flammable products far away from the boiler and store them in approved containers. Keep the containers closed tightly and out of the reach of children and pets.

WARNING

To prevent death, serious injury, or property damage:



- **Do not store or use gasoline or other flammable liquids near this boiler.**
Doing so may result in fire or explosion.
- **Do not place combustibles, such as newspapers or laundry, near the boiler or venting system.**
Doing so may result in a fire.
- **Do not place or use hair sprays, spray paints, or any other compressed gases near the boiler or venting system, including the vent termination.**
Doing so may result in fire or explosion.
- **Do not operate the boiler with the front cover opened.**
Doing so may result in fire or carbon monoxide (CO) poisoning, which may result in property damage, personal injury, or death.
- **Do not operate this boiler without proper venting.**
Doing so may result in fire or carbon monoxide (CO) poisoning, which may result in property damage, personal injury, or death.
- **Do not touch the power cord or internal components of the boiler with wet hands.**
Doing so may result in electric shock.

California law requires the following Prop 65 warning to be provided:

WARNING

Cancer and Reproductive Harm -
www.P65Warnings.ca.gov

WARNING

To prevent death, serious injury, or property damage:

- **Do not turn on the boiler unless the water and gas supplies are fully opened.**
Doing so may damage the boiler.
- **Do not use this boiler for anything other than its intended purpose, as described in this manual.**
- **Do not remove the front cover unless the power to the boiler is turned off or disconnected.**
Failure to do so may result in electric shock.
- **When servicing the controls, label all wires prior to disconnecting them.**
Failure to do so may result in wiring errors, which can lead to improper or dangerous operation. Verify proper operation after servicing.
- **Do not use unapproved replacement or accessory parts.**
Doing so may result in improper or dangerous operation and will void the manufacturer's warranty.
- **Do not place anything in or around the vent terminals, such as a clothes line, that could obstruct the air flow in or out of the boiler.**
- **This boiler has been approved for use in the USA and Canada only.**
Using the boiler in any other country will void the manufacturer's warranty.

Product Installation Information

Model	
Date Purchased	
Gas Type	
Serial Number	

⚠ DANGER



Water temperature over 125°F (52°C) can cause severe burns instantly or death from scalds. Children, disabled and elderly are at highest risk of being scalded. Feel water with your elbow before bathing or showering. Temperature limiting valves are available, contact a licensed plumber for more information.

To prevent burns:

- Use the lowest operating temperature setting necessary to provide comfortably-hot water.
- If your household has children or elderly or disabled residents, consider using a lower temperature setting.
- Check local codes for maximum water temperature setting allowed when used in nursing homes, schools, day care centers and other public applications.
- Do not leave children, the elderly, or disabled persons unsupervised.
- Do not allow small children to play unsupervised in the bathroom.
- Do not allow anyone to change the water temperature while hot water is running.
- Read all the instructions in this manual carefully before changing the temperature setting.
- Feel the water before using it on children, the elderly, or the disabled.
- If it is necessary to set the water temperature above 125°F (52°C), consider installing a thermostatically-controlled mixing valve or temperature-limiting valve. Contact a licensed plumber or your local plumbing authority for more information.

⚠ DANGER

This boiler's DHW temperature is set to 120°F (49°C) at the factory for your safety and comfort. Increasing the temperature increases the risk of accidental scalding. Water temperatures at or above 125°F (52°C) can cause instant scalding, severe burns, or death. Before you decide to change the temperature setting, read the following table carefully.

Water Temperature	Time in which a young child can suffer a full thickness (3rd degree) burn
160°F (70°C)	Less than 1 second
140°F (60°C)	1 second
130°F (55°C)	10 seconds
120°F (49°C)	10 minutes
100°F (37°C)	very low scald risk

SAVE THESE INSTRUCTIONS

⚠ DANGER

Indicates a hazardous situation that if not avoided will result in severe injury or death.

⚠ WARNING

Indicates a hazardous situation that if not avoided could result in death or serious injury.

⚠ CAUTION

Indicates a potentially hazardous situation that if not avoided could result in minor or moderate injury.

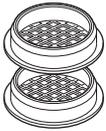
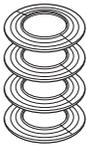
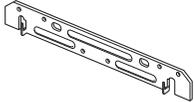
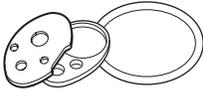
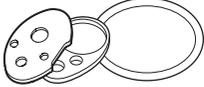
NOTICE

Indicates information considered important but not hazard-related (such as property damage).

1. About the Boiler

1.1 Included Items

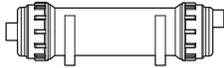
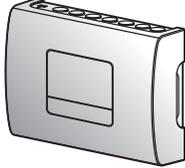
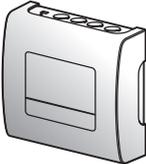
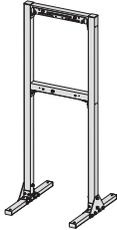
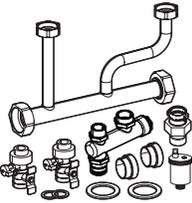
When you open the box, you will find the following items with the boiler. Check the box for each of the following items before installing the boiler.

	
Installation & Operation Manual, User's Information Manual	Quick Installation Guide
	
2 in Vent Termination Caps (x2)	2 in Wall Flanges (x4)
	
Wall Mounting Bracket	Tapping Screws & Anchors (x4)
	
Pressure Relief Valve, Heating	Propane Gas & High Altitude Conversion Kit*
	
Outdoor Temperature Sensor and Cable	Spare Parts*
	
NG High Altitude Conversion Kit (Natural Gas Only)*	

* Spare parts, High Altitude Conversion kit, and Propane Gas & High Altitude Conversion Kit are attached to the inside of the product case after the front cover has been removed.

1.2 Accessories

The following optional accessories are available for the boiler.

	
Condensate Neutralizer Kit	Zone Controller (FMZ-40/60)
	
Zone Controller (FMZ-20/30)	Universal Temperature Sensor (with clip)
	
Navi-Link (Wi-Fi Control System)	Ready-Link Rack
	
Navien Manifold System	NaviClean
	
HotButton Push Button	HotButton Wall Plate

Note The Universal Temperature Sensor can be used as a System Temperature Sensor or a DHW Tank Sensor.

1.3 Specifications

The following tables list the specifications for the boiler. Additional specifications for water, gas, electricity, and vent connections are provided in the Installation section.

Space Heating Specifications

Navien Condensing Boiler Space Heating Ratings						Other Specifications	
Model Number ¹	Heating Input (MBH)		Heating Capacity ² (MBH)	Net AHRI Rating Water ³ (MBH)		AFUE ² (%)	Water Pressure
	Min	Max					
NCB-190/060H	11	60	56	49	95.0	12-30 psi	1 in NPT
NCB-190/080H	11	80	74	64	95.0		
NCB-240/110H	13	110	102	89	95.0		
NCB-240/130H	13	130	120	104	95.0		
NCB-250/150H	14	150	138	120	95.0		

- Note**
1. Ratings are the same for natural gas models converted to propane use.
 2. Based on U.S. Department of Energy (DOE) test procedures.
 3. The net AHRI water ratings shown are based on a piping and pickup allowance of 1.15. Consult Navien before selecting a boiler for installations having unusual piping and pickup requirements, such as intermittent system operation, extensive piping system, etc.

Domestic Hot Water Specifications

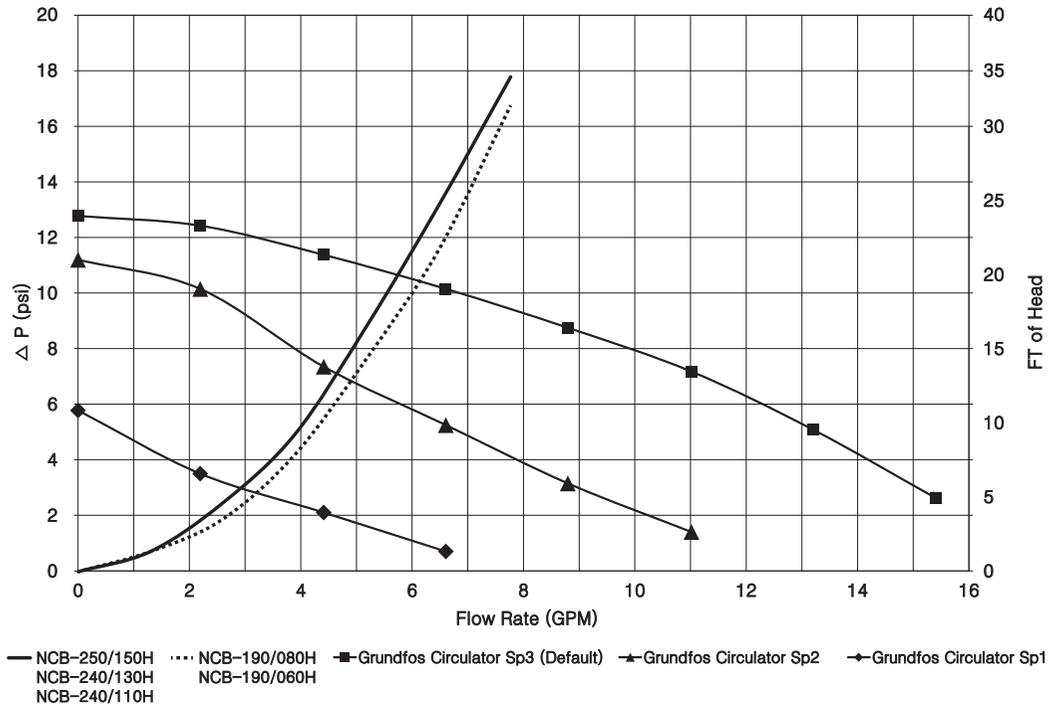
Item		NCB-190/060H	NCB-190/080H	NCB-240/110H	NCB-240/130H	NCB-250/150H
Input Ratings	Min	10,700	10,700	13,300	13,300	14,000
	Max	160,000	160,000	199,900	199,900	210,000
Water Pressure		15-150 psi				
Minimum Flow Rate		0.5 GPM (1.9 L/m)				
Flow Rate (DHW)	35°F (19°C) Temp Rise	8.2 GPM (31.1 L/m)		10.4 GPM (39.5 L/m)		10.8 GPM (40.9 L/m)
	45°F (25°C) Temp Rise	6.4 GPM (24.2 L/m)		7.9 GPM (30 L/m)		8.4 GPM (31.8 L/m)
	67°F (37°C) Temp Rise	4.3 GPM (16.2 L/m)		5.4 GPM (20.3 L/m)		5.6 GPM (21.2 L/m)
	77°F (43°C) Temp Rise	3.7 GPM (14.0 L/m)		4.7 GPM (17.8 L/m)		4.9 GPM (18.5 L/m)
DHW Supply Connection Size		3/4 in NPT				
Cold Water Input Connection Size		3/4 in NPT				

NCB-H Internal Pump

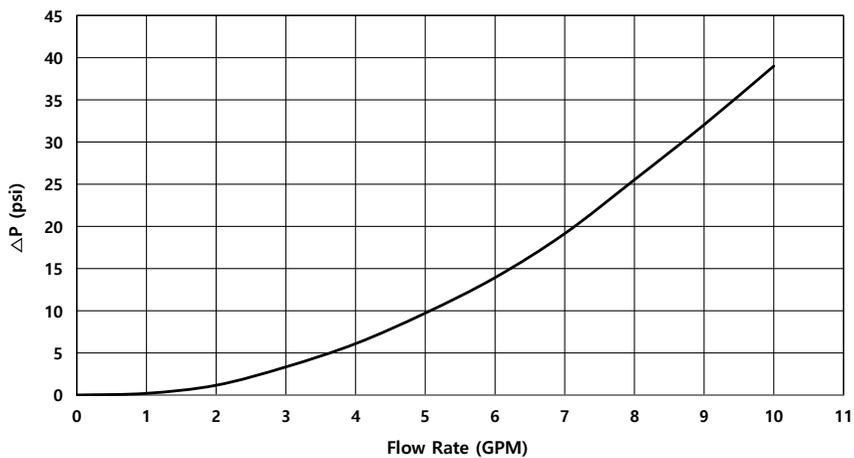
The NCB-H boiler is equipped with an internal circulation pump. The following table provides detailed information on the pump used for the boiler and the performance curve.

Item	Pump Model
NCB-190/060H, NCB-190/080H, NCB-240/110H, NCB-240/130H, NCB-250/150H Internal Circulation Pump	Grundfos UPS 15-78 CIAO2 (Part Number: 30023987A)

NCB-H Flow Performance Pump Curves



NCB-H DHW Pressure Drop Curve



General Specifications

Item		NCB-190/060H	NCB-190/080H	NCB-240/110H	NCB-240/130H	NCB-250/150H
Dimensions		17.3 in (W) x 29.3 in (H) x 12.8 in (D)				
Boiler Weight		87 lbs (40 kg)		96 lbs (44 kg)		
Boiler Weight with Water		93 lbs (42 kg)		102 lbs (46 kg)		
Installation Type		Indoor Wall-Hung				
Venting Type		Forced Draft Direct Vent				
Ignition		Electronic Ignition				
Natural Gas Supply Pressure (from source)		3.5 in-10.5 in WC				
Propane Gas Supply Pressure (from source)		8.0 in-13.5 in WC				
Natural Gas Manifold Pressure		-0.01 in WC to -0.31 in WC		-0.06 in WC to -0.24 in WC		-0.06 in WC to -0.26 in WC
Propane Gas Manifold Pressure		-0.04 in WC to -0.33 in WC		-0.06 in WC to -0.26 in WC		-0.06 in WC to -0.28 in WC
Flow Rate (DHW)	35°F (19°C) Temp Rise	8.2 GPM (31.1 L/m)		10.4 GPM (39.5 L/m)		10.8 GPM (40.9 L/m)
	45°F (25°C) Temp Rise	6.4 GPM (24.2 L/m)		7.9 GPM (30 L/m)		8.4 GPM (31.8 L/m)
	67°F (37°C) Temp Rise	4.3 GPM (16.2 L/m)		5.4 GPM (20.3 L/m)		5.6 GPM (21.2 L/m)
	77°F (43°C) Temp Rise	3.7 GPM (14.0 L/m)		4.7 GPM (17.8 L/m)		4.9 GPM (18.5 L/m)
Gas Connection Size		3/4 in NPT				
Power Supply	Main Supply	120V AC, 60Hz				
	Maximum Power Consumption	Up to 15 amperes				
Materials	Casing	Cold-rolled carbon steel				
	Heat Exchangers	Stainless Steel				
Venting	Exhaust	2 in or 3 in PVC, CPVC, approved polypropylene* 2 in or 3 in Special Gas Vent Type BH (Class III, A/B/C) 2 in or 3 in Stainless Steel				
	Intake	2 in or 3 in PVC, CPVC, polypropylene 2 in or 3 in Special Gas Vent Type BH (Class III, A/B/C) 2 in or 3 in Stainless Steel				
	Vent Clearance	0 in to combustibles				
Safety Appliances		Flame Rod, APS, Ignition Operation Detector Water Temperature High Limit Switch, Exhaust Temperature High Limit Sensor, Water Pressure Sensor, Burner High Limit Fuse, Vent Installation Detector				

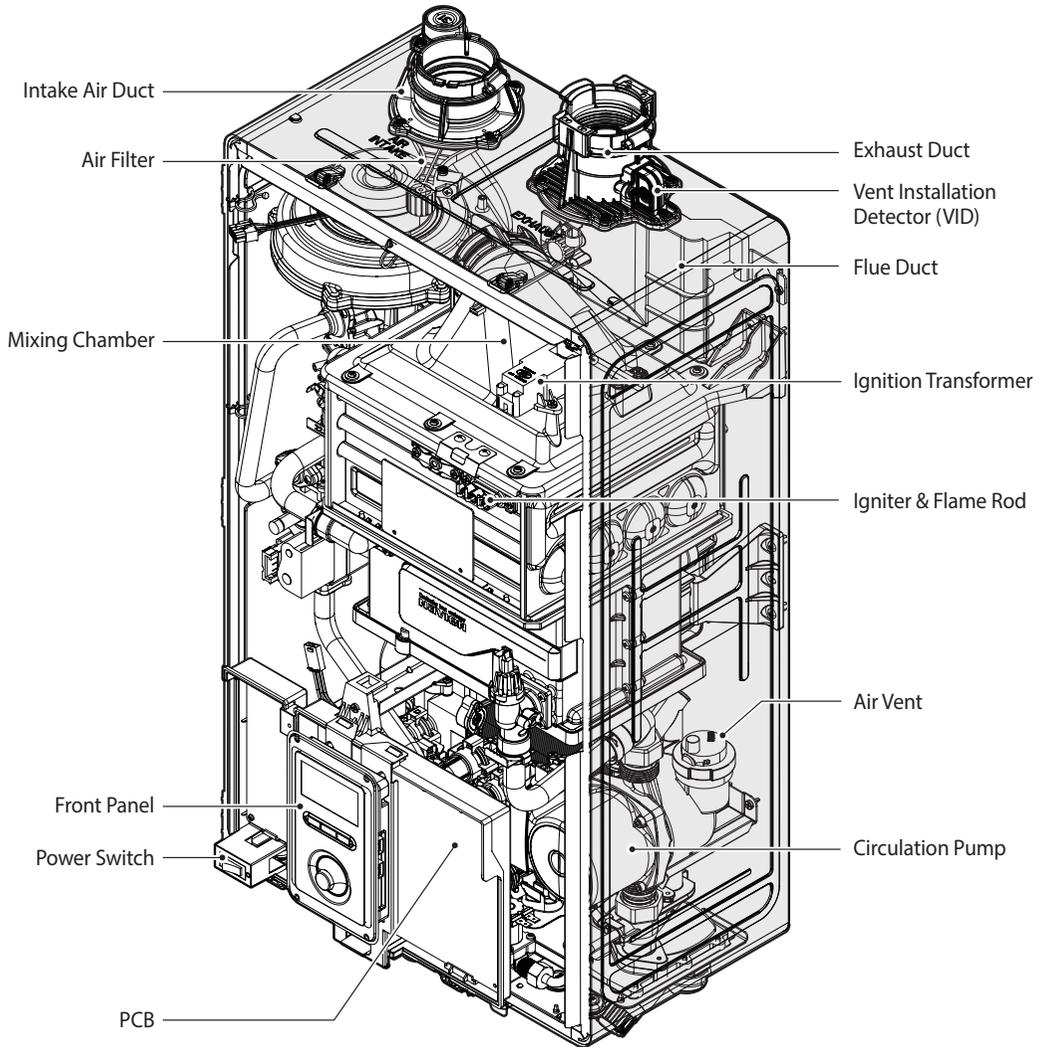
Temperature Setting Range

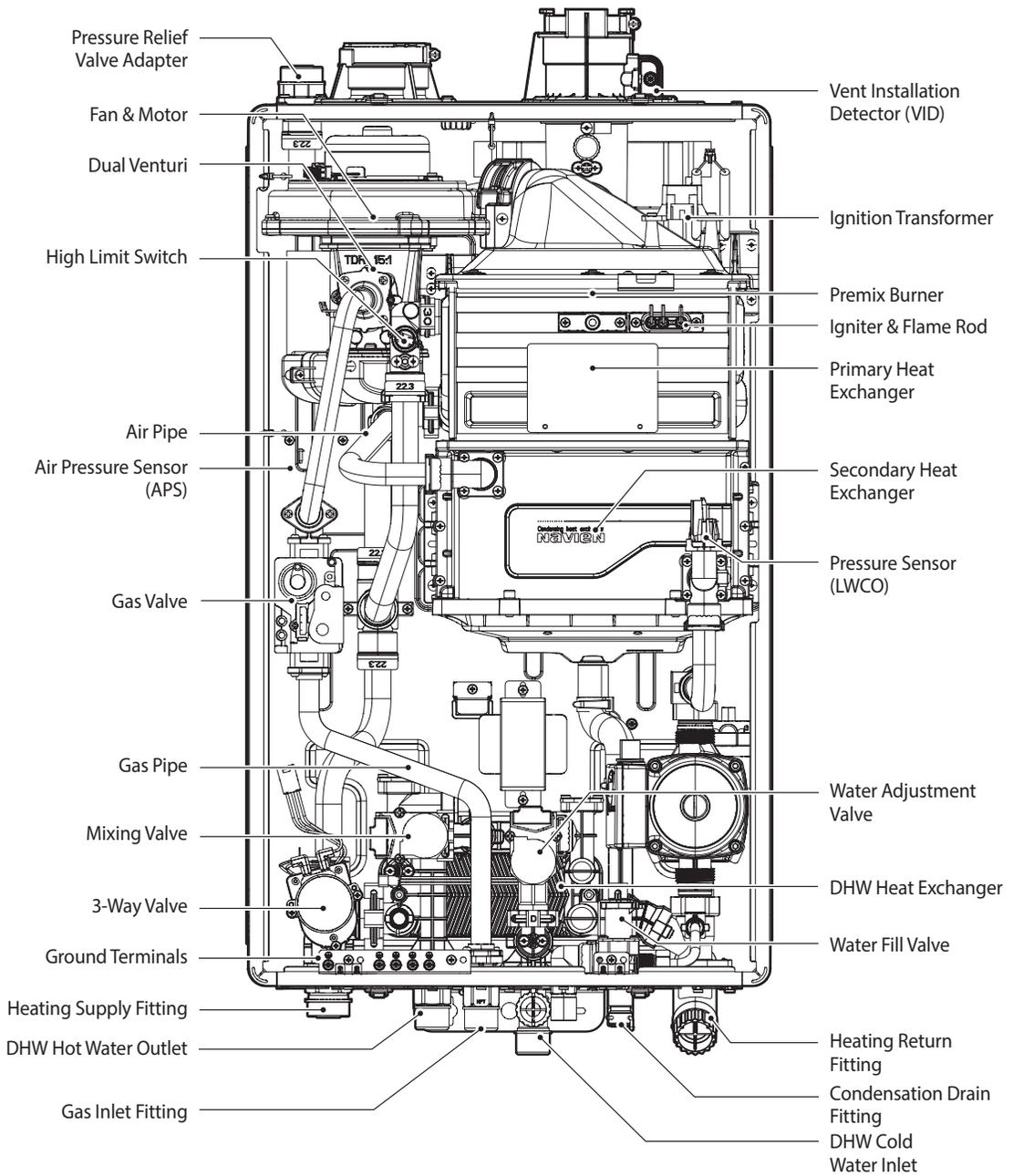
Item		Temperature Setting Range	Remarks
Space Heating	Supply	77–185°F (25-85°C)	Actual supply and return temperatures vary depending on the selected outdoor reset curve.
	Return	68–158°F (20-70°C)	
DHW		86°F-140°F (30°C-60°C)	

Note For more information about the space heating temperature setting range, refer to "11.5.2 Setting the Space Heating Operation" on page 114.

1.4 Components

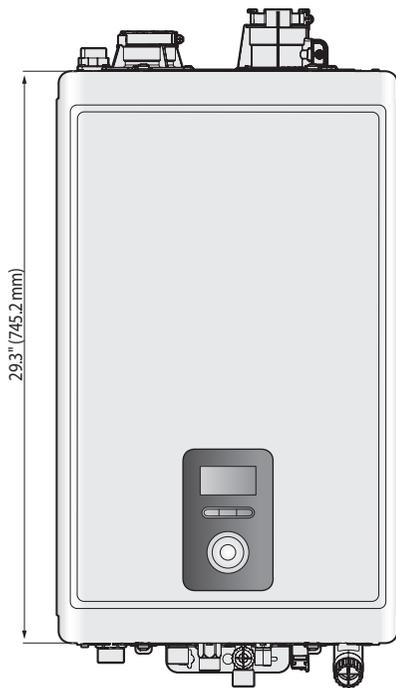
The following diagram shows the key components of the boiler. Component assembly diagrams and particular parts lists are included in the Appendixes.





1.5 Dimensions

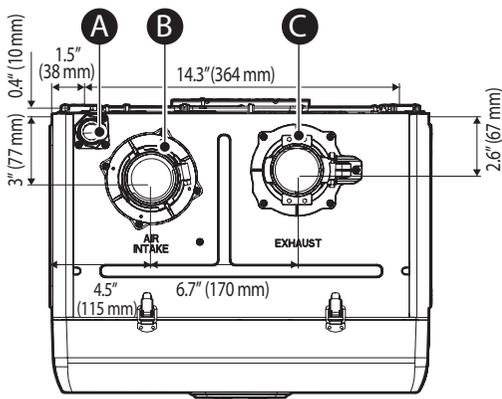
The following diagrams show the dimensions of the boiler and the table lists the supply connections.



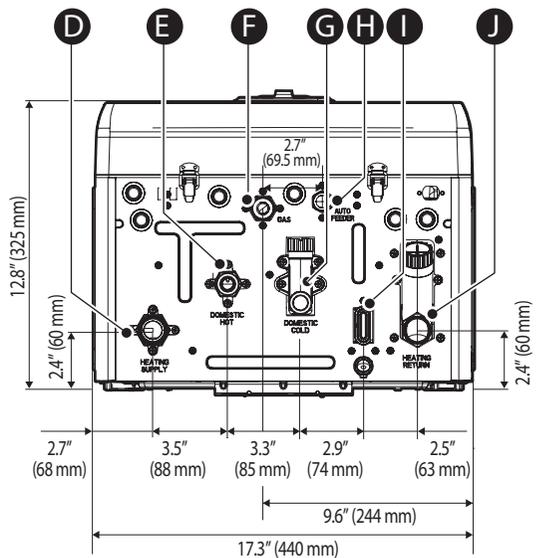
Supply Connections

	Description	Diameter
A	Pressure Relief Valve Adapter	¾ in
B	Air Intake	2 in
C	Exhaust Gas Vent	2 in
D	Heating Supply	1 in
E	Domestic Hot	¾ in
F	Gas Connection	¾ in
G	Domestic Cold	¾ in
H	Auto Feeder Inlet (Make-up Water)	½ in
I	Condensate Outlet	½ in
J	Heating Return	1 in

Overhead View



Supply Connections



1.6 Rating Plate

Navien NCB-H combi-boilers come from the factory configured for use with Natural Gas (NG). If conversion to Propane Gas is required, the included Propane Gas & High Altitude Conversion Kit must ALWAYS be used. Refer to the Propane Gas & High Altitude Conversion Guide for more information.

Note The Propane Gas & High Altitude Conversion Kit is attached to the interior of the boiler cabinet. You will need to remove the front cover to access the Propane Gas & High Altitude Conversion Kit. If you need assistance, please call a licensed professional or Navien Technical Support at 1-800-519-8794.

⚠ WARNING

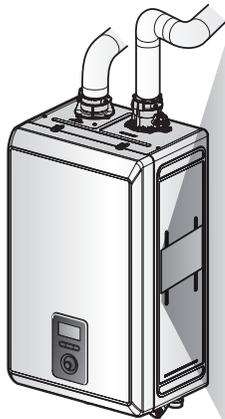
To prevent death, serious injury or property damage:

Before starting the installation, check the Rating Plate located on the side of the boiler to ensure that the boiler matches the gas type, gas pressure, water pressure, and electrical supply available in the installation location.

If the boiler does not match each of these ratings, do not install the boiler. Using a different gas type will result in abnormal combustion and malfunction of the boiler.

- ONLY a licensed professional should connect the gas supply.
- ALWAYS leak test the appliance and the gas connections before operating the appliance.
- This boiler cannot be converted from natural gas to propane without a Navien Propane Gas & High Altitude Conversion Kit. NEVER attempt a field conversion of this boiler without using the Navien Propane Gas & High Altitude Conversion Kit. Doing so will result in dangerous operating conditions and will void the warranty.

Navien Inc. is not liable for any property damage, personal injury or death resulting from improper conversions.



Rating Plate, *Plaque Signalétique

Combination Boiler *Chaudière combinaison
Navien, Inc.
20 Goodyear, Irvine, CA 92618
Tel: 1-800-519-8794

FOR EITHER DIRECT VENT INSTALLATION OR FOR INSTALLATION USING INDOOR COMBUSTION AIR,
POUR INSTALLATION AVEC EVACUATION DIRECTE OU AVEC AIR INTERIEUR COMBURANT

Model No., *Numéro de modèle
NCB-250/150H

Max. Input Rating (DHW), *Entrée GPL max.
210,000 Btu/h

Max. Input Rating (Heating), *Entrée GPL max.
150,000 Btu/h

Category of boiler, *Catégorie de chaudière
Category IV

Max. Inlet Gas Pressure, *Pression max. de gaz d'entrée
10.5 Inches W.C. *pouces W.C.

Min. Inlet Gas Pressure, *Pression min. de gaz d'entrée
3.5 Inches W.C. *pouces W.C.

Manifold Pressure, *Pression d'admission
-0.26 Inches W.C. *pouces W.C.

Electrical Rating, *Régime nominal électrique
AC *c.a., 120 Volts 60Hz Use less than 15 Amp, *Utilise moins de 15A

Minimum relief valve capacity, *Capacité minimum soupape. 200 lbs/hr
CSA/ANSI Z21.13:2022 • CSA 4.9:2022

Type of Gas, *Type de gaz
Natural Gas

Min. Input Rating, *Débit calorifique max.
14,000 Btu/h

Heating Capacity, *Capacité de chauffage
138,000 Btu/h

Net AHRI Rating, *Régime de AHRI
120,000 Btu/h

10.5 Inches W.C. *pouces W.C.

3.5 Inches W.C. *pouces W.C.

-0.26 Inches W.C. *pouces W.C.

AC *c.a., 120 Volts 60Hz Use less than 15 Amp, *Utilise moins de 15A

200 lbs/hr CSA/ANSI Z21.13:2022 • CSA 4.9:2022



Orifices necessary for Propane conversion are provided. *Les injecteurs nécessaires à la conversion au propane sont fournis.

Failure to use the correct gas can cause problems which can result in death, serious injury or property damage. *Le fait de ne pas utiliser le bon gaz peut causer des problèmes qui peuvent mener à la mort, causer des blessures graves ou endommager la propriété.

Consult your installation manual for more information. *Consultez votre manuel d'installation pour plus d'information.

This appliance is certified for use at altitudes up to 4,500 ft (1,370 m) in accordance to the latest CAN/CGA 2.17-High Altitude Installation procedures at normal manifold pressure. This appliance has also been tested up to 10,100 ft (3,078 m).

For installations at altitudes up to 10,100 ft (3,078 m), follow the directions provided in the High Altitude Installations sections of the Installation Manual. *Cet appareil est certifié pour une utilisation à des altitudes de 0 à 4 500 pieds (1 370 m) conformément aux toutes les procédures d'installation à haute altitude CAN/CGA 2.17 à une pression normale. Cet appareil a été testé jusqu'à 10 100 pieds (3 078 m). Pour les instructions d'installation à une altitude supérieure à 10 100 pieds (3 078 m), suivez les instructions fournies dans la section des installations à haute altitude du manuel d'installation.

This appliance must be installed in accordance with local codes or in the absence of local codes, the most recent edition of National Fuel Gas Code, ANSI Z223.1, in Canada use CAN/CGA B149.1 or 2 installation codes for Gas Burning Appliances.

*Cet appareil doit être installé conformément aux codes locaux, ou s'il n'y a pas de codes locaux, la plus récente version du National Fuel Gas Code des E.-U., ANSI Z223.1, au Canada utilisez les codes d'installation CAN/CGA B149.1 ou 2 pour les appareils à gaz.

FOR YOUR SAFETY *POUR VOTRE SÉCURITÉ

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other gas appliances. *Ne rangez pas et n'utilisez pas d'essence ou d'autres liquides ou vapeurs inflammables près de cet appareil ou de tout autre appareil électroménager.

This appliance complies with the requirements of SCAQMD Rule 1146.2 for NOx emissions of 14 ng/J or 20 ppm at 3% O₂.

2. Installing the Boiler

2.1 Choosing an Installation Location

When choosing an installation location, you must ensure that the location provides adequate clearance for the boiler, adequate venting and drainage options, and sufficient access to gas, water, and electrical supplies. Carefully consider the following factors when choosing an installation location:

WARNING

- Do not install outdoors. Outdoor installation may result in property damage, severe personal injury, or death. Damage to the boiler resulting from installation outdoors is not covered by warranty.
- Do not install this boiler in a recreational vehicle, trailer, boat or other moving vehicles as it will result in a Carbon Monoxide Poisoning Hazard.

Note

- Installer must verify that at least one carbon monoxide detector is installed within the residential living space before placing the boiler into operation. Refer to the manufacturer's instructions and local codes as well as the Consumer Product Safety Commission (CPSC) and Environmental Protection Agency (EPA) recommendations for proper use of carbon monoxide alarms.
- If the boiler is installed in Massachusetts, see "12.7 Requirements for the State of Massachusetts" on page 151.

Compliance Requirements

- Local, state, provincial, and national codes, laws, regulations, and ordinances.
- National Fuel Gas Code, ANSI Z223.1-latest edition.
- Standard for Controls and Safety Appliances for Automatically Fired Boilers, ANSI/ASME CSD-1, when required.
- National Electrical Code.
- For Canada only: B149.1 Installation Code, CSA C22.1 Canadian Electrical Code Part 1, CSA-B214-12 Installation code for hydronic heating systems, and any local codes.

Access to Utilities

- Water – the installation location should be near where the domestic water supply enters the building.
- Gas – the installation location should be near where the gas supply enters the building.
- Electricity – the installation location should be near where the electrical supply enters the building.

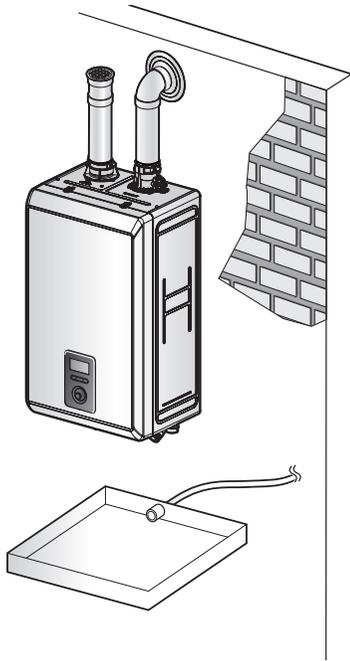
Humidity and Contact with Water

When installing the boiler, avoid places with excessive humidity. The boiler has electric gas ignition components. Moisture can get inside the boiler and damage the ignition system. The boiler must be installed in a way to ensure that the gas ignition system components are protected from water (dripping, spraying, rain, etc.) during operation and service.

Adequate Drainage

The boiler produces a significant amount of condensate during operation. The boiler should be located near a suitable drain and where damage from a possible leak will be minimal. Installing the boiler in a location without a drain will void the warranty and Navien will not be responsible for water damages that occur as a result. For more information about condensate drainage, refer to "3.3 Connecting the Condensate Drain" on page 25.

The boiler must be located in an area where leakage of the unit or connections will not result in damage to the area adjacent to the appliance or to lower floors of the structure. When such locations cannot be found, installation of an adequately drained drain pan under the boiler is highly recommended. When installing the drain pan, ensure that the installation does not restrict combustion air flow.



Adequate Venting and Ventilation

Select a location that requires minimal venting. Consider venting restrictions caused by windows, doors, air intakes, gas meters, foliage, and other buildings. For more information about venting, refer to “5. Venting for Combustion Air” on page 59.

To ensure adequate venting and ventilation, follow these guidelines:

- Maintain proper clearances from any openings in the building.
- Ensure that the vent termination is at least 12 in (305 mm) above ground, 12 in (305 mm) above the highest anticipated snow level, or as required by local codes, whichever is greater.
- Do not enclose the vent termination.
- Install the exhaust vent in an area that is free from any obstructions, where the exhaust will not accumulate.
- Do not install the boiler where moisture from the exhaust may discolor or damage walls.
- Do not install the boiler in bathrooms, bedrooms, or any other occupied rooms that are normally kept closed or not adequately ventilated.

Proximity to Fixtures and Appliances

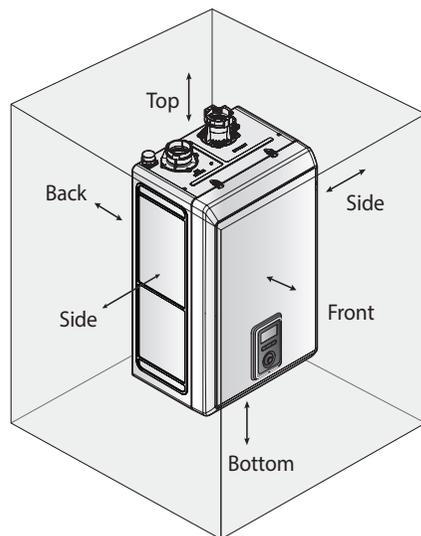
Install the boiler near fixtures that deliver or use hot water, such as bathroom, kitchen, and laundry room faucets. Select a location that minimizes the water piping required between major fixtures. If the distances are long or if the user requires “instant” hot water, installation of a recirculation line which circulates domestic hot water back to the boiler from the furthest fixture is recommended. Insulate as much of the hot water supply and recirculation lines as possible. For more information about the water supply, refer to “3.2 Installing a Domestic Hot Water (DHW) System” on page 23.

Adequate Installation Clearances

NOTICE

Do not install the boiler on carpeting.

Install the boiler in an area that allows for service and maintenance access to utility connections, piping, filters, and traps. Based on the installation location, ensure that the following clearances are maintained:



Clearance from:	Indoor Installation
Top	9 in (229 mm) minimum
Back	0.5 in (13 mm) minimum
Front	4 in (100 mm) minimum
Sides	3 in (76 mm) minimum
Bottom	12 in (300 mm) minimum

CAUTION

It is necessary to leave clearance for service access.

Clean, Debris and Chemical-free

Combustion Air

- Do not install the boiler in areas where dust and debris may accumulate or where hair sprays, spray detergents, chlorine, or similar chemicals are used.
- Do not install the boiler in areas where gasoline or other flammables are used or stored.
- Ensure that combustible materials are stored away from the boiler and that hanging laundry or similar items do not obstruct access to the boiler or its venting.

Note

The combustion air must be free of flammable vapors or corrosive chemical fumes. Common corrosive chemical fumes to avoid include fluorocarbons and other halogenated compounds such as Freon, trichloroethylene, perchloroethylene, chlorine, all of which can be found in refrigerants or solvents. When these chemicals burn, they produce acids that corrode the stainless steel heat exchanger, gaskets, and the flue and vent system.

Operating Temperature

The ambient temperature at the installation location must be above 32°F (0°C) and below 120°F (49°C).

High Altitude Installations

- This unit may be installed at elevations up to 10,100 ft (3,078 m) for use with natural gas and propane. Refer to “6. Setting the DIP Switches” on page 76 for the appropriate altitude setting.
- Natural gas units require the use of the Natural Gas High Altitude Conversion Kit if installed at an elevation of 5,400 ft (1,646 m) or higher.

WARNING

- ALWAYS read and follow the Natural Gas High Altitude Conversion Guide when installing the gas orifice included with the kit in order to prevent death, serious injury or property damage.
- The front cover will need to be removed from the boiler to access the High Altitude Conversion Kit.

2.2 Mounting the Boiler to the Wall

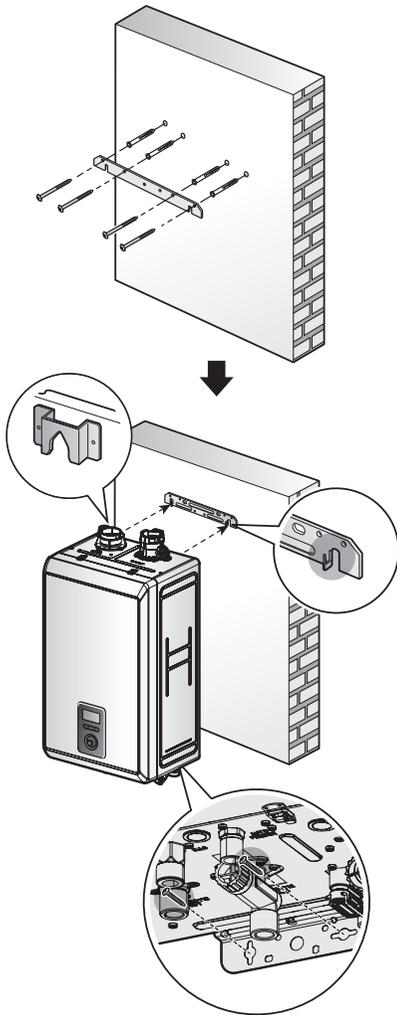
Navien NCB-H boilers come with an upper mounting bracket that is pre-drilled at 16 in (400 mm) on center for easy installation on standard wall studs. If the strength of the wall is insufficient or if the framing is non-standard or uneven, reinforce the area before installing the boiler. Avoid installation on common walls as the unit will make some operational noises while it is running.

Note

Avoid installation on common walls as the unit will make some operation noises while it is running.

To mount the boiler to the wall:

1. Drill holes into studs and drill holes into the drywall for plastic anchors. Insert anchors into drywall. Affix the bracket securely to the wall and ensure that it is level and that it can support the weight of the boiler.
2. Secure one screw to hold Wall Mounting Bracket. Check that the bracket is level then secure the remaining three screws.
3. With assistance from another person, lift the boiler slightly above hooks on the mounting bracket. Slowly lower until boiler is resting on the mounting bracket hooks. When mounted with the mounting bracket, the back of the boiler will have a 5/8 inch (16 mm) clearance from the wall.
4. Install two screws (not included) through the bracket at the bottom of the boiler to secure it to the wall.



NOTICE

- Ensure that the structure of the installation location is sturdy enough to support the full weight of the installed boiler, including the water contained in the heat exchanger and related piping.
- The wall must be vertical, and it must be capable of carrying the weight of the boiler.
- Do not mount the boiler to drywall that has not been reinforced.
- **Do not** rest the boiler on the bottom end after removing it from the shipping carton. Doing so may result in excessive pressure on protruding pipes and resulting in product damage. If you must put the boiler down, lay it on its back or put it inside the protective shipping base.

⚠ WARNING

- **The boiler is heavy.** Always lift the unit with assistance. Be careful not to drop the boiler while lifting or handling it to avoid bodily injury or damage to the unit.
- Install the boiler in the upright, vertical position. Installation in any other orientation will result in improper boiler operation and property damage, and could result in serious personal injury or death.

3. Installing the System Piping

Prior to connecting piping to the boiler, flush the entire system to ensure it is free of sediment, flux, solder, scale, debris or other impurities that may be harmful to the system and boiler. During the assembly of the heating system, it is important to keep the inside of the piping free of any debris including construction dust, copper burrs, sand and dirt.

For retrofits, all system piping including radiators, must be cleaned of all build-up including sludge and scale. All systems, old and new, must be cleaned to remove flux, grease and carbon residue. Navien recommends cleaning the boiler system with cleaning products specially formulated for boiler systems. For retrofit applications with heavy limescale and sludge deposits, a heavier duty cleaner may be required. For information on performing the cleaning, follow the instructions included with the boiler system cleaner products.

NOTICE

- Failure to rid the heating system of the contaminants listed above will void your warranty and may result in premature heat exchanger failure and property damage.
- To avoid damaging the connectors on the boiler, use two wrenches when tightening piping to the boiler. Use one wrench to prevent the connector at the boiler from turning, and use the other wrench to tighten the connection. Damaged connectors may result in system leaks.
- Properly support the piping with hangers. Do not allow the piping to be supported by the boiler or its accessories.

3.1 Installing a Space Heating System

The water-tube type heat exchanger of the Navien NCB-H boiler is designed to attain the highest level of heat transfer in a compact design. To maintain the efficient and reliable operation of the heat exchanger, and to avoid heat exchanger failure, it is critical to ensure the rules and guidelines in this section are followed.

WARNING

Failure to follow the instructions provided in this section will void the warranty and may result in property damage, fire, serious injury or death.

3.1.1 Guidelines for a Space Heating Installation

Read and follow the guidelines listed below to ensure safe and proper installation of a boiler heating system.

Freeze Protection for a Space Heating System

- Freeze protection products may be used for the space heating system. Freeze protection for new or existing systems requires specially formulated glycol, which contains inhibitors to prevent the glycol from attacking the metallic system components.
- Before using freeze protection products, ensure that system fluid contains proper glycol concentration and the inhibitor level is appropriate. Navien recommends against exceeding a 35% concentration of glycol.
- When using the freeze protection products, the system must be tested at least once a year, and as recommended by the manufacturer of the glycol solution.
- When using the freeze protection products, allowance should be made for expansion of the glycol solution.
- Freeze damage is not covered by the warranty.
- The use of glycol results in a greater head loss due to its higher viscosity compared to water.

NOTICE

For systems requiring freeze protection, use only inhibited propylene glycol, specially formulated for hydronic heating systems; use of other types of antifreeze may be harmful to the system and will void the warranty.

System Pressure

- The Navien NCB-H boiler is intended solely for use in pressurized closed loop heating systems operating with 12-30 psi water pressure at the boiler outlet. To obtain the minimum system design pressure, follow the piping diagrams illustrated in this section.
- The Navien NCB-H boiler's space heating system is not approved for operation in an "open system", thus it cannot be used for direct potable water heating or to process heating of any kind.

Oxygen Elimination

This boiler may only be installed in a pressurized closed-loop heating system, free of air (oxygen) and other impurities. To avoid the presence of oxygen, ensure all of the air is removed from the system during commissioning via strategically placed and adequately sized air removal appliances, located throughout the heating system.

Note

See the examples of system application at the end of this section detailing the installation location of the air removal appliances, in case an additional air removal appliances is required for a specific application.

NOTICE

- Immediately repair any leaks in the system piping to avoid adding make-up water. Make-up water adds oxygen and minerals to the system that may lead to heat exchanger failure.
- Do not solder piping directly onto the water connections, as the heat may cause damage to internal components. Use threaded water connections only.
- Failure to follow these instructions may result in poor performance, unnecessary wear of system components and premature failure.

3.1.2 Essential Elements in a Space Heating System

Low Water Cut Off (LWCO) Appliance

Internal LWCO

The Navien NCB-H boiler is equipped with a factory-installed, pressure-sensing type low water cutoff (LWCO) device. The minimum operation pressure for this device is 7.3 psig.

Note

- The boiler performs water replenishment automatically when the built-in water pressure sensor detects insufficient water level in the boiler system.
- If the water replenishment is not completed after 5 minutes, error code E351 is displayed on the front panel requiring a manual boiler reset.

Refer to local codes to determine if a LWCO device is required for your system and ensure that the built-in device meets the requirements. Install a backflow preventer in the make-up water line to the unit if required by local codes.

External LWCO

Install a separate LWCO device if required by local codes. The following figure illustrates an example of typical LWCO installation.

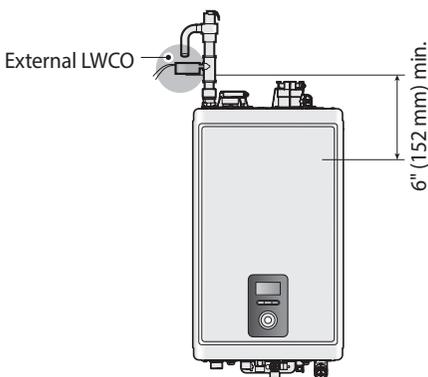


Figure 1. External LWCO (without Navien Manifold System)

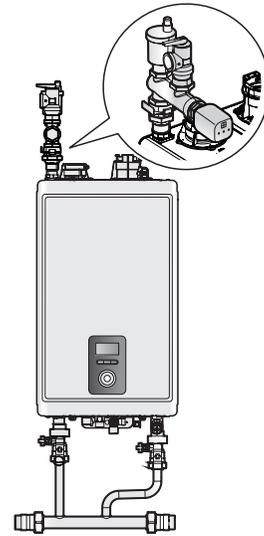


Figure 2. External LWCO (with Navien Manifold System)

The external LWCO must be installed at least 6 in (152 mm) above the top of the heat exchanger. Refer to the following diagram for typical wiring connections of the LWCO to the boiler PCB.

Note

The LWCO device may require annual inspection and maintenance. Refer to the instructions that are provided with the LWCO device for complete procedures.

⚠ WARNING

Electric Shock Hazard

ALWAYS check that the power to the boiler is turned off before making wiring connections. Boiler components or the boiler may fail and result in serious injury, or death if power is supplied during wire connection. Product failures caused by incorrect installation are not covered by warranty.

Backflow Preventer

Install a backflow preventer valve in the make-up water supply to the unit as required by local codes. Installation of a backflow preventer or an actual disconnection from city water supply may be required.

Expansion Tank

An expansion tank must be installed in the space heating piping to prevent excessive pressure from building in the system. See the examples of system application at the end of this section for the installation location. Refer to the expansion tank manufacturer's instructions for additional details.

Follow the guidelines below when installing an expansion tank.

- Connect an air separator to the expansion tank only if the air separator is located on the suction side of the system pump.
- The make-up water connection can be attached at the same location as the expansion tank's connection to the system.
- When replacing an expansion tank, consult the expansion tank manufacturer's literature for proper sizing.
- For diaphragm expansion tanks, always install an automatic air vent on the top side of the air separator to remove residual air from the system.

Isolation Valves and Unions

- Full port ball valves are required for the boiler system. Failure to use full port ball valves could result in a restricted flow rate through the boiler.
- Check valves are recommended for installation. Failure to install check valves could result in a reverse flow condition during pump(s) off cycle.
- Unions are recommended for unit serviceability.

Magnetic Filtration

The NaviClean magnetic filter is an optional accessory. This must be connected to the space heating return in the near boiler piping to protect the boiler from iron oxide (magnetite). Refer to the included instructions for installation details.

Pressure Relief Valve

To complete the space heating system installation, you must install a $\frac{3}{4}$ in, Maximum 30psi pressure relief valve on the top of the boiler. An ASME approved HV pressure relief valve for space heating system is supplied with the boiler.

WARNING

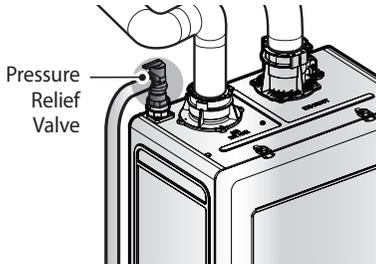
- Installing the pressure relief valve improperly may result in property damage, personal injury, or death. Follow all instructions and guidelines when installing the pressure relief valve. The valve should be installed only by a licensed professional.
- The pressure relief valve must be installed at the boiler and in the vertical position, as shown in this section, with the drain pipe outlet exiting the side of the pressure relief valve horizontally and elbowing down.
- Install the pressure relief valve as close to the boiler as possible. No other valve should be installed between the pressure relief valve and boiler.

When installing the pressure relief valve, follow these guidelines:

- Ensure that the valve's discharge capacity is equal to or greater than the maximum pressure rating of the boiler's space heating system.
- Ensure that the maximum BTU/H rating on the pressure relief valve is equal to or greater than the maximum input BTU/H rating of the boiler.
- Direct the discharge piping of the pressure relief valve so that hot water does not splash on the operator or equipment.
- Attach the discharge line to the pressure relief valve and run the end of the line to within 6-12 in (150-300 mm) of the floor drain, making the discharge clearly visible.
- Do not direct the discharge line to a location where freezing could occur.
- Ensure that the discharge line is not plugged or obstructed.
- After filling and pressurizing the system, test the relief valve operation by lifting the lever. If the valve fails to operate correctly, immediately replace the relief valve.
- Ensure that the discharge line provides complete and unobstructed drainage. Do not install a reducing coupling or other restrictions on the discharge line.

If the relief valve discharges periodically, this may be caused by thermal expansion when the expansion tank is full or undersized. Do not plug the relief valve.

Refer to the following illustration and install a pressure relief valve to the pressure relief valve adapter located on the top corner of the NCB-H boiler. Watts M330-M1 pressure relief valve (3/4 in, HV, Max 30 psi) is provided with the boiler.



⚠ WARNING

- To prevent scalding, burns and water damage, always route the discharge line to a safe location.
- To prevent serious injury or death, the pressure relief valve should be checked at least once every three years by manually operating the relief valve.
- Before manually operating the valve, check the discharge line and discharge location to ensure you or others will not come in contact with hot water. Hot water can cause burns and may result in serious injury or property damage.

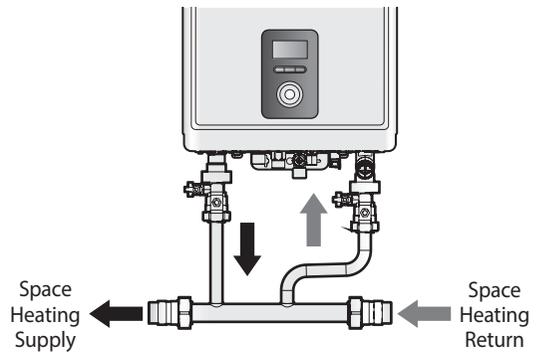
Note All field supplied pressure relief valves must be ASME certified.

3.1.3 Space Heating System Piping

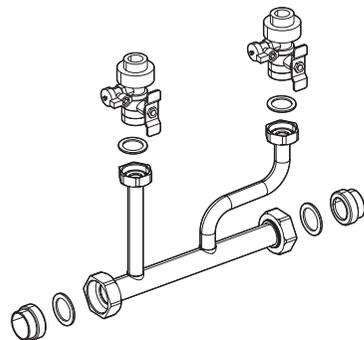
When connecting the space heating system, follow these guidelines:

- Tighten the connection on the service valves with care to avoid damage.
- After installing the boiler, clean the strainer for space heating return. Then, test the boiler for proper space heating flow and inspect for leaks. Instruct the boiler owner that the strainer must be cleaned periodically to maintain proper space heating water flow.

The Navien manifold system allows for easy separation of the Boiler-Primary loop from the System-Secondary loop(s). Refer to the following illustration for a typical water piping example with a Navien manifold system.



Note Refer to the following illustration for details on installing the NCB-H Manifold System (Part Number: 30026576A) to the valve kits.



Also, check that a pipe, unions, gaskets, and valves are all included in the Manifold kit. After installing the manifold, ensure that the fittings, such as the unions and gaskets, are properly sealed with the pipe.

3.2 Installing a Domestic Hot Water (DHW) System

The Navien NCB-H boiler provides domestic hot water continuously when water flow is detected by the flow sensor and temperature controls.

3.2.1 Guidelines for the DHW System

With its multi-purpose design, the Navien NCB-H boiler provides hot water on demand. This means that the boiler produces DHW only when the user demands it. The boiler recognizes a DHW demand when the flow sensor detects a DHW flow of approximately 0.5 GPM or greater. Once the flow sensor detects sufficient flow, the boiler immediately goes into DHW mode regardless of the status of the space heating system. Read and follow the guidelines listed below to ensure safe and proper installation of a boiler heating system.

Scald Hazard



Higher temperature water increases the risk of scald injury. There is a hot water scald potential if the DHW temperature is set too high. Be sure to follow the adjustment instructions in the boiler's operation manual.

About the DHW Quality

Proper maintenance of the boiler is required when water quality does not meet EPA standards. Damage caused by poor water quality is not covered under warranty. The following table shows the maximum contaminant levels allowed, based on the EPA National Secondary Drinking Water Regulations (40 CFR Part 143.3). If you suspect that your water is contaminated in any way, discontinue use of the DHW and contact an authorized technician or licensed professional.

Contaminant	Maximum Allowable Level
Total Hardness	Up to 200 mg/l (12 grains/gallon)
Aluminum	0.05 to 0.2 mg/l
Chloride	Up to 250 mg/l
Copper	Up to 1.0 mg/l
Iron	Up to 0.3 mg/l
Manganese	Up to 0.05 mg/l
pH	6.5 to 8.5
Sulfate	Up to 250 mg/l
Total Dissolved Solids (TDS)	Up to 500 mg/l
Zinc	Up to 5 mg/l

Navien is not responsible for performance issues of the domestic system by scaling or accumulation of dirt; suitable steps shall be taken by the installer and user to avoid water quality related issues.

Freeze Protection

Navien recommends heat tracing and insulating the DHW water pipes. Pipe enclosures may be packed with insulation for added freeze protection. Freeze damage is not covered by the warranty.

3.2.2 Essential Elements in a DHW System

DHW Heat Exchanger

The DHW heat exchanger is installed inside the Navien NCB-H boiler.

Drain and Isolation Valves

Install drain and isolation service valves on the inlet and outlet of the DHW heat exchanger, so it can be flushed free of possible build-up caused by dirt or hard water. The optional Navien Plumb-Easy Kit is recommended.

Pressure Relief Valve for DHW

To complete the installation of the DHW system, you must install an approved $\frac{3}{4}$ in, maximum 150 psi pressure relief valve on the domestic hot water outlet at the boiler. The Navien NCB-H boiler has a built-in high temperature shut off switch, so install a "pressure only" relief valve.

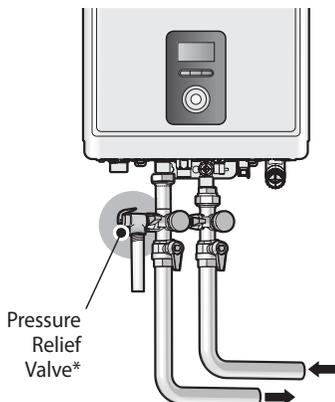
⚠ WARNING

- ONLY licensed professionals should install the pressure relief valve.
- ALWAYS follow all instructions and guidelines when installing the pressure relief valve. Improper installation of the pressure relief valve may result in death, serious injury, or property damage.
- The pressure relief valve is not supplied, but is required.

The following examples are pressure relief valves approved for use

with the boiler:

- Wilkins P-1000A (Zurn Industries)
- Conbraco 17-402-04
- Watts Industries 3L (M7)
- Cash Acme FWL-2, 3/4 in



*Required - not included

NOTICE

Install the pressure relief valve as close to the boiler as possible. No other valve should be installed between the pressure relief valve and boiler.

When installing pressure relief valve, follow these guidelines:

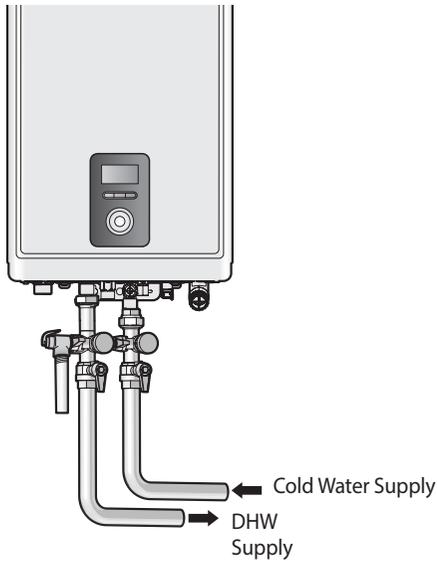
- Ensure that the valve's discharge capacity is equal to or greater than the maximum pressure rating of the boiler's DHW system.
- Ensure that the maximum BTU/H rating on the pressure relief valve is equal to or greater than the maximum input BTU/H rating of the boiler.
- Direct the discharge piping of the pressure relief valve so that hot water does not splash on operator, or any nearby equipment.
- Attach the discharge line to the pressure relief valve and run the end of the line to within 6-12 in (150-300 mm) of the floor.
- Ensure that the discharge line allows for free and complete drainage without restriction. Do not install a reducing coupling or other restrictions on the discharge line.
- If the relief valve discharges periodically, this may be due to thermal expansion in a closed water supply system. Contact the water supplier or local plumber on how to correct the situation. Do not plug the relief valve.

3.2.3 DHW System Piping

Note

To comply with ASME or CRN requirements, an additional high temperature limiting safety device may be needed. Consult your local code requirements to determine if these safety controls are required.

Refer to the following illustration for a typical DHW piping example for the boiler.



When installing the DHW system, follow these guidelines:

- Use only pipes, fittings, valves, and other components (such as solder), that are approved for use in potable water systems.
- Tighten the connection valves with care to avoid damage.
- Navien recommends using unions and manual shut-off valves on domestic cold and domestic hot.
- Keep the hot water piping system as short as possible, to deliver hot water to the fixtures more quickly.
- Recirculation controls are included with the boiler for use of an optional external recirculation system.
- To conserve water and energy, insulate the DHW supply and DHW recirculation lines (if applicable). Do not cover the drains or pressure relief valves.
- After installing the boiler, clean the cold water inlet filter. Then, test the boiler for proper DHW supply and inspect for leaks. Instruct the boiler owner that the filter must be cleaned periodically to maintain proper DHW flow.

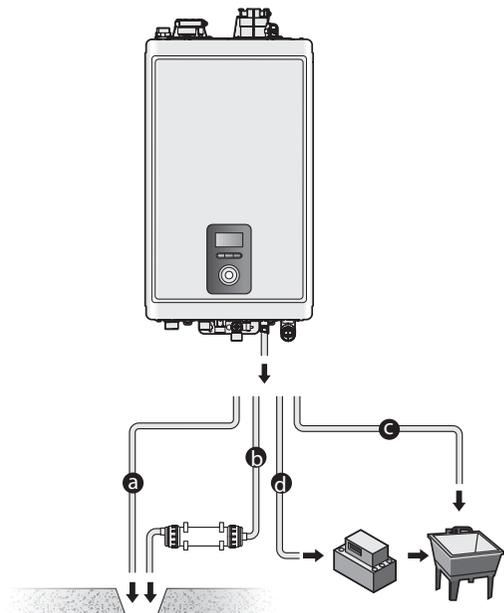
3.3 Connecting the Condensate Drain

The Navien NCB-H boiler creates condensation when it operates. This condensation has an acidic pH of 3-5. Follow all local codes and regulations when disposing of condensate from the boiler. We recommend draining the condensate into a laundry tub, as the alkali in laundry detergent will neutralize the acid in the condensate. However, other suitable waste drain locations may be used according to the local codes.

! WARNING

- Fill the condensate trap with water after installing the condensate drain pipe.
- Do not cap or plug the integrated condensate line. If prevented from draining, condensate can damage the boiler.
- The condensate line must have a negative slope to drain properly.
- NEVER drink or allow animals to drink condensate. The pH of the condensate could cause serious injury.

Before connecting the condensate drain, choose one of the following disposal options:



- a. From the boiler directly into an external drain
- b. From the boiler, through a neutralizing agent, and then into an external drain

Note If you choose this option, the neutralizing agent must be replaced periodically. Depletion of the neutralizing agent will vary, based on the usage rate of the boiler. During the first year of operation, the neutralizer should be checked every few months for depletion and replaced as needed.

- c. From the boiler into a laundry tub.

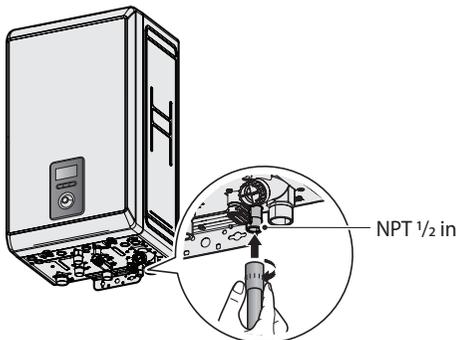
Note The bottom of the boiler must be higher than the top of the laundry tub to use this option. The condensate line must have a negative slope to drain properly.

- d. From the boiler into a condensate pump, and then into a laundry tub.

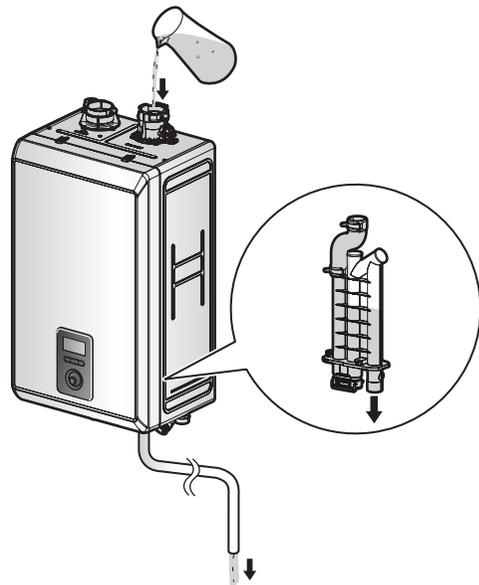
Note A pump can be used when there is a long distance between the boiler and the laundry tub or when the bottom of the boiler is lower than the top of the laundry tub.

To connect the condensate drain:

1. Connect a drain line to the $\frac{1}{2}$ in fitting at the bottom of the boiler.
Use only corrosion-resistant material for the drain line, such as PVC or CPVC. Do not reduce the size of this fitting or the drain line to less than $\frac{1}{2}$ in.



2. Place the free end of the drain line into an appropriate drain.
 - If you are using a condensate pump, ensure that the pump allows for up to 2 GPH of drainage for each boiler in the system.
 - If you are not using a condensate pump, ensure that the drain line is pitched downward at a minimum slope of $\frac{1}{4}$ in per foot.
3. Fill the condensate trap by pouring water into the boiler's exhaust vent until water flows through the condensate drain.



NOTICE

To prevent property damage, do not allow condensate line to freeze or become obstructed or condensate can flow from the drain.

Maintenance

Periodically monitor the level of media in the neutralizer and test the pH level at the outlet. We recommend an annual pH test using recognized test strips or an electronic pH meter to obtain precise measurements. Replace the neutralizing media when the pH drops below the minimum level required by the local water authority. If the pH level is not specified, replace the neutralizing media when the pH is below 6.0. For replacement media, contact your local Navien distributor.

As part of this annual maintenance procedure, make sure to clean out the condensate trap which may contain excess debris. Drain the condensate within the trap, then replace with fresh water using the provided access port.

3.3.1 Condensate Neutralizer Kit

WARNING

To prevent serious injury or death:

- DO NOT allow exhaust flue gases to vent through the neutralizer. Inhalation of flue gases can result in carbon monoxide poisoning.
- ALWAYS install the neutralizer so its inlet and discharge are closer to the floor than the condensate drain.
- ALWAYS install an overflow bypass connection between the appliance and the neutralizer to prevent the backflow of condensate into the appliance.
- DO NOT connect more than one appliance to the neutralizer.

If option 'b' is selected for condensate disposal, the Navien condensate neutralizer kit is recommended. The condensate from the appliance flows through the neutralizing media and increases the pH of the condensate. An increased pH prevents corrosion of the installation's drainage system and the public sewer system.

Installation

- The inlet has a center connection port and the outlet has an offset connection.
- Install the neutralizer on the wall or the floor and secure it using the brackets supplied with the kit.
- If the neutralizer is installed horizontally, rotate the neutralizer to position the outlet at the highest point (Figure 1).
- If the neutralizer is mounted vertically, ensure that the outlet is higher than the inlet (Figure 2).
- Ensure that the condensate runs freely to the drain.
- Ensure all connections are made to prevent the backflow of condensate. Use corrosion resistant piping and secure all piping to prevent movement.

Note

Do not install condensate piping in areas where the temperature drops below freezing point. Protect piping in high pedestrian areas from damage and vibration.

- For increased safety when the condensate drain blocks, install a Y-fitting. Connect the Y-fitting as shown in the installation diagram and ensure that the condensate runs freely to the drain.
- Ensure that the discharge connection is accessible. Access to the discharge connection is required for maintenance and pH testing.
- If there is insufficient gradient for drainage, install a drainage pump designed for boiler and water heater condensate removal.

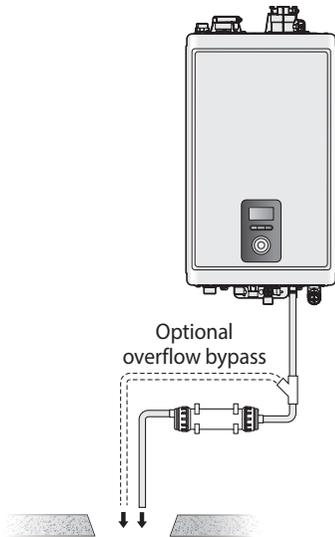


Figure 1. Horizontal installation

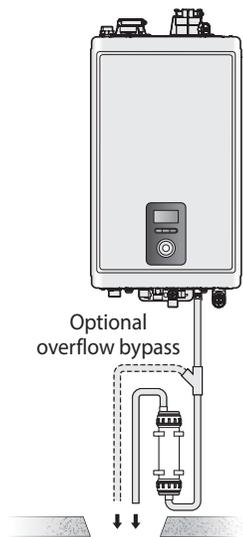


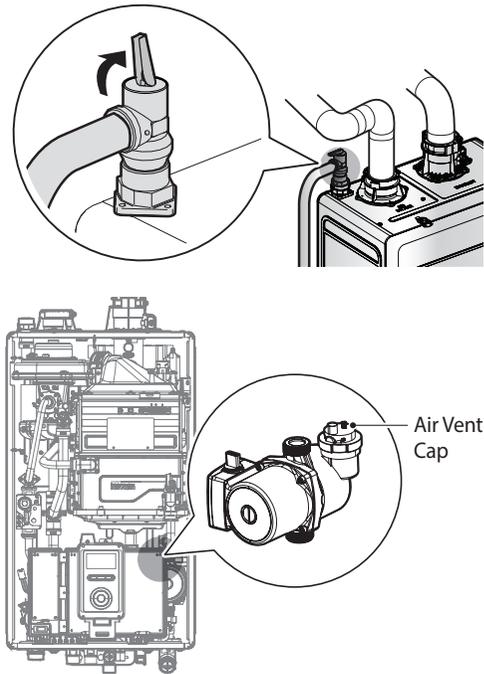
Figure 2. Vertical installation

Maintenance

Periodically monitor the level of media in the neutralizer and test the pH level at the outlet. We recommend an annual pH test using recognized test strips or an electronic pH meter to obtain precise measurements. Replace the neutralizing media when the pH drops below the minimum level required by the local water authority. If the pH level is not specified, replace the neutralizing media when the pH is below 6.0. For replacement media, contact your local Navien distributor.

3.4 Filling the System

Before filling the boiler, open the pressure relief valve by lifting the lever on top, and loosen the air vent cap to allow the system to fill properly. Close the pressure relief valve when the system is full.

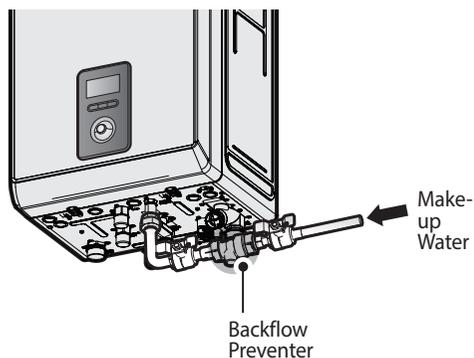


NOTICE

Ensure that the pressure relief valve is closed before testing or operating the system.

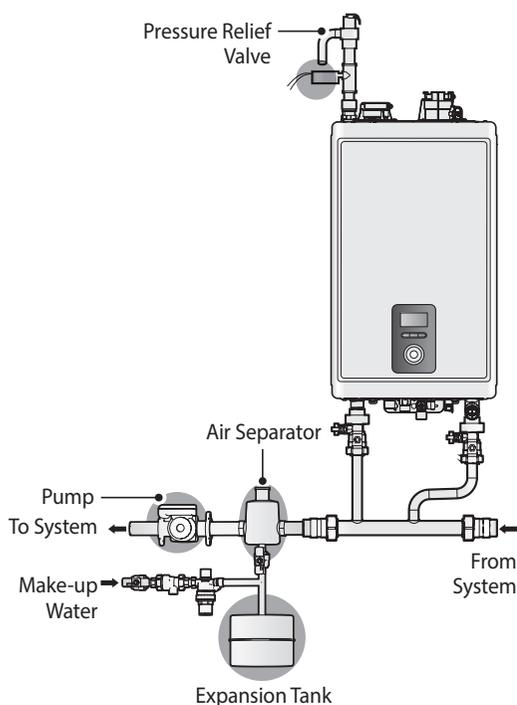
3.4.1 Built-in Water Fill Connection

The Navien NCB-H boiler is equipped with an auto-feeding water connection and motorized feeding valve. Therefore, installation of additional system water fill connection is not necessary in most cases. See the following figure for an example of a water fill installation using the built-in connection.



3.4.2 External Water Fill Connection

External water fill connection may be installed on the system piping if it is required for specific applications. See the following figure for an example of external water fill installation on the system piping.



3.5 Testing the Water System

⚠ WARNING

To prevent death, serious injury or property damage:

Ensure that the boiler is full of water before firing the burner. Operating the unit without completely filling it could cause abnormal operation of the boiler and potential product damage. Such damage is not covered by the warranty.

Perform a fill test after installing the boiler's water system to make sure that the system has been installed properly. Follow the instructions below perform a fill test on the water system.

1. Fill the system only after ensuring that the water chemistry meets the requirements.

Contaminant	Maximum Allowable Level
Total Hardness	Up to 200 mg/l (12 grains/gallon)
Aluminum	0.05 to 0.2 mg/l
Chloride	Up to 250 mg/l
Copper	Up to 1.0 mg/l
Iron	Up to 0.3 mg/l
Manganese	Up to 0.05 mg/l
pH	6.5 to 8.5
Sulfate	Up to 205 mg/l
Total Dissolved Solids (TDS)	Up to 500 mg/l
Zinc	Up to 5 mg/l
Chlorine	Up to 4 mg/l

Note

Proper maintenance of the boiler is required when water quality does not meet standards. Damage caused by poor water quality is not covered under warranty. The table above shows the maximum contaminant levels allowed. If you suspect that your water is contaminated in any way, discontinue the use of the boiler and contact an authorized technician or licensed professional.

2. Loosen the manual and automatic air vents and the boiler drain valve.
3. Fill the boiler to the correct system pressure. The correct pressure will vary with each application. The typical cold water fill pressure for a residential system is 12 psi. The operating pressure must never exceed the relief valve pressure setting.
4. At initial fill and during boiler start-up and testing, check the system thoroughly for leaks. Repair any leaks before proceeding further.

NOTICE

Eliminate all system leaks. The continual introduction of fresh makeup water will reduce boiler life. Minerals can build up in the heat exchanger, reducing heat transfer, overheating the heat exchanger and causing heat exchanger failure.

The system may have residual substances that could affect water chemistry. After the system has been filled and leak tested, verify that water pH and chlorine concentrations are within the acceptable range by performing sample testing.

⚠ WARNING

Before operating the boiler for the first time, ensure that the boiler system is filled with water. Purge the air inside the system to avoid dangerous operation and possible damage to the boiler.

3.6 Considerations for System Applications

Read and follow the guidelines listed below when installing system piping for the Navien NCB-H boiler:

- System application drawings are intended to explain the system piping concept only.
- For the upstream side of all pumps, use straight pipes with a minimum inside diameter of 1/2 in (12 mm).
- Provide a system expansion tank following the guidelines on page 21.
- Installations must comply with all local codes. In Massachusetts, a vacuum relief valve must be installed in the cold water line per 248 CMR.

Air Removal

The boiler and system piping layout must be configured to promote the removal of air from the system. Air vents and bleeders must be strategically placed throughout the system to aid in purging the air from the system during commissioning of the boiler. The system must also employ the use of an air removal appliance, such as an air separator or an air eliminator designed to remove the air from the water as it flows through the system.

Follow the installation instructions included with the air removal appliance when placing it in the system; air removal appliances generally work better when placed higher in the system. Always locate air removal appliances in areas of the system that have a guaranteed positive pressure, e.g., in close proximity to the water fill and expansion tank.

Expansion Tank

The expansion tank must be sized in accordance with the water volume of the system as well as the firing rate of the appliance. It is important to locate the expansion tank, and make-up water connection, on the inlet side of any pump in the system, as doing so will guarantee the lowest pressure in the system will be at least equal to the tank and make-up water pressure.

Ensure the expansion tank cannot become isolated from the boiler anytime the system is operating. Failure to follow these instructions may lead to discharge from the pressure relief valve, which may result in property damage or injury.

Note

The installation of check valves, motorized valves or other shutoff appliances (other than for the purpose of servicing) are not permitted between the location of the “Closely Spaced Tees” and the expansion tank.

Air Handler Interface

The Navien NCB-H boiler can control the operation of an air handler when a thermostat is used in combination with the air handling unit. The Air Handler Interface is designed to stop air handler operation when the boiler's space heating function is not operating due to DHW supply demands, boiler errors, or low water conditions.

The air handler contacts (A/H) turn off when the following conditions arise:

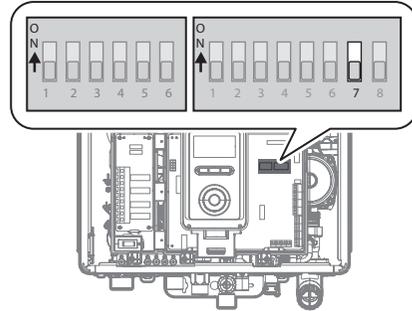
- The PCB DIP SW2 #7 is set to ON.
- Thermostat is turned off.
- The boiler is supplying DHW, or it is in stand-by mode for DHW demand.
- Level 2 or higher errors occur.
- The boiler is turned off.

⚠ CAUTION

- **Do not remove the front cover unless the power to the boiler is turned off or disconnected.** Failure to do so may result in electric shock.
- Configure only the DIP switches that require adjustment according to the instructions in this manual. Do not adjust any other DIP switches.

Thermostat Configuration for the Air Handler Interface

Set the PCB DIP SW2 #7 to down position (OFF) to use a thermostat with the Air Handler.



Refer to the “3.1.1 Guidelines for a Space Heating Installation” on page 52 for wiring connections.

⚠ WARNING

- Do not turn the power on until electrical wiring is finished. Disconnect power before servicing. Death or serious injury from electrical shock may result if power is supplied to the boiler during electrical wiring or servicing.
- The boiler, when used in conjunction with an air conditioning system, must be installed so that the chilled medium is piped in parallel with the heating boiler. Appropriate valves must be used to prevent the chilled medium from entering the boiler.
- If the boiler is connected to heating coils located in air handling units where they can be exposed to refrigerated air, use flow control valves or other automatic means to prevent gravity circulation of the boiler water during the cooling cycle.

Configuring a Zone System

The NCB-H boiler can control up to 3 zones utilizing zone valves or zone pumps. After installing the system, the boiler operation must be configured accordingly using the front panel.

To configure a zone system:

On the front panel, press the Menu button (**M**) to enter the setting menu, and then select 1-2. Zone Settings > 2. Zone Settings.

3.6.1 Temperature Control Device Applications

NCB-H series boilers come with a water flow adjustment valve and cold water mixing valve included as to ensure a stable supply of hot water without requirements for additional direct water pressure control valves (flow restrictors) or mechanical mixing valves.

- When setting up the system, do not install water pressure control valves or flow restrictors on the direct water supply lines unless if required by local codes.
- When setting up the system, do not install additional mechanical mixing valves on the DHW supply line unless if required by local codes.

Water Adjustment Valve

The adjustment valve works in conjunction with the flow sensor to detect and control the direct water flow within the system, and is installed on the water piping module. Refer to “1.4 Components” on page 10 for details.

Mixing Valve

The mixing valve controls the amount of cold water that is mixed with the hot water in order to provide a stable supply of DHW. It is installed on the water pipe module. Refer to “1.4 Components” on page 10 for details.

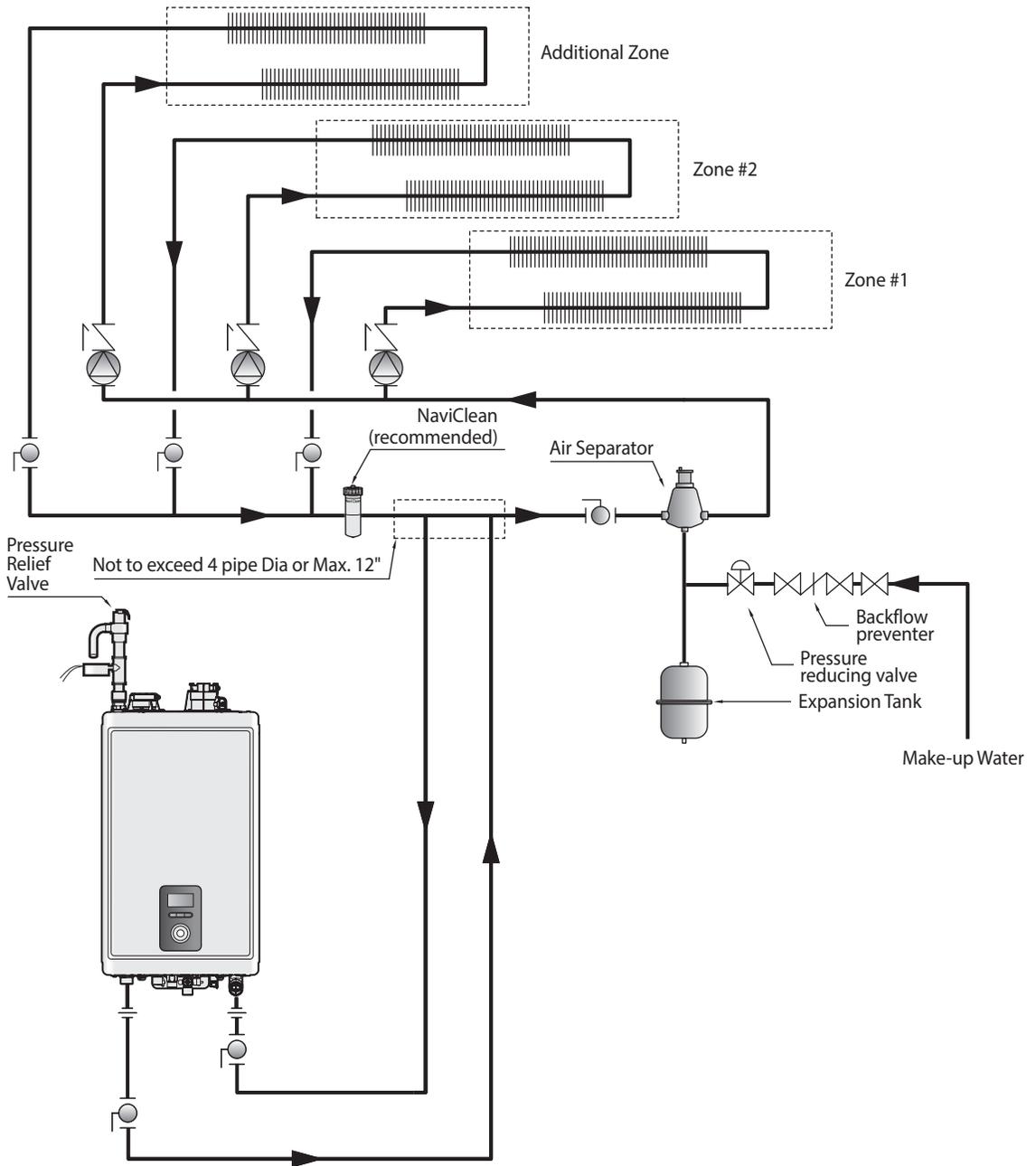
3.6.2 Examples of System Applications

Refer to the following examples to properly implement a system for space heating, DHW supply, or both. These examples are provided to suggest basic guidelines when you install the boiler system. However, the actual installation may vary depending on the circumstances, local building codes, or state regulations. Check the local building codes and state regulations thoroughly before installation, and comply with them fully.

WARNING

Ensure the power is turned off while making wiring connections. Boiler components or the boiler may fail and result in serious injury or death if power is supplied during wire connection. Product failures caused by incorrect installation are not covered by warranty.

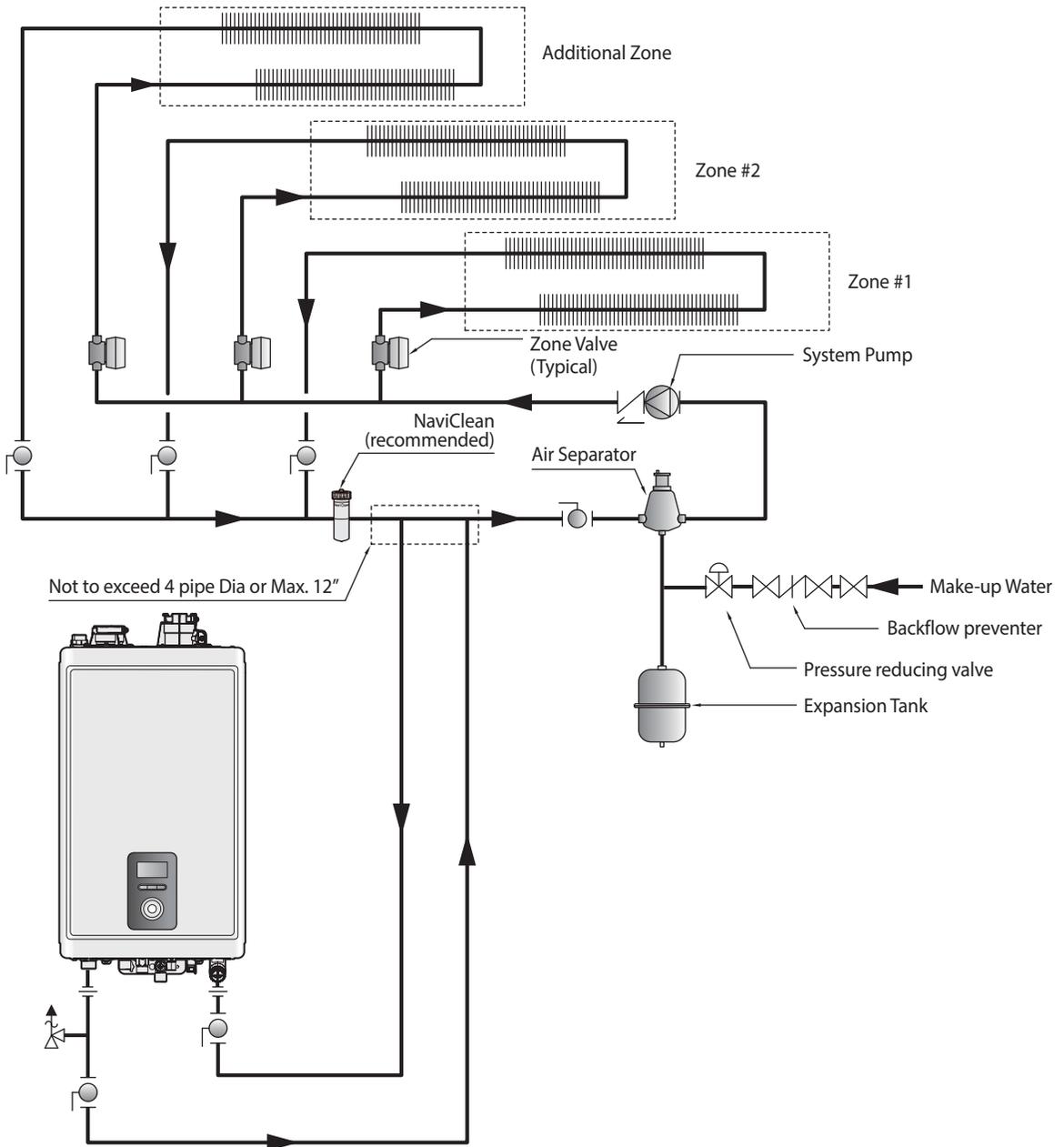
3.6.3 System Application - Zone System with Pumps (Primary/Secondary Piping)



Note

- System application drawings are intended to explain the system piping concept only.
- Install a NaviClean filter in the system return to remove foreign objects from the system. Foreign objects inside the system may result in abnormal system operation.
- Refer to "3.4 Filling the System" on page 28 for make-up water connections and refer to the requirements of your local codes to ensure compliance.
- Use a pump with an integral check valve or install a check valve at the pump outlet.
- Refer to "3.7.3 Wiring Diagram - Zone Pump System" on page 42 for wiring connections.

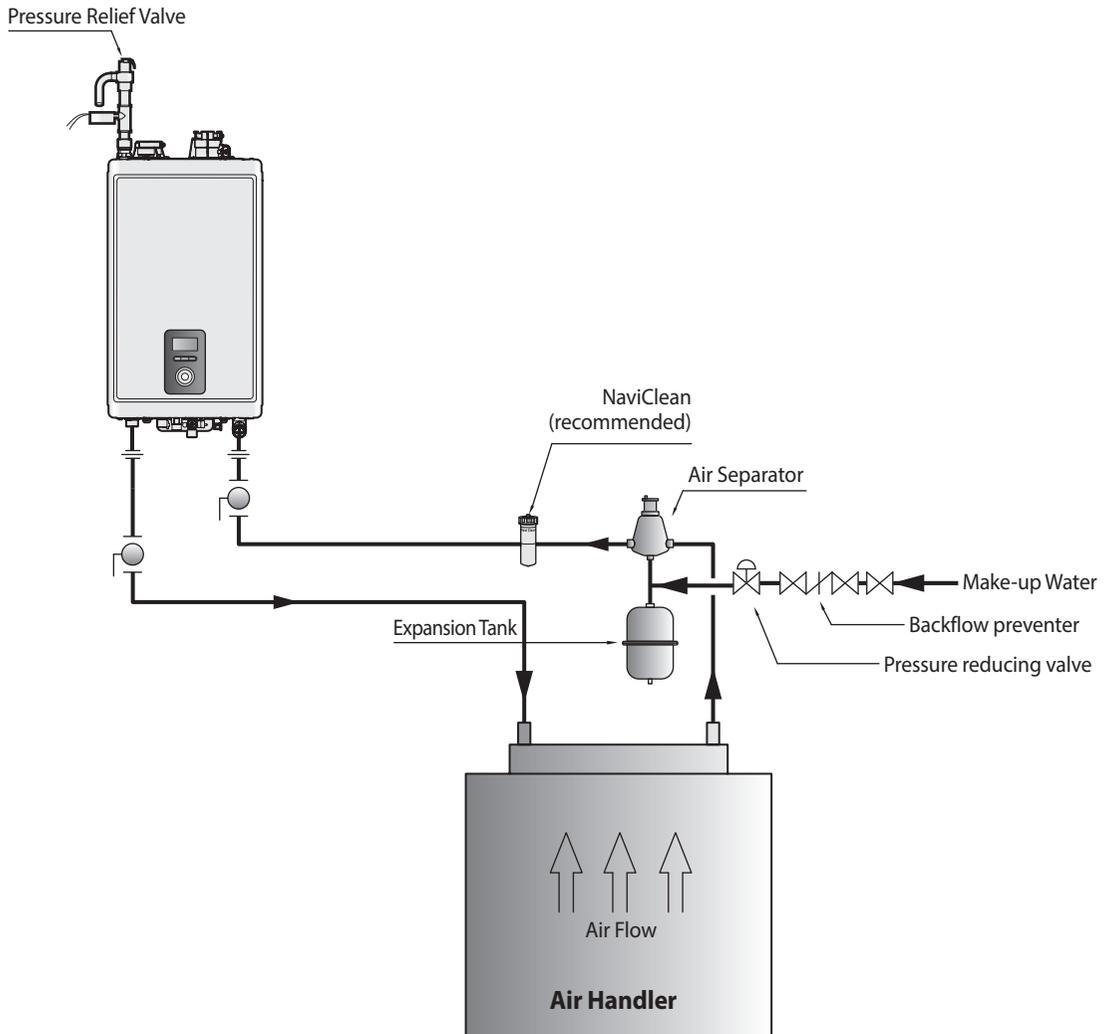
3.6.4 System Application - Zone System with Zone Valves (Primary/Secondary Piping)



Note

- System application drawings are intended to explain the system piping concept only.
- Install a NaviClean filter in the system return to remove foreign objects from the system. Foreign objects inside the system may result in abnormal system operation.
- Refer to “3.4 Filling the System” on page 28 for make-up water connections and refer to the requirements of your local codes to ensure compliance.
- Use a pump with an integral check valve or install a check valve at the pump outlet.
- Refer to “3.7.5 Wiring Diagram - Zone Valve System” on page 46 for wiring connections.

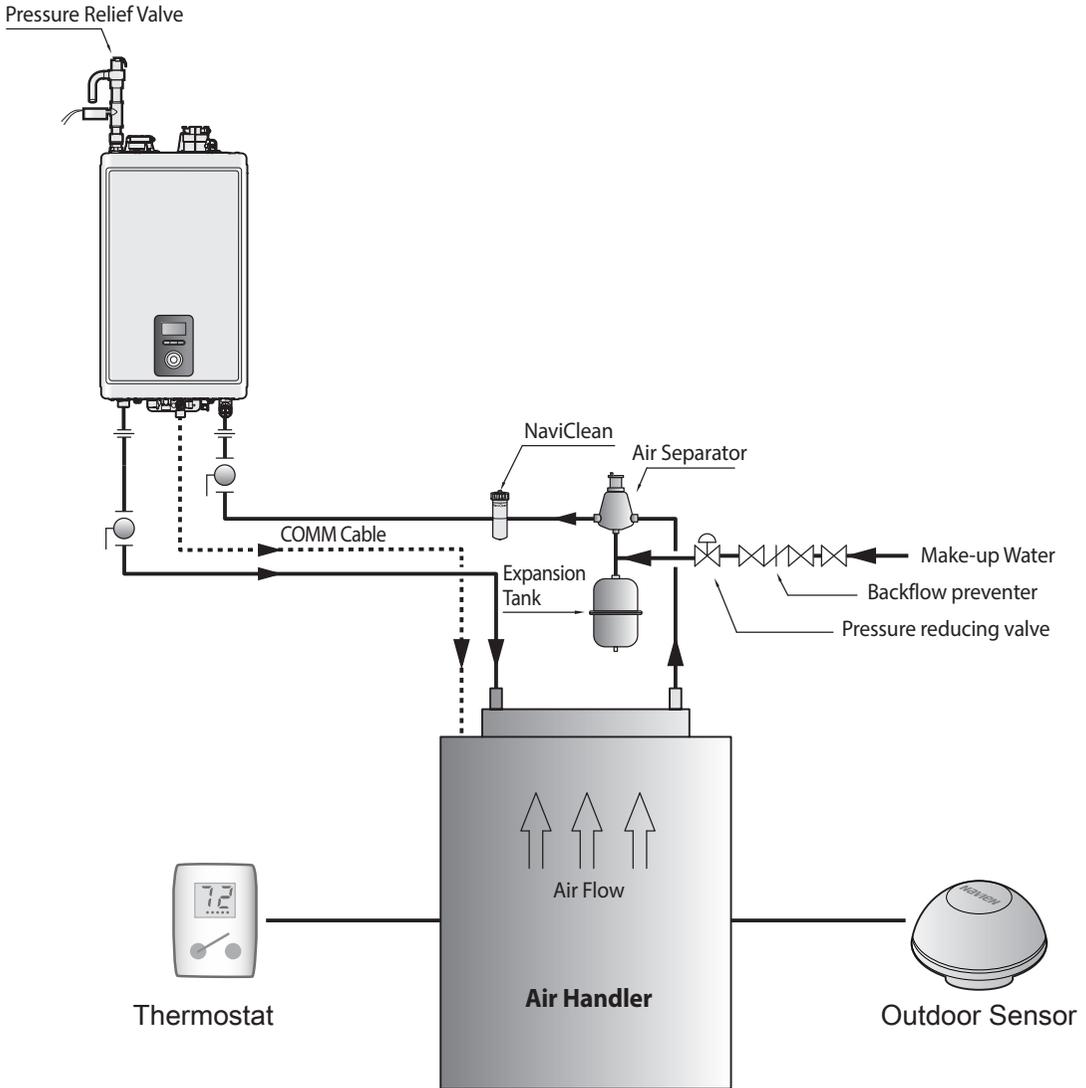
3.6.5 System Application - Air Handler System



Note

- System application drawings are intended to explain the system piping concept only.
- Install a NaviClean filter in the system return to remove foreign objects from the system. Foreign objects inside the system may result in abnormal system operation.
- Refer to “3.4 Filling the System” on page 28 for make-up water connections and refer to the requirements of your local codes to ensure compliance.
- Air handlers with an internal pump shall be piped either with a crossover pipe at the AHU or in a primary/secondary configuration with the boiler.
- Refer to the “3.7.9 Wiring Diagram - Air Handler” on page 51 for wiring connections.
- You can use a secondary piping configuration for the air handler system to maintain optimal flow and heat capacity.

3.6.6 System Application - Air Handler System with RS-485 Communication



Note

- System application drawings are intended to explain the system piping concept only.
- Install a NaviClean filter in the system return to remove foreign objects from the system. Foreign objects inside the system may result in abnormal system operation.
- Refer to “3.4 Filling the System” on page 28 for make-up water connections and refer to the requirements of your local codes to ensure compliance.
- Air handlers with an internal pump shall be piped either with a crossover pipe at the AHU or in a primary/secondary configuration with the boiler.
- Refer to the “3.7.9 Wiring Diagram - Air Handler” on page 51 for wiring connections.
- You can use a secondary piping configuration for the air handler system to maintain optimal flow and heat capacity.
- This is for compatible air handlers only.

3.6.7 System Application - Combi Pre-Heat Mode

Combi pre-heat allows NCB-H boilers to pre-heat to ensure a quick supply of hot water when there is no external recirculation system. This mode is enabled by default. (Refer to the combi pre-heat section in "11.5.3 Setting the DHW Operation" on page 116 for details.)

3.6.8 System Application - External Recirculation with NaviCirc

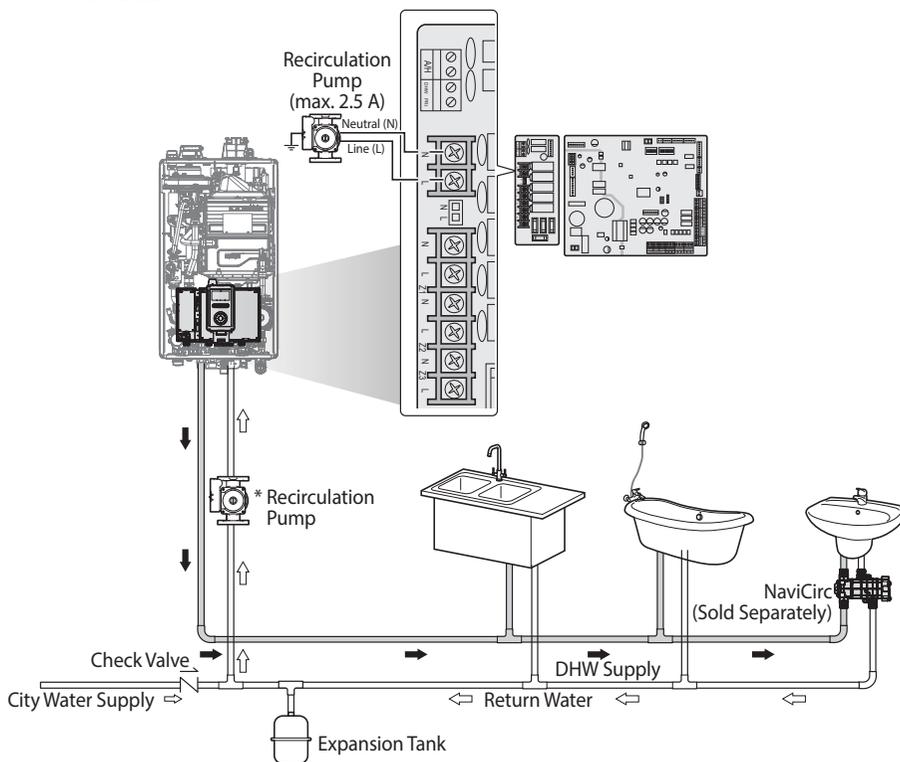
The following pump models are recommended for use with the NCB-H boiler and DHW recirculation systems. When using the indicated pump models, observe the following maximum recirculation pipe lengths:

- 100 feet (30 m) equivalent length of 1/2" copper pipe
- 400 feet (120 m) equivalent length of 3/4" copper pipe

External Recirculation Mode

For best performance, select the Intelligent or Weekly option in the External recirculation DHW recirculation menu. To use the aquastat to the DHW pipe line and connect to the CNC6 terminal on the PCB. (Refer to "3.7.4 Wiring Diagram - Zone Pump System with DHW Recirculation" on page 44 for details.)

Note Combi pre-heat is the default mode for DHW recirculation. To select external recirculation, refer to the combi pre-heat and external recirculation sections in "11.5.3 Setting the DHW Operation" on page 116 for details.



* A Taco 008-BC6 or Grundfos 15-42 BUC7 (or equivalent) circulation pump is recommended for use with the NCB-H boiler and DHW recirculation systems.

* When using the external recirculation mode, observe the following maximum recirculation pipe lengths including fittings (3/4" pipe is recommended). Lengths in excess of these limits will require a larger recirculation pump.

Maximum Pipe Lengths		
Pipe Diameter	1/2"	3/4"
Maximum Pipe Length	100 ft (30 m)	400 ft (120 m)

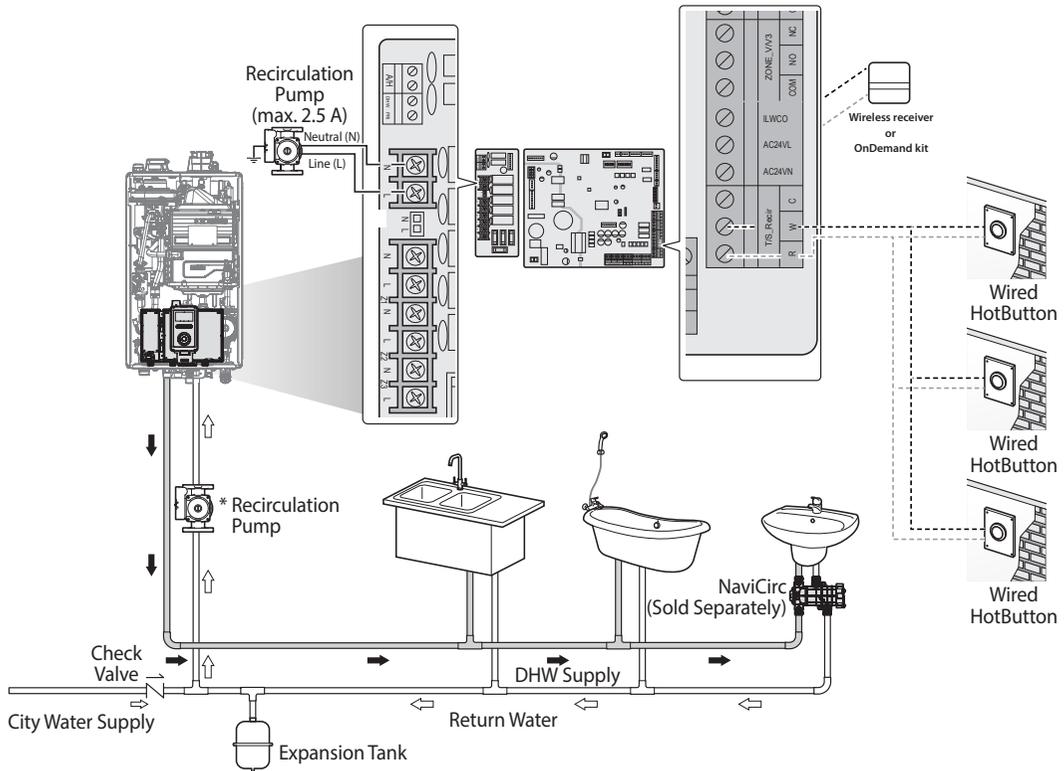
- Note**
- Install the NaviCirc recirculation valve on the faucet furthest from the NCB-H boiler.
 - If installed in close proximity to the boiler, faucets further down the supply line will take longer to receive hot water.

3.6.9 System Application - External Recirculation with HotButton and NaviCirc

External Recirculation Mode

For best performance, select the manual option in the External recirculation DHW recirculation mode.

- Note**
- Combi pre-heat is the default mode for DHW recirculation. To select external recirculation, refer to the combi pre-heat and external recirculation sections in "11.5.3 Setting the DHW Operation" on page 116 for details.
 - For more information on the LWCO connections, refer to "3.7.2 Wiring Diagram - External LWCO" on page 41.



* A Taco 008-BC6 or Grundfos 15-42 BUC7 (or equivalent) circulation pump is recommended for use with the NCB-H boiler and DHW recirculation systems.

* When using the external recirculation mode, observe the following maximum recirculation pipe lengths including fittings (3/4" pipe is recommended). Lengths in excess of these limits will require a larger recirculation pump.

Maximum Pipe Lengths		
Pipe Diameter	1/2"	3/4"
Maximum Pipe Length	100 ft (30 m)	400 ft (120 m)

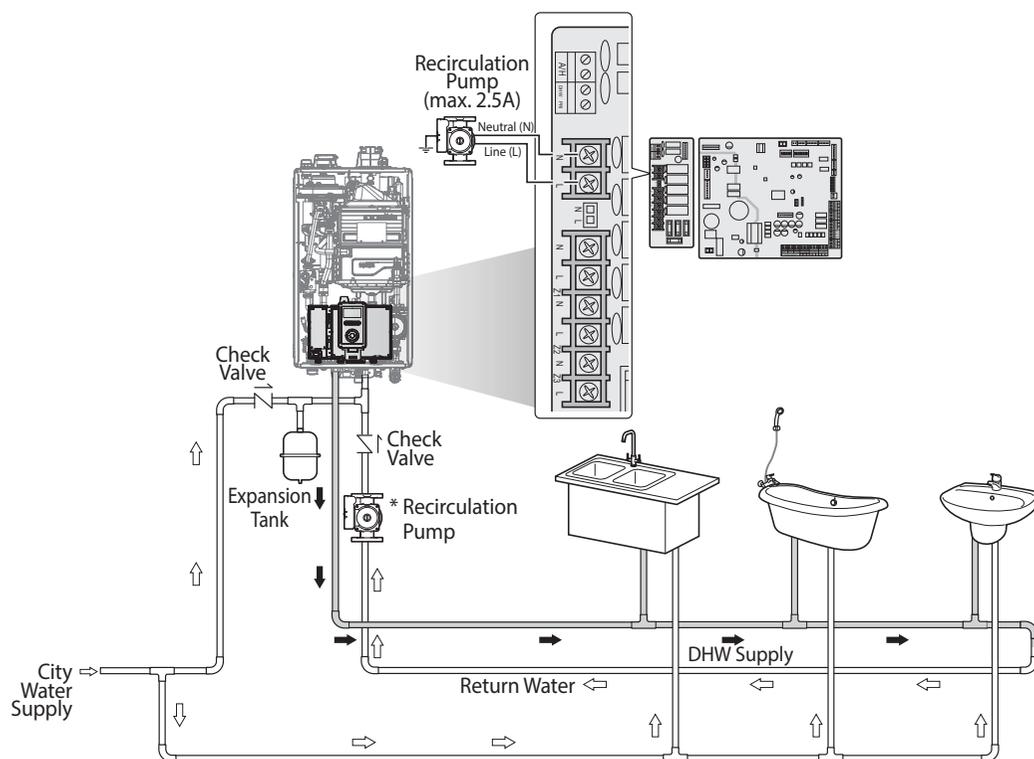
- Note**
- To use HotButton mode, install a HotButton and recirculation pump.
 - Install the NaviCirc recirculation valve to the faucet furthest from the NCB-H boiler.
 - If installed in close proximity to the boiler, faucets further down the supply line will take longer to receive hot water.

3.6.10 External Recirculation with Dedicated Return Line (Always On, Weekly, Intelligent)

External Recirculation Mode

For best performance, select the intelligent or weekly option in the external recirculation DHW recirculation menu.

Note Combi pre-heat is the default mode for DHW recirculation. To select external recirculation, refer to the combi pre-heat and external recirculation sections in "11.5.3 Setting the DHW Operation" on page 116 for details.



* A Taco 008-BC6 or Grundfos 15-42 BUC7 (or equivalent) circulation pump is recommended for use with the NCB-H boiler and DHW recirculation systems.

* When using the external recirculation mode, observe the following maximum recirculation pipe lengths including fittings ($\frac{3}{4}$ " pipe is recommended). Lengths in excess of these limits will require a larger recirculation pump.

Maximum Equivalent Copper Pipe Lengths		
Pipe Diameter	$\frac{1}{2}$ "	$\frac{3}{4}$ "
Maximum Pipe Length	100 ft (30 m)	400 ft (120 m)

Note If a dedicated return line is installed for external recirculation, the Always On, Weekly, and Intelligent modes can be used after installing a recirculation pump.

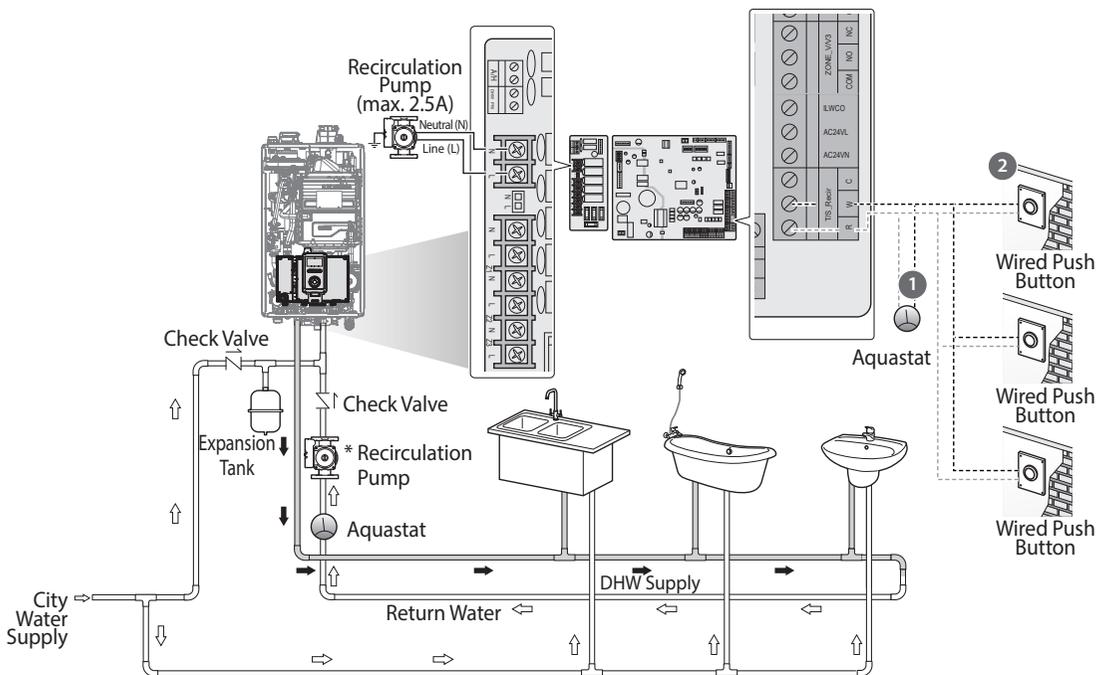
3.6.11 External Recirculation with HotButton and Dedicated Return Line (HotButton, Aquastat)

External Recirculation Mode

To use the aquastat mode, install an aquastat to the DHW pipe line and connect to the CNC6 terminal on the PCB. (Refer to “3.7.4 Wiring Diagram - Zone Pump System with DHW Recirculation” on page 44 for details.)

Note

- Combi pre-heat is the default mode for DHW recirculation. To select external recirculation, refer to the combi pre-heat and external recirculation sections in “11.5.3 Setting the DHW Operation” on page 116 for details.
- The aquastat temperature must be set lower than the NCB-H boiler DHW set temperature.



* A Taco 008-BC6 or Grundfos 15-42 BUC7 (or equivalent) circulation pump is recommended for use with the NCB-H boiler and DHW recirculation systems.

* When using the external recirculation mode, observe the following maximum recirculation pipe lengths including fittings (3/4" pipe is recommended). Lengths in excess of these limits will require a larger recirculation pump.

Maximum Equivalent Copper Pipe Lengths		
Pipe Diameter	1/2"	3/4"
Maximum Pipe Length	100 ft (30 m)	400 ft (120 m)

Note

- To use HotButton mode, install a HotButton Push Button(s) and recirculation pump, but not an aquastat (1).
- To use Aquastat mode, install an aquastat and recirculation pump, but not a HotButton (2).
- The HotButton push buttons and wall plates are not included with the boiler, but are available for purchase.

3.7 Examples of Electrical Connections

⚠ WARNING

Electric Shock Hazard

To prevent serious injury or death:

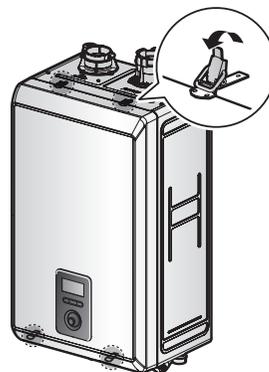
- ALWAYS follow all applicable electrical codes of the local authority having jurisdiction.
- In the absence of such requirements, follow the latest edition of the National Electrical Code (NFPA 70) in the USA or the latest edition of CSA C22.1 Canadian Electrical Code Part 1 in Canada.
- ONLY licensed professionals should connect the electrical components.
- ALWAYS label all wires before disconnecting them when you work on the controls.
- Wiring errors can cause improper and dangerous operation.
- ALWAYS verify proper operation after servicing.

Note

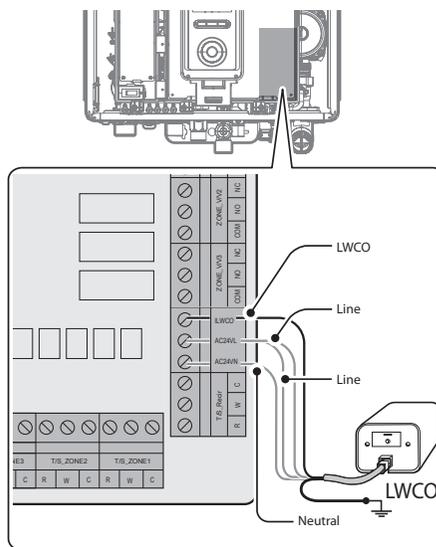
The installation must comply with National Electrical Code and any other national, state, provincial or local codes or regulations. In Canada, CSA C22.1 Canadian Electrical Code Part 1, and any local codes. Wiring must be N.E.C. Class 1. If original wiring as supplied with boiler must be replaced, use only type 105 °C wire or equivalent. Boiler must be electrically grounded as required by National Electrical Code ANSI/NFPA 70 – latest edition.

To access the PCB, carefully follow the steps below:

1. Turn off the power supply to the boiler.
2. Unfasten the 4 latches (2 at the top and 2 at the bottom) to remove the front cover and gain access to the internal components.



3.7.2 Wiring Diagram - External LWCO



3.7.1 Accessing the Terminal Strips

⚠ DANGER

Electric Shock Hazard

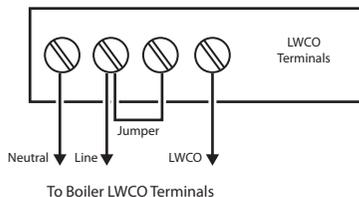
To prevent serious injury or death:

You must ensure that the boiler is disconnected from the electrical supply before carrying out any servicing inside the boiler and, particularly, on the electric terminal strips.

Note

The boiler supplies 24 VAC at the LWCO power terminals (CNC3).

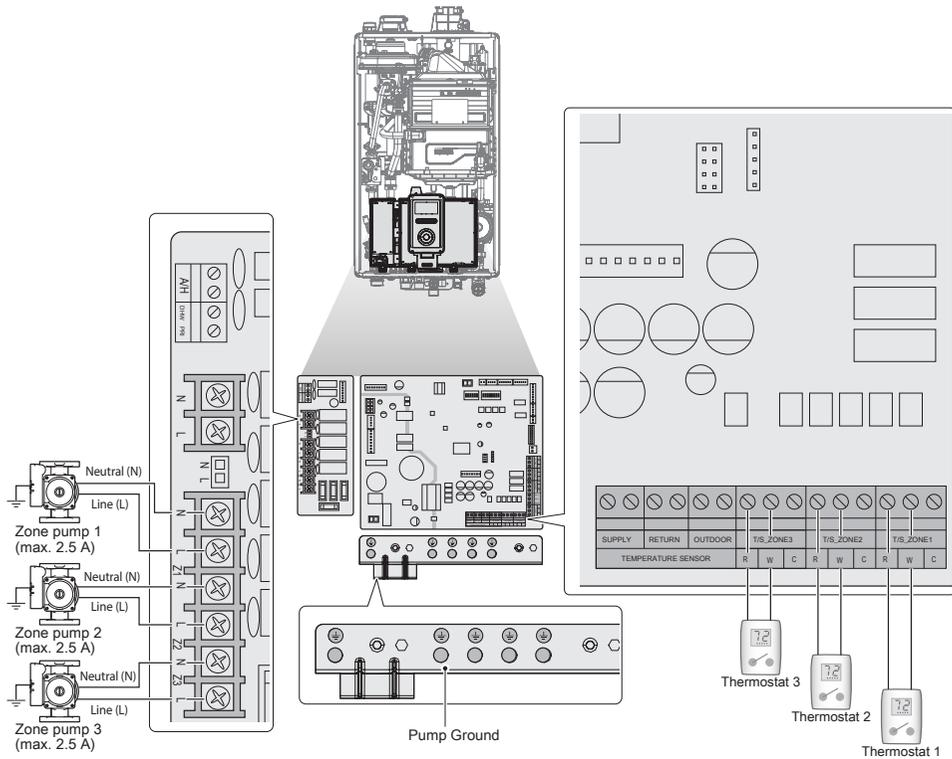
For terminal type LWCO appliances, a typical wiring method is shown below (same voltage for control and burner circuit):



3.7.3 Wiring Diagram - Zone Pump System

NCB-H boilers can operate a heating system with up to 3 zones. The following is the wiring diagram for a zone pump system with 3 zones.

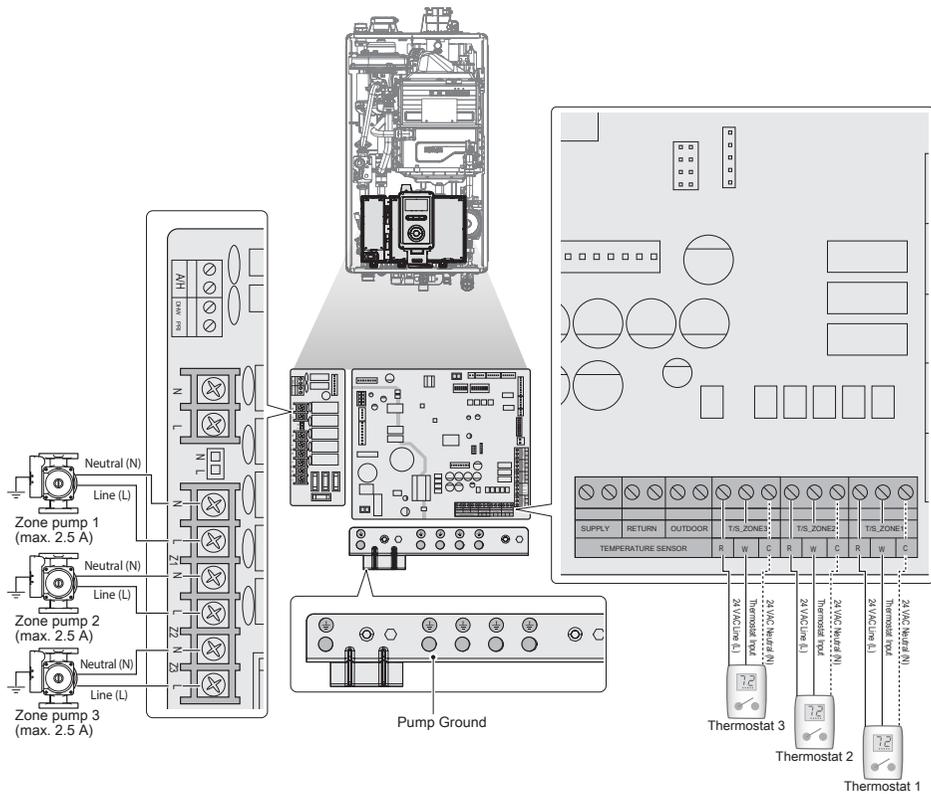
Zone Pump Dry Contact Connections (no 24VAC power) and Thermostats without 24VAC power



Note

- If you have a 24 V thermostat, connect it to the R & C terminals on the boiler's PCB.
- The C terminals are for optional connections with 24 V thermostats that have a COMMON wire.

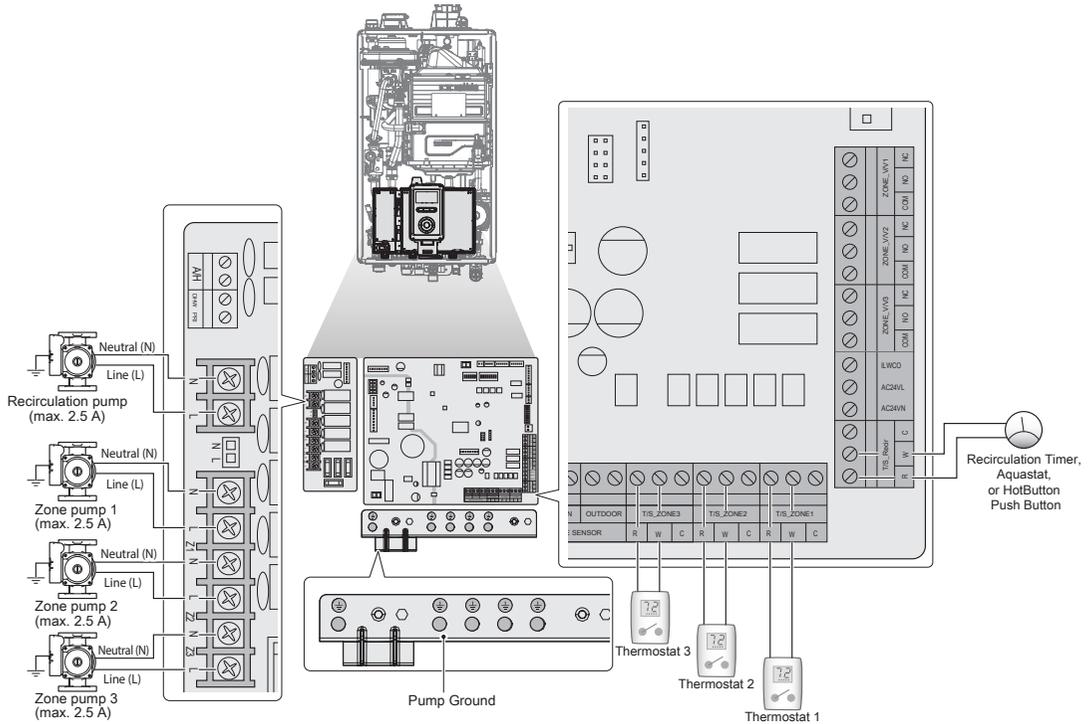
Zone Pump Dry Contact Connections (no 24VAC power) and Thermostats with 24VAC power



3.7.4 Wiring Diagram - Zone Pump System with DHW Recirculation

NCB-H boilers can use both the 3 zone heating system and the DHW recirculation feature. The following wiring diagram shows the 3 zone system and the DHW external recirculation feature.

Zone Pump Dry Contact Connections (no 24VAC power) and Thermostats/DHW Recirculation Controls without 24VAC power

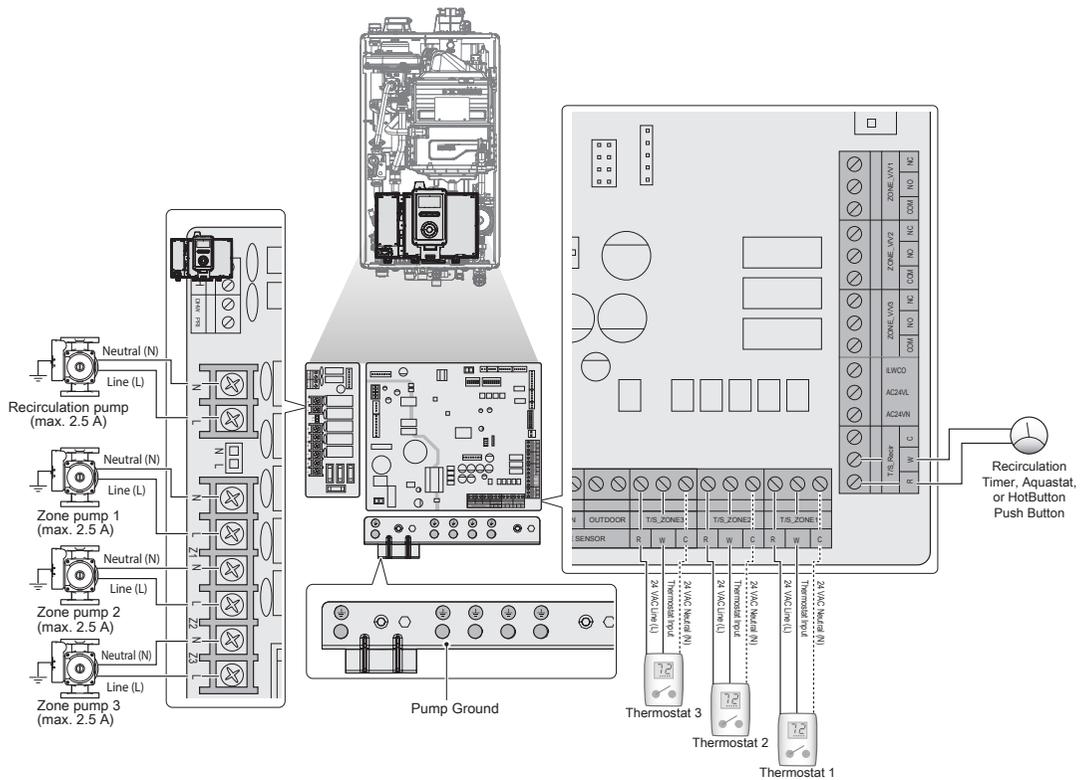


* If the DHW recirculation menu is set to the Always On, Intelligent, or Weekly option, no aquastat or additional HotButton Push Button is required.

Note

- The C terminals are for optional connections with 24 V thermostats that have a COMMON wire.
- When using combi pre-heat, using a recirculation pump is not necessary. Select combi pre-heat in the DHW recirculation menu.
- When using external recirculation, install a recirculation pump and select external recirculation in the DHW recirculation menu.

Zone Pump Dry Contact Connections (no 24VAC power) and Thermostats/DHW Aquastat with 24VAC power



* If the DHW recirculation menu is set to the Always On, Intelligent, or Weekly option, no aquastat or additional HotButton Push Button is required.

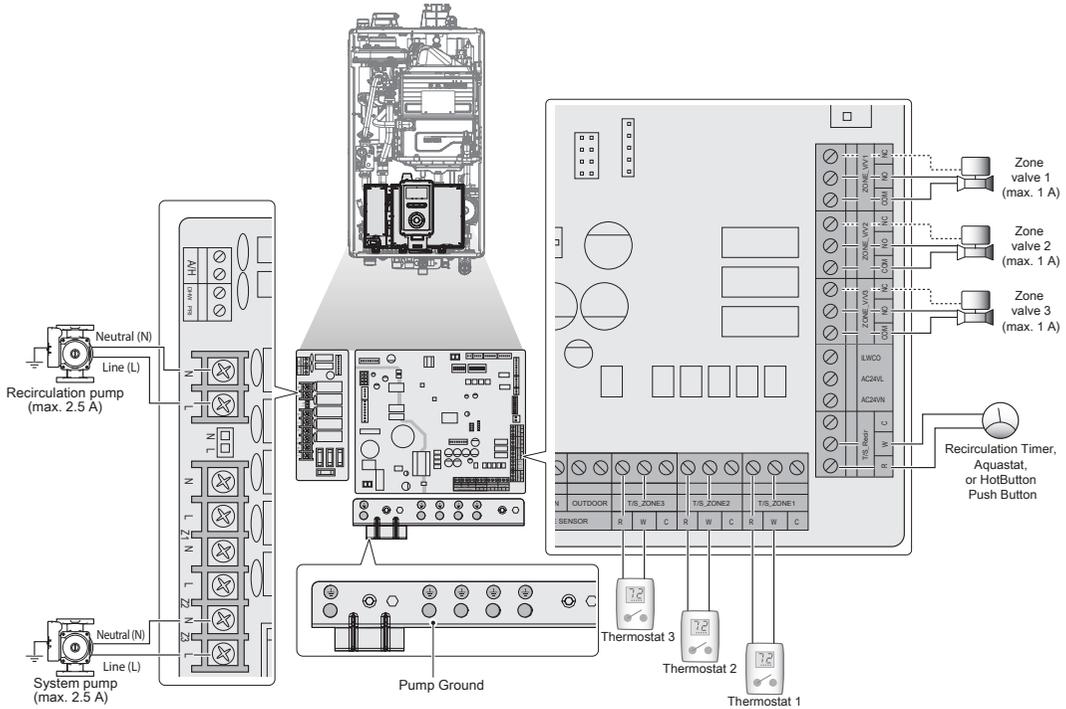
Note

- When using combi pre-heat, using a recirculation pump is not necessary. Select combi pre-heat in the DHW recirculation menu.
- When using external recirculation, install a recirculation pump and select external recirculation in the DHW recirculation menu.

3.7.5 Wiring Diagram - Zone Valve System

The NCB-H Boilers can operate a heating system with up to 3 zones. The following is the wiring diagram for a zone valve system with 3 zones.

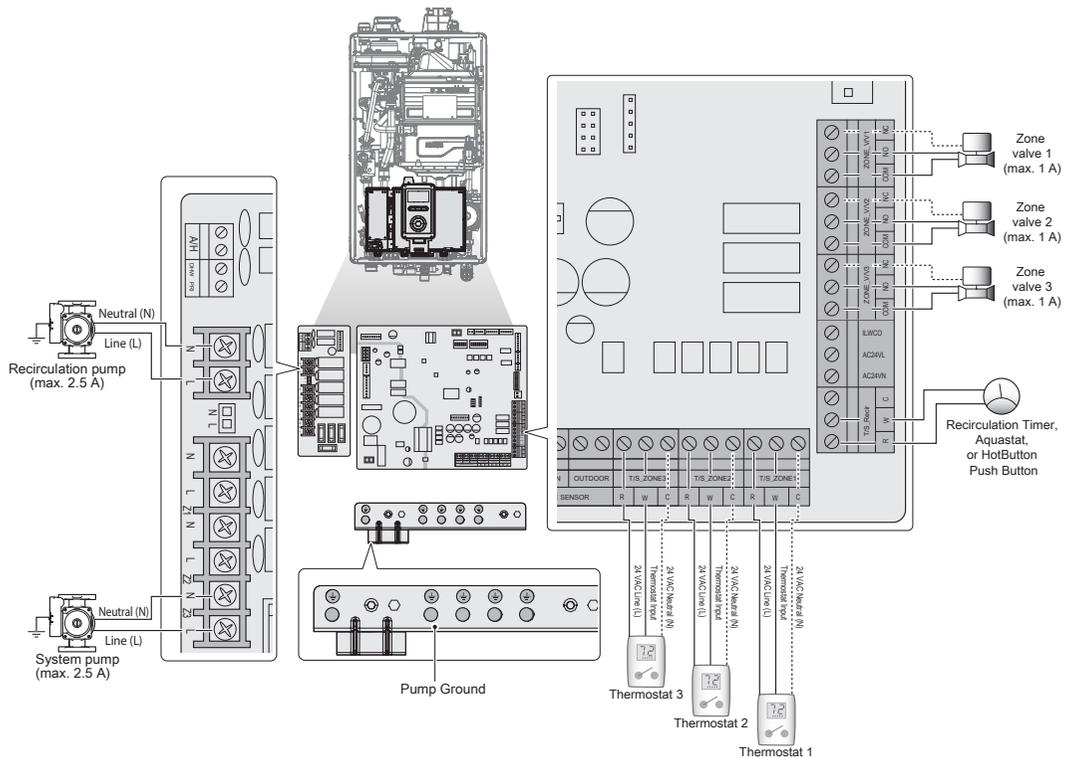
Zone Valve Connections (24VAC power) and Thermostats without 24VAC power



Note

- NO (Normally Open): Power is supplied when the zone valve is operating, and power turns off when the zone valve stops.
- NC (Normally Close): Power is supplied when the zone valve stops, and power turns off when the zone valve is operating.
- COM: 24 V AC COMMON (not used in this example)
- The boiler has an internal 24V transformer that is rated for 75VA. This transformer provides power to the zone valve, low water cut-off (LWCO) and thermostat terminals.
- If the total power consumption of all 3 zone valves exceeds 72VA, an external zone valve controller must be used.

Zone Valve Connections (24VAC power) and Thermostats with 24VAC power

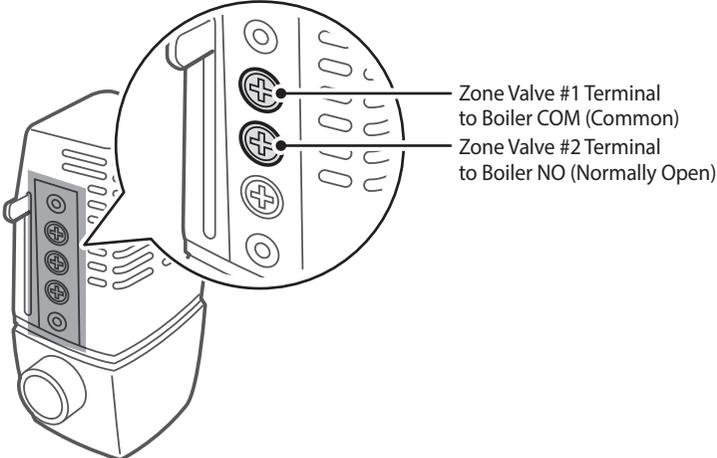


Note

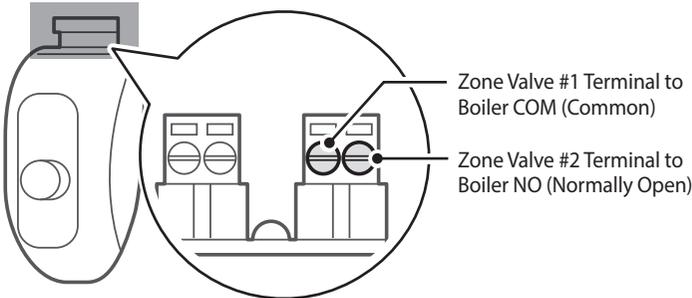
- NO (Normally Open): Power is supplied when the zone valve is operating, and power turns off when the zone valve stops.
- NC (Normally Close): Power is supplied when the zone valve stops, and power turns off when the zone valve is operating.
- COM: 24 V AC COMMON
- The boiler has an internal 24V transformer that is rated for 75VA. This transformer provides power to the zone valve, low water cut-off (LWCO) and thermostat terminals.
- If the total power consumption of all 3 zone valves exceeds 72VA, an external zone valve controller must be used.

Examples of Zone Valve Connections

Taco Model 570/571 Zone Valve



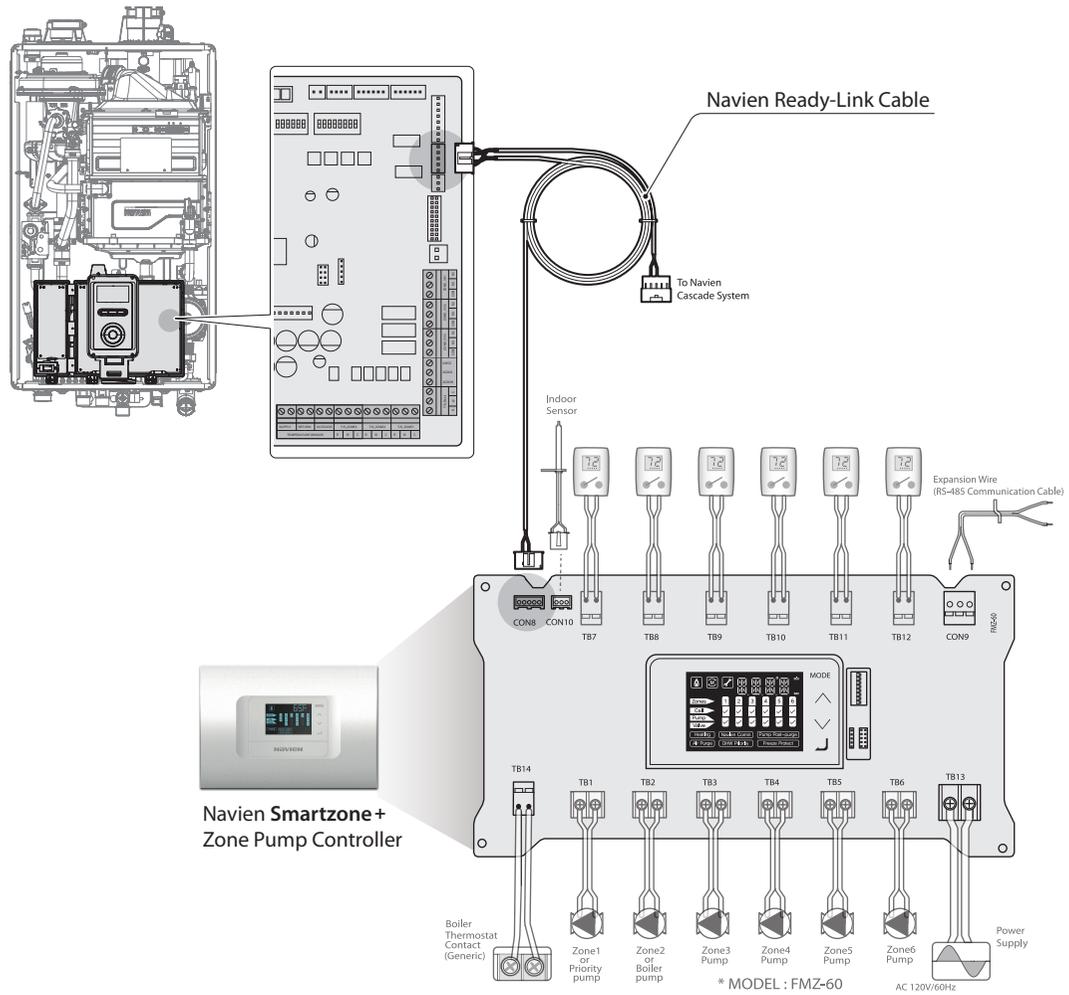
Taco Sentry Zone Valve



3.7.6 Wiring Diagram - the Navien SmartZone +

The Navien Smart Zone + controller may be used with NCB-H boilers to operate a heating system with more than 3 zones.

When Navien boilers are used with a Navien Smartzone+ zone pump controller, an RS-485 data communication link is established through the Ready-link connection. This allows the controller and the boiler to share operational information and to control the zones more efficiently by minimizing unnecessary pump operation. The communication link also provides an optimal control environment for *freeze protection.

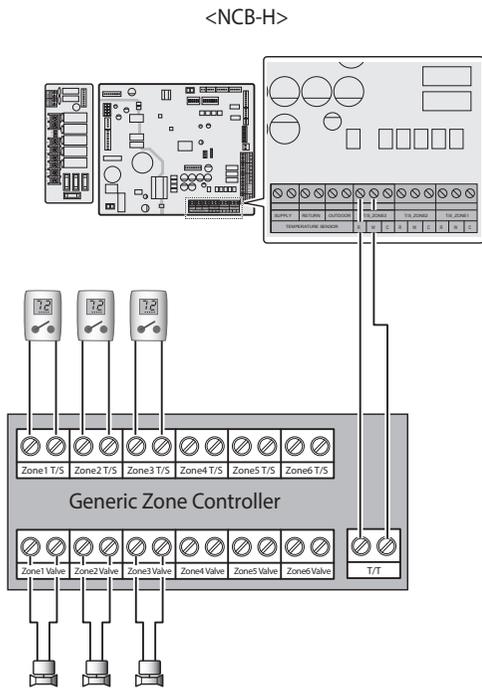


Refer to the user manual that is supplied with the Navien Smartzone+ zone pump controller for details.

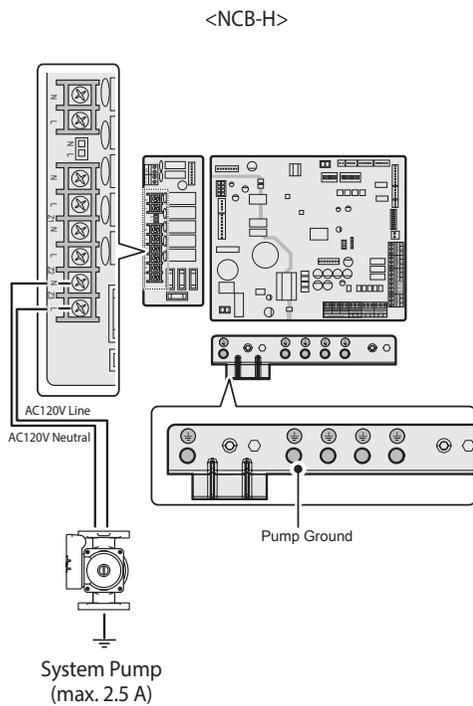
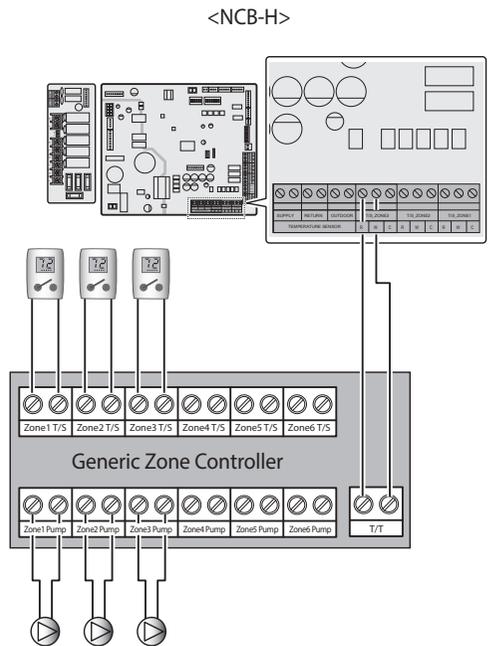
Note

- The Navien Zone Controller setting must be enabled when using the Ready-Link cable for communication. Refer to "11.5.2 Setting the Space Heating Operation" on page 114 for details.
- * Add more Freeze Protection operation information on page 23.

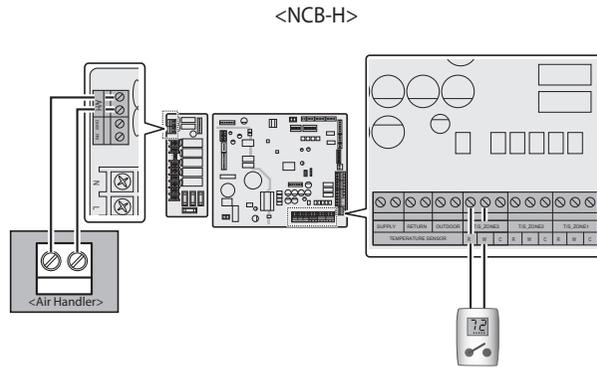
3.7.7 Wiring Diagram - Generic Zone System with Zone Valves



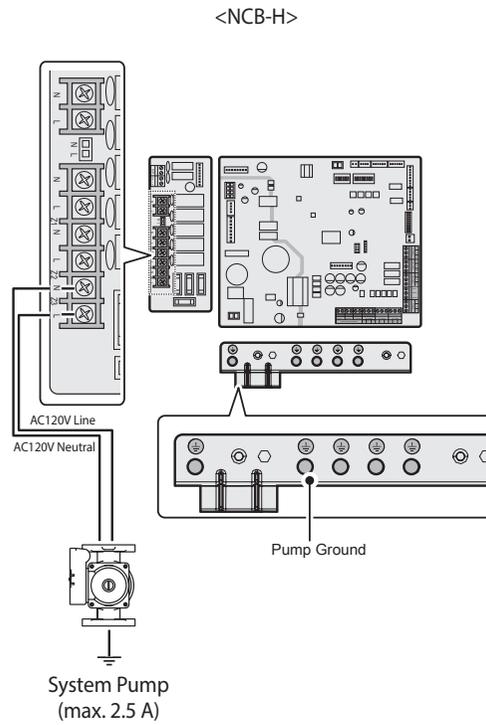
3.7.8 Wiring Diagram - Generic Zone System with Zone Pumps



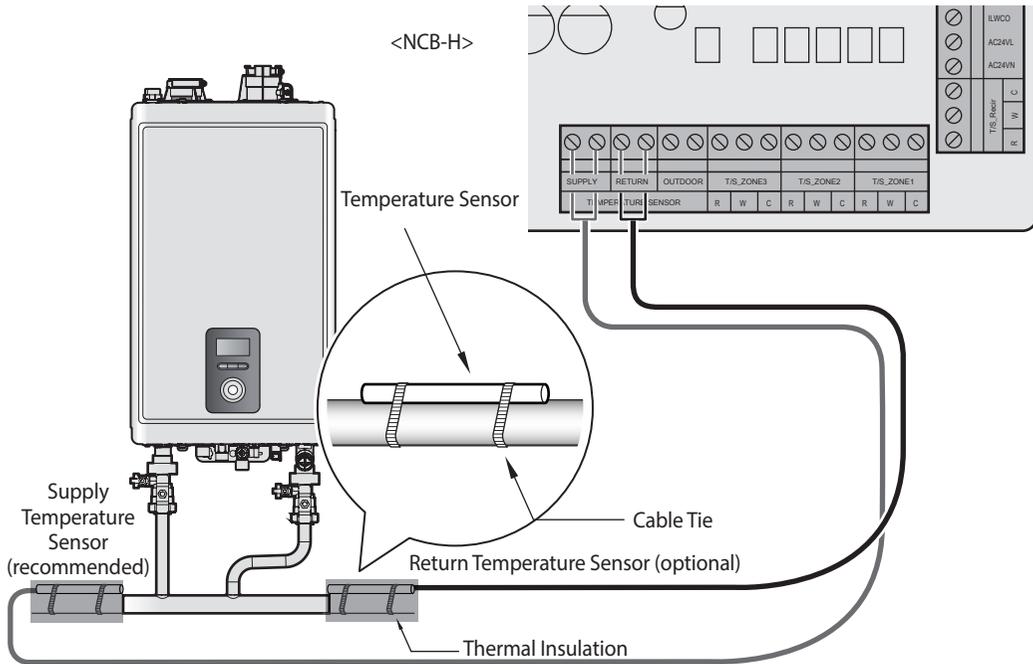
3.7.9 Wiring Diagram - Air Handler



Connect the pump wires to the system pump.



Wiring Diagram - Optional Universal Temperature Sensors (for Supply/Return)



Note

- To control the boiler supply or return water temperature using the universal temperature sensor, configure the system accordingly. On the front panel, press the Menu button (M) to enter the setting menu, and then select 2. Space Htg Operation > 5. SH Control Method to select one of the control modes.
- For best performance, wrap the sensor and pipe section with thermal insulation.
- Universal temperature sensors are available for purchase. Contact Navien for more information.

4. Connecting the Gas Supply

⚠ WARNING

• **E773 - Improper Gas Type Detection Warning**

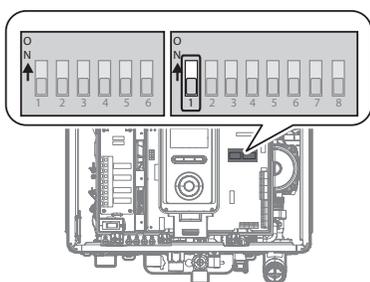
This error code activates when the unit detects a discrepancy between the gas type set during installation and the gas type connected to the unit. This function may not detect all abnormal gas connections and that the #1 DIP switch (Set of 8 Switches) setting must be verified on the unit before use. The unit may take some time to detect the gas type discrepancy as it depends on the gas flow rate and the exhaust outlet temperature. The error code may activate with the correct gas type and gas type setting due to varying measuring tolerances in the unit.

If the error code persists when the DIP switch setting matches the connected gas type, contact Navien Technical Support.

- Using a different gas type will result in abnormal combustion and malfunction of the product.

To prevent death, serious injury or property damage:

- ALWAYS check the Rating Plate located on the side of the product matches the gas type, gas pressure, water pressure, and electrical supply available for the unit.
- CHECK the #1 DIP switch setting on the Front panel matches the type of gas supplied to the unit (OFF for Natural Gas and ON for Propane Gas).



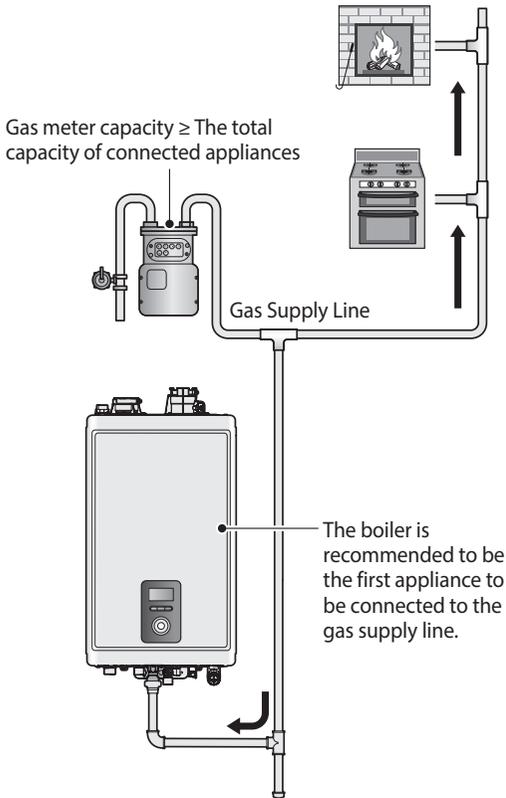
Switch	Function	Setting	
1	Gas Type	Natural Gas	1: OFF
		Propane Gas	1: ON

⚠ WARNING

- Before connecting the gas supply, determine the gas type and pressure for the boiler by referring to the rating plate. Use only the same gas type indicated on the rating plate. Using a different gas type will result in abnormal combustion and malfunction of the boiler. Gas supplies should be connected by a licensed professional only.
- To avoid damaging the connectors on the boiler, use two wrenches when tightening piping to the boiler. Use one wrench to prevent the boiler's connector from turning, and use the other wrench to tighten the connection. Damaged connectors may result in system leaks.
- Properly support the piping with hangers. Do not allow the piping to be supported by the boiler or its accessories.
- Ensure that the gas piping is protected from physical damage and freezing where required. Failure to follow these instructions could result in gas leakage and result in fire, explosion, property damage, severe personal injury, or death.
- The appliance and its gas connection must be leak tested before placing the appliance in operation.
- To avoid danger from explosion and fire, do not use a flame to check for a gas leak. Perform a bubble test on the joints to check for gas leaks. If a leak exists, bubbles will form at the leaking joint. A gas leak could result in substantial property damage, severe personal injury, or death.
- Immediately turn off the boiler and stop the gas supply if a gas leak is detected. Perform a bubble test to find the leak and repair the leak immediately. Do not start the boiler again until the leak is repaired. Operating the boiler with a gas leak could result in substantial property damage, severe personal injury, or death.
- This boiler cannot be converted from natural gas to propane or vice versa without a Navien gas conversion kit. Do not attempt a field conversion of this boiler without a Navien gas conversion kit. Doing so will result in dangerous operating conditions and will void the warranty.

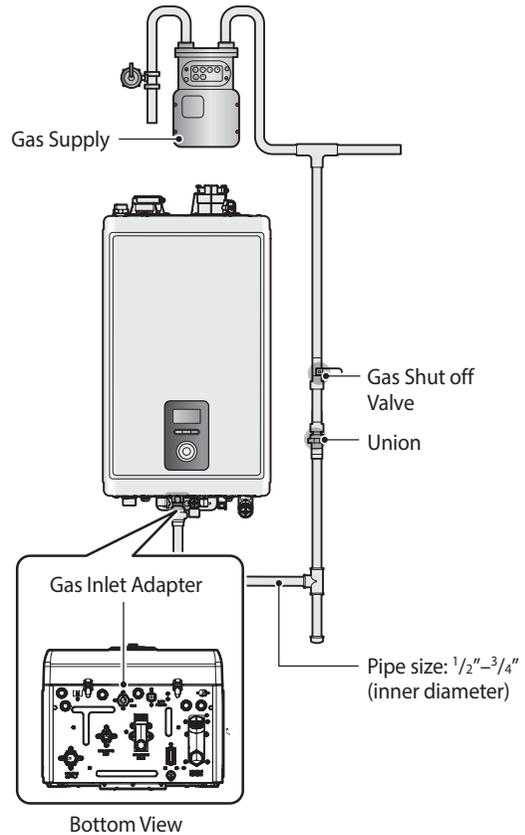
Note The Gas Conversion Kit is located inside the boiler cabinet. You will need to remove the front cover to access the Propane Gas & High Altitude Conversion Kit.

Navien recommends connecting the boiler as the first appliance downstream of the gas meter, to ensure a sufficient gas supply.



5. Install certified full port valves on the gas supply line and boiler.
6. Connect the gas supply line.
7. Test the supply line, all connection points, and the boiler for gas leaks.

Note Tighten the boiler connection valves with care to avoid damage.



To connect the gas supply:

1. Determine the gas type and pressure for the boiler by referring to the rating plate.
2. Perform a pressure test on the main gas supply line.
3. Purge the gas line of any debris.
4. Determine the proper size and type for the gas line. Refer to the tables that follow.

Note Refer to the instructions provided with the gas regulator for the minimum pipe distance between the regulator and the appliance.

NOTICE

- Install a manual gas shut-off valve between the gas supply line and the boiler.
- A sediment trap must be provided upstream of the gas controls.

Note

- Tighten the boiler connection valves with care to avoid damage.
- The gas connection fitting on all boilers is $\frac{3}{4}$ in.
- $\frac{1}{2}$ in rigid pipe can be used; refer to the sizing tables on the preceding pages for limitations. DO NOT use $\frac{1}{2}$ in corrugated connectors or tubing as noise may occur.

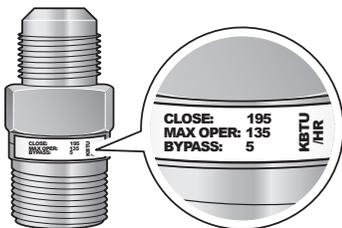


Corrugated Connector

- When using flexible gas lines, ensure that the pipe's inner diameter and connector is sufficient to supply the required BTUs. Also, ensure that the flexible line has no crimps or tight bends in it, as this will restrict gas flow.
- When using rigid pipe, Navien recommends the installation of a union on the gas supply line close to the boiler, to facilitate any future maintenance or service.
- Check with the local jurisdiction to verify whether the use of $\frac{1}{2}$ " gas pipe is approved in the area.

NOTICE

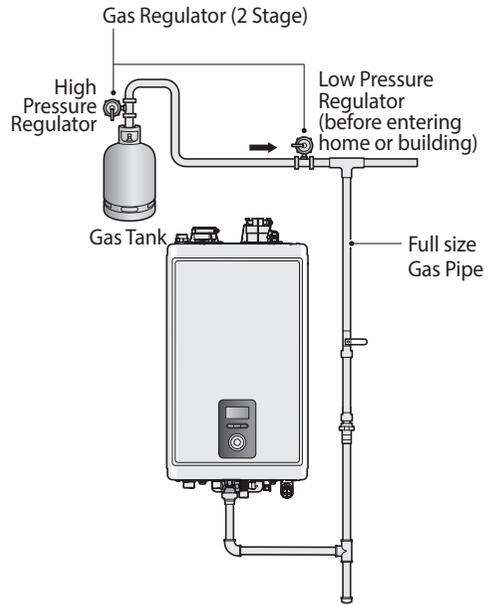
Prior to using an excess flow valve (EFV) in the gas line, check the manufacturer's minimum and maximum flow capacity rating. An improperly sized EFV will not allow for a full flow of gas to the boiler and may cause improper operation.



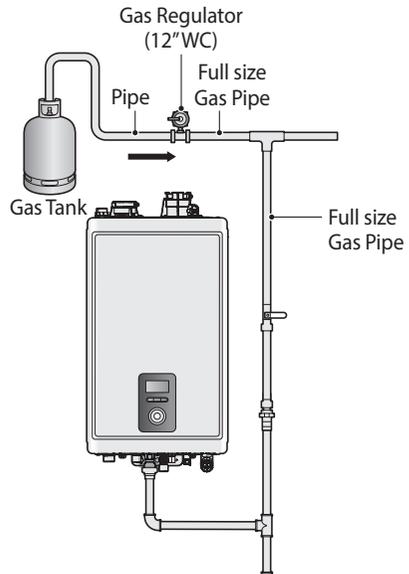
Excess Flow Valve

Typical LP Gas piping examples:

2 Stage System with Multiple Regulators (Recommended)



Single Regulator System



4.1 Gas Pipe Sizing Tables

The following tables are referenced from the 2012 National Fuel Gas Code and are for reference only. Please consult the gas pipe manufacturer for actual pipe capacities.

Maximum Natural Gas Delivery Capacity

In Cubic Feet (ft³) per Hour (0.60 Specific Gravity; 0.5 in WC Pressure Drop). Contact your gas supplier for BTU/ft³ ratings. Use 1,000 BTU/ft³ for simplified calculations. This table is recommended for supply pressures less than 6 in WC.

Pipe Size	Length (including fittings)										
	10 ft (3 m)	20 ft (6 m)	30 ft (9 m)	40 ft (12 m)	50 ft (15 m)	60 ft (18 m)	70 ft (21 m)	80 ft (24 m)	90 ft (27 m)	100 ft (30 m)	125 ft (38 m)
¾ in	360	247	199	170	151	137	126	117	110	104	92
1 in	678	466	374	320	284	257	237	220	207	195	173
1 ¼ in	1,390	957	768	657	583	528	486	452	424	400	355
1 ½ in	2,090	1,430	1,150	985	873	791	728	677	635	600	532
2 in	4,020	2,760	2,220	1,900	1,680	1,520	1,400	1,300	1,220	1,160	1,020
2 ½ in	6,400	4,400	3,530	3,020	2,680	2,430	2,230	2,080	1,950	1,840	1,630
3 in	11,300	7,780	6,250	5,350	4,740	4,290	3,950	3,670	3,450	3,260	2,890
4 in	23,100	15,900	12,700	10,900	9,660	8,760	8,050	7,490	7,030	6,640	5,890

In Cubic Feet (ft³) per Hour (0.60 Specific Gravity; 3.0 in WC Pressure Drop). Contact your gas supplier for BTU/ft³ ratings. Use 1,000 BTU/ft³ for simplified calculations. This table is recommended for supply pressures of 6 in WC or greater.

Pipe Size	Length (including fittings)										
	10 ft (3 m)	20 ft (6 m)	30 ft (9 m)	40 ft (12 m)	50 ft (15 m)	60 ft (18 m)	70 ft (21 m)	80 ft (24 m)	90 ft (27 m)	100 ft (30 m)	125 ft (38 m)
½ in	454	312	250	214	190	172	158	147	138	131	116
¾ in	949	652	524	448	397	360	331	308	289	273	242
1 in	1,787	1,228	986	844	748	678	624	580	544	514	456
1 ¼ in	3,669	2,522	2,025	1,733	1,536	1,392	1,280	1,191	1,118	1,056	936
1 ½ in	5,497	3,778	3,034	2,597	2,302	2,085	1,919	1,785	1,675	1,582	1,402
2 in	10,588	7,277	5,844	5,001	4,433	4,016	3,695	3,437	3,225	3,046	2,700
2 ½ in	16,875	11,598	9,314	7,971	7,065	6,401	5,889	5,479	5,140	4,856	4,303
3 in	29,832	20,503	16,465	14,092	12,489	11,316	10,411	9,685	9,087	8,584	7,608
4 in	43,678	30,020	24,107	20,632	18,286	16,569	15,243	14,181	13,305	12,568	11,139

Maximum Liquefied Propane Delivery Capacity

In Thousands of BTU/H (0.5 in WC pressure drop)

Pipe Size	Length (including fittings)												
	10 ft (3 m)	20 ft (6 m)	30 ft (9 m)	40 ft (12 m)	50 ft (15 m)	60 ft (18 m)	80 ft (24 m)	100 ft (30 m)	125 ft (38 m)	150 ft (45 m)	175 ft (53 m)	200 ft (60 m)	250 ft (76 m)
1/2 in	291	200	160	137	122	110	101	94	89	84	74	67	62
3/4 in	608	418	336	287	255	231	212	197	185	175	155	140	129
1 in	1,150	787	632	541	480	434	400	372	349	330	292	265	243
1 1/4 in	2,350	1,620	1,300	1,110	985	892	821	763	716	677	600	543	500
1 1/2 in	3,520	2,420	1,940	1,660	1,480	1,340	1,230	1,140	1,070	1,010	899	814	749
2 in	6,790	4,660	3,750	3,210	2,840	2,570	2,370	2,200	2,070	1,950	1,730	1,570	1,440

4.2 Measuring the Inlet Gas Pressure

WARNING

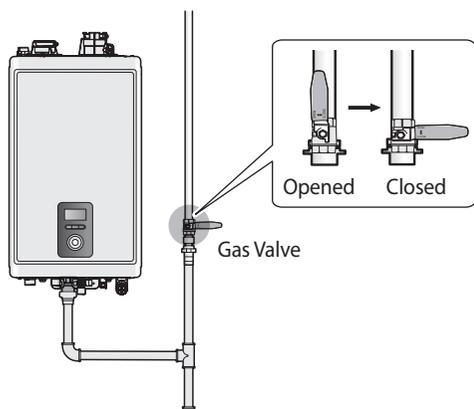
The inlet gas pressure should be checked by a LICENSED PROFESSIONAL ONLY. The boiler cannot function properly without sufficient inlet gas pressure.

- The inlet gas pressure must be maintained between 3.5 in and 10.5 in WC for natural gas and between 8.0 in and 13.5 in WC for liquefied propane.
- The appliance and its individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psi (3.5 kPa).
- The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psi (3.5 kPa).

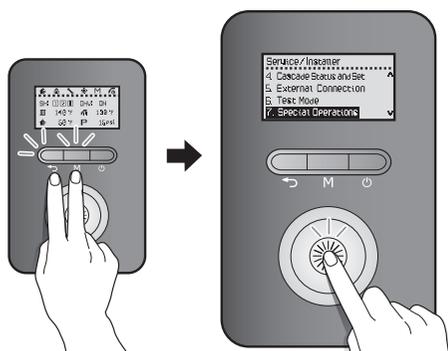
Note If gas pressure is out of the acceptable range or an excessive pressure drop is observed, contact the gas supplier or a qualified installer to supply proper gas pressure to the unit.

To measure the inlet gas pressure:

1. Shut off the manual gas valve on the gas supply line.

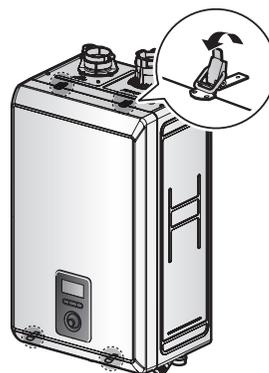


2. Turn on the boiler. On the front panel, press the Back button (↩) and the Menu button (M) simultaneously for 3 seconds, and then rotate the Command dial (⊙) to move to "7. Special Operations".
3. Press the Command dial (⊙) to enter special operation mode.

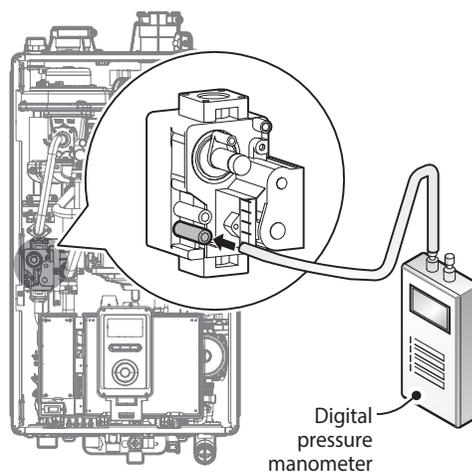


4. Rotate the Command dial (⊙) to move to **7. SH 2nd MAX**, and then press the Command dial (⊙) to select the operation mode.
5. Press the Back button (↩) twice to return to normal operation mode.
6. Run space heating. The gas in the gas supply line will be purged.
7. Leave the boiler on until the boiler shuts down due to a lack of gas supply, and then turn off the boiler.

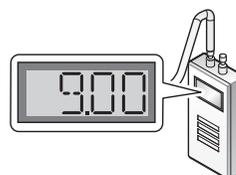
8. Unfasten the 4 latches (2 at the top and 2 at the bottom) to remove the front cover and gain access to the internal components.



9. Loosen the screws indicated in the figure below and connect a manometer to the pressure port. Reset the manometer to zero before use.



10. Re-open the manual gas valve and check for leaks.
11. Activate multiple zones to ramp the boiler up to its maximum firing rate.
12. When the boiler reaches its maximum firing rate, check the inlet gas pressure reading on the manometer. The gas pressure must fall within the ranges specified on page 7.



5. Venting for Combustion Air

WARNING

Carbon Monoxide Hazard

The installation of carbon monoxide detectors may be required in your area for the boiler or other gas fired appliances. Check applicable codes for the installation location of the boiler.

Carbon monoxide detectors should comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

Additional Guidelines for Combustion Air

- Combustion air piping to the outside is recommended. (Direct Venting)
- The boiler may be installed with a single pipe carrying the flue products to the outside while using combustion air from the equipment room. In order to use the room air venting option on page 65, specific conditions and considerations must be followed.

WARNING

To prevent death, serious injury or property damage:

- Do not install the boiler or combustion air piping in areas with contaminated air (e.g. high levels of dust, sawdust, sand, flour, aerosols, fluorine or chlorine compounds).
- DO NOT allow liquids or vapors from pool, laundry products, or common household cleaning products to enter the boiler. These can cause serious product damage and can even result in flue gas leakage in extreme cases.
- ALWAYS check for areas and products listed in the following tables before installing the boiler or air inlet piping.
- ALWAYS remove contaminants or relocate air inlet and vent terminations to other clean areas. Use direct venting to supply clean air from outside the building. Navien recommends regular filter cleaning and maintenance in these areas.

Note

The warranty does not cover damage caused by air contaminants.

Corrosive Contaminants

Muriatic acid/hydrochloric acid
Refrigerant leaks
Chlorine-type bleaches, detergents, and cleaning solvents found in household laundry rooms
Varnish removers or paint
Adhesives used to fasten building products and other similar products
Chlorine-based swimming pool chemicals
Permanent wave solutions
Anti-static fabric softeners used in clothes dryers
Calcium chloride used for thawing
Spray cans containing chloro/fluorocarbons
Cements and glues
Sodium chloride used for water softening
Chlorinated waxes/cleaners

Corrosive Sources

Remodeling areas
Refrigeration repair shops
New building construction
Metal fabrication plants
Laundry areas and establishments/dry cleaning
Swimming pools
Auto body shops
Furniture refinishing areas and establishments
Garages with workshops
Plastic manufacturing plants
Beauty shops
Photo processing plants

5.1 Venting the Boiler

DANGER

This appliance is certified as a Category IV appliance and requires a special venting system. The vent system operates with a positive pressure in the pipe.

To prevent serious injury or death:

- ALWAYS vent exhaust gases directly outdoors using the vent materials and following these instructions.
- DO NOT connect vent connectors serving appliances vented by natural draft into any portion of mechanical draft systems operating under positive pressure.

WARNING

Improper venting of the boiler can result in excessive levels of carbon monoxide and can lead to serious injury or death.

This boiler must be vented in accordance with the “Venting of Equipment” section of the latest edition of the ANSI Z223.1/NFPA 54 Natural Fuel Gas Code in the USA and/or the “Venting systems and air supply for boilers” section of the latest version of the CAN/CGA B149.1 Natural Gas and Propane Installation Code in Canada, as well as all applicable local building codes and regulations.

To prevent serious injury or death:

- ONLY licensed professionals should install venting.
- ALWAYS follow all regulations, codes, and instructions when venting the boiler.
- ALWAYS seal the venting system gastight to prevent flue gas leakage and carbon monoxide emissions.
- The building owner is responsible to maintain the exhaust and intake terminations free of snow, ice, or other potential blockages, as well as scheduling routine maintenance.
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The boiler must be properly vented to ensure a constant supply of clean intake air and to ensure that exhaust air is properly removed from living areas.

When venting the boiler, follow these guidelines:

- Do not install the boiler in areas with contaminated air (containing a high level of dust, sawdust, sand, flour, aerosols, or any other such airborne contaminants), as contaminants can cause operational problems. The warranty does not cover damage caused by contaminants in the installation area. If you must install the boilers in an area with contaminated air, use direct venting to supply air from outside the building. We recommend regular filter cleaning and maintenance in these areas.
- For best results, keep the venting system as short and straight as possible.
- Locate the boiler as close as possible to the vent termination.
- Do not connect the boiler vent to a vent for any other gas boiler or vent stack.
- For horizontal runs, slope the horizontal section upward toward the vent termination at a rate of $\frac{1}{4}$ in per foot (2 % slope).
- Create an airtight seal at each joint in the exhaust and intake air pipes from the boiler collar to the vent termination (see below).

Note

Do not cover any non-metallic vent materials with thermal insulation.

Connecting the Pipe to the Vent Collar

Note Do not use primer or cement on the appliance connection.

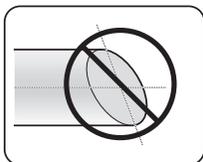
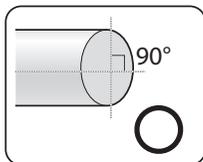
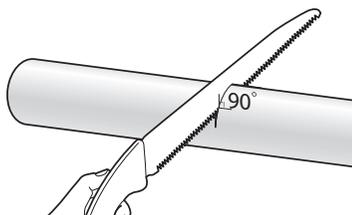
⚠ WARNING

ALWAYS properly cut the pipe at a 90° angle and deburr the vent pipe before installing so the pipe is fully connected to the exhaust gas vent fitting.

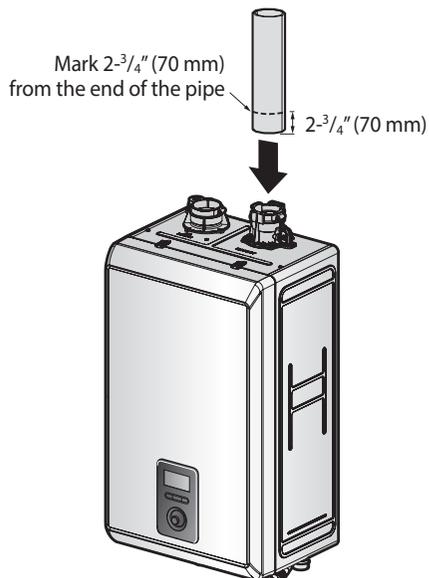
Use water (NOT grease) to lubricate the end of the vent pipe before inserting into the collar.

ALWAYS insert the vent pipe 2-3/4" (70 mm) into the appliance exhaust collar using a twisting motion until the end reaches the bottom of the socket.

If flue gas leaks, inhalation of carbon monoxide may result in serious injury or death.



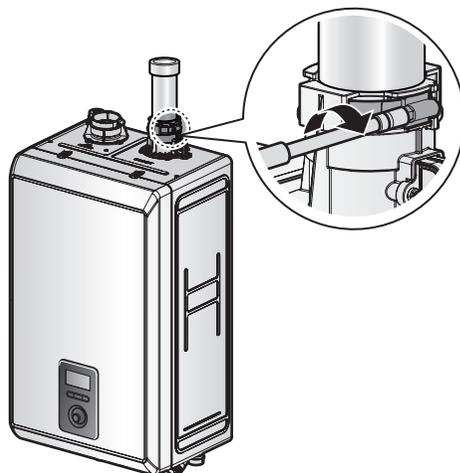
1. Measure 2-3/4" (70 mm) from the end of the vent pipe, then draw a mark at that distance.



2. Insert the pipe into the vent collar to start the vent run. Make sure to completely slide the vent into the collar until the end makes contact with the bottom of the socket.

Note Verify that 2-3/4" (70 mm) of the pipe has been completely inserted into the collar and that the mark is no longer visible.

3. Tighten the clamp with a socket wrench (8 mm) to properly seal the joint.



⚠ WARNING

NEVER start the vent run with a **street elbow** at the vent collar to prevent serious injury or death. Using an elbow directly at the collar will not allow for a tight seal between the appliance and the vent pipe.

ALWAYS use a length of straight pipe when starting the vent run.



- To avoid moisture and frost build-up and to maintain clearances to openings on adjacent homes, 45° elbows, 90° elbows, or tees may be attached to the end of the termination vent pipe to direct the exhaust plumes away from buildings, as long as the total allowable vent lengths, maximum number of elbows, and distances to air intake restrictions are observed.
- Do not store hazardous or flammable substances near the vent termination.
- If this boiler will be installed in areas where snow is known to accumulate, protect the vent termination from blockage.
- Ensure that the vent termination is at least 12 in (305 mm) above the highest anticipated snow line, or as required by local codes, whichever is greater.
- Support the vent pipe with hangers at regular intervals or as required by local codes.
Exhaust and intake air pipes must be supported at least every 4 ft (1.2 m).
- The vent for this appliance shall not terminate over public walkways; or near soffit vents or crawl space vents or where condensate or vapor could create a nuisance or hazard or cause property damage; or where condensate or vapor could cause damage or could be detrimental to the operation of regulators, relief valves, or other equipment.

⚠ WARNING

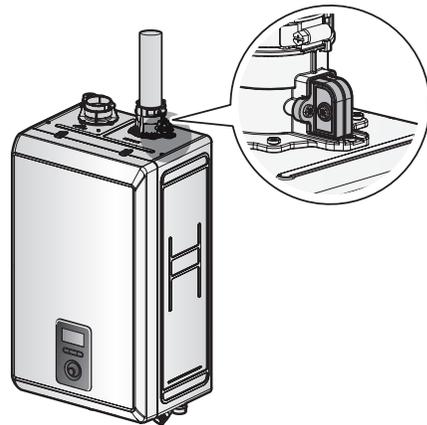
ALWAYS turn on the boiler and test for gas leaks along the exhaust vent using a bubble test kit.

If the connections leak, carbon monoxide in the flue gas may cause serious injury or death.

5.2 About the Vent Installation Detector

This boiler unit comes pre-installed with a Vent Installation Detector ("VID") to assist the installer in properly installing the Vent Pipe into the vent collar.

How It Works



As shown, the VID is a device connected to the vent collar which is intended to detect whether the vent pipe has been inserted to a sufficient depth into the collar during its initial installation.

During installation, the VID detects whether the vent pipe is fully inserted (at least 2-3/4" (70 mm) into the collar. If a correctly sized vent pipe (2.0 inches) is fully inserted into the collar, it will press against a switch to activate the VID. If the vent pipe is not fully inserted into the collar, the unit will display an error message and will not operate. Make sure the vent pipe is correctly sized and has been inserted properly if Error 762 appears.

Purpose

The VID's purpose is to guide the installer to fully insert the vent pipe to a depth of at least 2-3/4" (70 mm), into the collar. If the vent pipe is not properly inserted and installed, it could separate from the collar resulting in flue gas spillage and carbon monoxide emissions which will result in severe personal injury or death.

! WARNING

Periodically inspect all vent pipe connections.

The Vent Installation Detector (VID) will NOT detect the separation of connected vent pipe if the joints become detached or are leaking flue gas that may contain carbon monoxide.

The VID is not intended and should not be relied upon to detect all instances of vent pipe movement or separation from the collar.

Various factors, including but not limited to sensor failure, switch sticking and corrosion, may cause the VID to not properly function if the vent pipe separates from the collar.

Limitations

The VID is not an alarm, safety switch or a substitute for a carbon monoxide detector. The VID may not cause the unit to stop operating if the vent pipe is partially or completely dislodged. Other factors can impact the performance of the VID causing it to be unable to function as intended. Such factors include, but are not limited to, deformity of the vent pipe, not using a correctly sized vent pipe, misalignment of the vent pipe into the collar, vertical movement of the vent pipe caused by improper installation, and other misuse or non-conformance with installation instructions.

! WARNING

Carbon Monoxide Hazard

To prevent serious injury or death:

- ALWAYS insert vent pipe 2-3/4" (70 mm) into the boiler exhaust collar.
- If the vent pipe is not fully inserted, the vent installation detector switch may not detect its presence and the boiler may not operate.
- ALWAYS only use the correctly sized vent pipe materials or an error code E762 can appear on the front panel if the vent pipe is not properly installed.

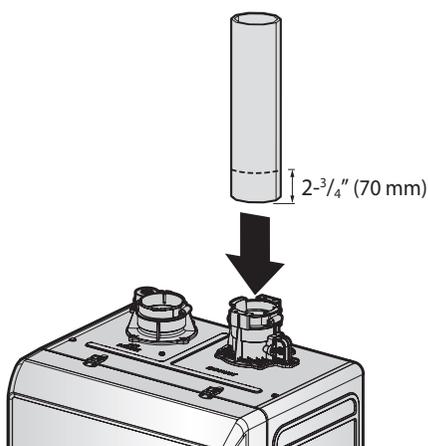
! WARNING

- The factors that can effect the performance of the VID include, but are not limited to, deformity of the vent pipe, not using a correctly sized vent pipe, misalignment of the vent pipe into the collar, vertical movement of the vent pipe caused by improper installation, and other misuse or non-conformance with installation instructions.

Carbon Monoxide Hazard

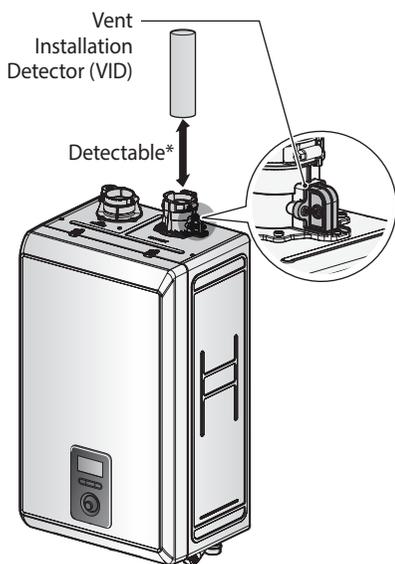
To prevent serious injury or death:

- ALWAYS visually inspect the vent pipe before inserting the vent pipe into the boiler collar. The vent pipe inserted into the boiler exhaust collar must be free from damage or defects for the vent installation detector to operate properly. If the vent pipe is damaged, then replace it with new vent pipe.
- The vent installation detector only detects separation of the vent pipe from the boiler exhaust collar if fully inserted 2-3/4" (70 mm). The vent installation detector will not detect the separation of connected vent pipe if the joints become detached or are leaking flue gas that may contain carbon monoxide.
- It is the installer's responsibility to install the vent pipe properly, to check for leaks, and to adequately secure the boiler to the wall.

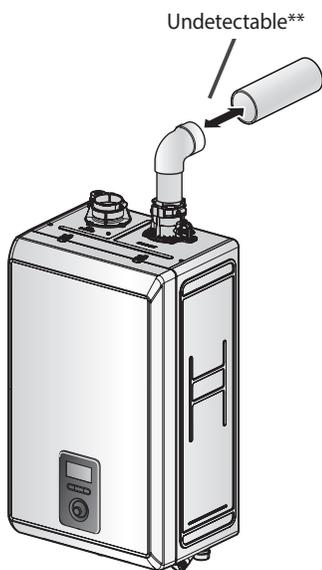


WARNING

Periodically inspect all vent pipe connections. The VID is not intended and should not be relied upon to detect all instances of vent pipe movement or separation from the collar.



*If inserted 2-3/4" (70 mm), then VID should detect vent pipe.



**VID can not detect if the vent pipe is leaking or disconnected at any point between the boiler and the exterior vent location or if the vent is blocked for any reason.

5.3 Selecting a Vent Type

All Navien boilers are Category IV appliances and prepared at the factory to be direct vented (sealed combustion). Navien recommends direct air vent installations whenever possible to avoid back drafting cold air through the boiler unit. If you cannot use a direct vent, ensure that an ample supply of make-up air is available in the installation location.

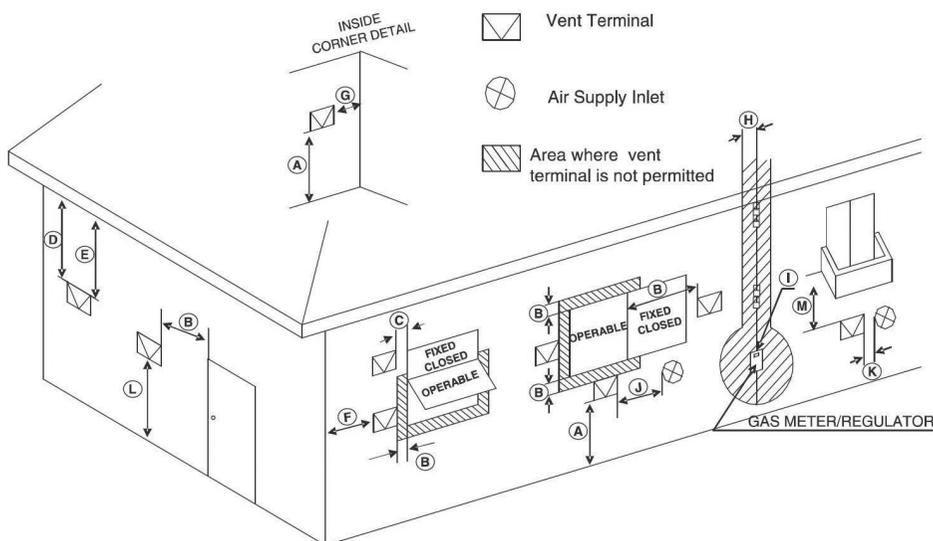
Navien also recommends installing a new vent system with this appliance. If reusing an existing vent system, thoroughly inspect it for punctures, cracks, or blockages prior to connecting it to the boiler.

Direct Venting

The boiler uses a 2 in or 3 in diameter exhaust and a 2 in or 3 in diameter air intake ducts. To ensure the draw of air directly from and exhaust of air directly to the outside of the building, create an airtight seal from the boiler collar to the vent termination.

Intake materials can be made of ABS, PVC, CPVC, PP, galvanized or stainless steel, corrugated aluminum or any other such materials. If you use a corrugated material, ensure that there is not inadvertent crimping of, or damage to, the intake air pipe.

When using direct venting, maintain the following venting clearances, as required by **ANSI Z21.10.3 and the National Fuel Gas Code, ANSI Z223.1/NFPA 54, and CAN/CGA B149.1 Natural Gas and Propane Installation Code:**



Ref	Description	Canadian Direct Vent Installations ¹	US Direct Vent Installations ²
A	Clearance above grade, veranda, porch, deck, or balcony	12 in (30 cm)	12 in (30 cm)
B	Clearance to window or door that may be opened	36 in (91 cm)	12 in (30 cm)
C	Clearance to permanently closed window	12 in (30 cm)*	12 in (30 cm)*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 ft (61 cm) from the center line of the terminal	3 ft (91 cm)*	3 ft (91 cm)*
E	Clearance to unventilated soffit	3 ft (91 cm)*	3 ft (91 cm)*

Ref	Description	Canadian Direct Vent Installations ¹	US Direct Vent Installations ²
F	Clearance to outside corner	2 ft (61 cm)*	2 ft (61 cm)*
G	Clearance to inside corner	12 in (30 cm)*	12 in (30 cm)*
H	Clearance to each side of center line extended above meter/regulator assembly	3 ft (91 cm) within a height 15 ft (4.57 m) above the meter/regulator assembly	3 ft (91 cm) within a height of 15 ft (4.6 m)*
I	Clearance to service regulator vent outlet	3 ft (91 cm)	3 ft (91 cm)*
J	Clearance to nonmechanical air supply inlet to building or the combustion air inlet to any other appliance	36 in (91 cm)	12 in (30 cm)
K	Clearance to a mechanical air supply inlet	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally
L	Clearance above paved sidewalk or paved driveway located on public property	7 ft (2.13 m) [†]	7 ft (2.13 m) [†]
M	Clearance under veranda, porch deck, or balcony	12 in (30 cm) [‡]	12 in (30 cm) - open on 3 sides*

¹ In accordance with the current CSA B149.1 Natural Gas and Propane Installation Code

² In accordance with the current ANSI Z223.1/NFPA 54 National Fuel Gas Code

[†] A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

[‡] Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

* Suggested clearances by the manufacturer. If the clearances required by local codes are different from those from the table above, the greater clearance should apply.

Non-Direct Venting (Single Pipe)

If, at any time, the installation location could experience negative pressure, there is a possibility of back drafting cold air through the boiler's heat exchanger. This situation could lead to the freezing of the heat exchanger and malfunction of the boiler.

However, building codes in most jurisdictions disallow negative pressures in residences. In a home with a well-balanced air supply, the heat exchanger should not be in danger of freezing. Because the cause of back drafting is not considered a manufacturing problem, any freezing damage which occurs from back drafting will not be covered by the Navien warranty. If there is any question about the possibility of back drafting in the installation location, use a direct venting system for the boiler.

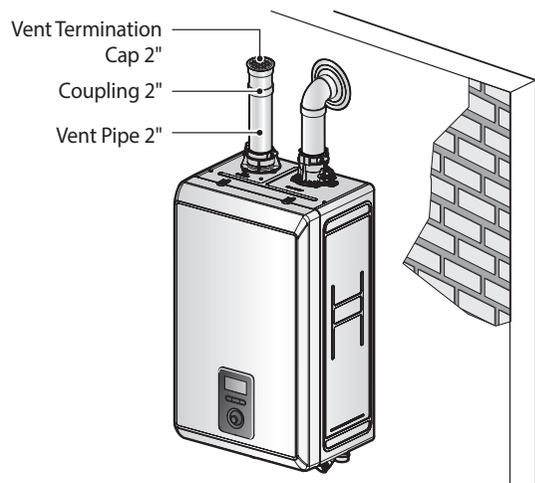
When using non-direct venting, maintain non-direct vent clearances shown on page 67 as required by **ANSI Z21.10.3 and the National Fuel Gas Code, ANSI Z223.1/NFPA 54, and CAN/CSA B149.1 Natural Gas And Propane Installation Code.**

To use non-direct venting for the boiler:

1. Insert the termination end cap into the intake air duct.

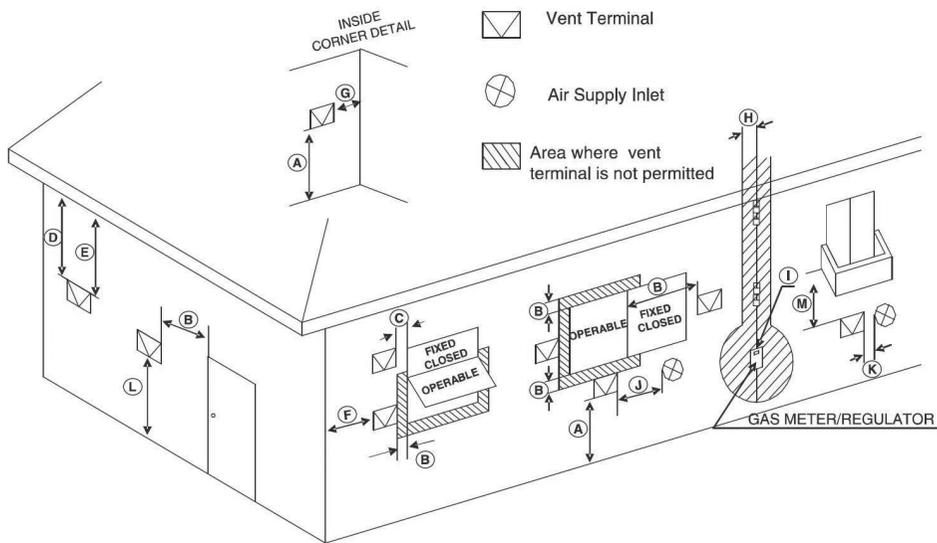
Note

Do not glue the end cap to allow for easy removal and cleaning of the cap.



2. Provide two openings to allow for circulation of combustion air as specified by ANSI Z223.1/NFPA 54 or check local codes for the proper combustion air requirements in your region.

	Maximum Input (BTU/H)	Outdoor make up air is provided, a minimum free area of 1 in ² , per 4,000 BTU/H	Indoor make up air is provided, a minimum free area of 1 in ² , per 1,000 BTU/H
NCB-250/150H	210,000	53 in ² 10 in (W) x 6 in (H) or 9 in round	210 in ² 14 1/2 in (W) x 14 1/2 in (H)
NCB-240/130H	199,900	50 in ² 10 in (W) x 5 in (H) or 8 in round	199 in ² 14 1/4 in (W) x 14 1/4 in (H)
NCB-240/110H	199,900	50 in ² 10 in (W) x 5 in (H) or 8 in round	199 in ² 14 1/4 in (W) x 14 1/4 in (H)
NCB-190/080H	160,000	40 in ² 10 in (W) x 4 in (H) or 8 in round	160 in ² 12 3/4 in (W) x 12 3/4 in (H)
NCB-190/060H	160,000	40 in ² 10 in (W) x 4 in (H) or 8 in round	160 in ² 12 3/4 in (W) x 12 3/4 in (H)



Ref	Description	Canadian Non-Direct Vent Installations ¹	US Non-Direct Vent Installations ²
A	Clearance above grade, veranda, porch, deck, or balcony	12 in (30 cm)	12 in (30 cm)
B	Clearance to window or door that may be opened	36 in (91 cm)	48 in (120 cm) below or to side of opening; 12 in (30 cm) above opening
C	Clearance to permanently closed window	12 in (30 cm)*	12 in (30 cm)*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61 cm) from the center line of the terminal	3 ft (91 cm)*	3 ft (91 cm)*

Ref	Description	Canadian Non-Direct Vent Installations ¹	US Non-Direct Vent Installations ²
E	Clearance to unventilated soffit	3 ft (91 cm)*	3 ft (91 cm)*
F	Clearance to outside corner	2 ft (61 cm)*	2 ft (61 cm)*
G	Clearance to inside corner	12 in (30 cm)*	12 in (30 cm)*
H	Clearance to each side of center line extended above meter/regulator assembly	36 in (91 cm) within a height of 15 ft (4.57 m) above the meter/regulator assembly	3 ft (91 cm) within a height of 15 ft (4.6 m)*
I	Clearance to service regulator vent outlet	36 in (91 cm)	3 ft (91 cm)*
J	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	36 in (91 cm)	48 in (120 cm) below or to side of opening; 12 in (30 cm) above opening
K	Clearance to a mechanical air supply inlet	6 ft (1.83 m)	36 in (91 cm) above if within 10 ft (3 m) horizontally
L	Clearance above paved sidewalk or paved driveway located on public property	7 ft (2.13 m) [†]	7 ft (2.13 m) [†]
M	Clearance under veranda, porch deck, or balcony	12 in (30 cm) [‡]	12 in (30 cm) - open on 3 sides*

¹ In accordance with the current CSA B149.1 Natural Gas and Propane Installation Code

² In accordance with the current ANSI Z223.1/NFPA 54 National Fuel Gas Code

[†] A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

[‡] Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

* Suggested clearances by the manufacturer. If the clearances required by the local authority or gas supplier are different from those from the table above, the greater clearance should apply.

5.4 Selecting Vent Pipe Materials

Venting requirements differ in the US and Canada. Consult the following chart or the most recent edition of ANSI Z223.1/NFPA 54 or CAN/CGA B149.1, as well as all applicable local codes and regulations when selecting vent pipe materials. Do not use cellular core PVC (ASTM F891), cellular core CPVC, or Radel® (polyphenolsulfone) for the exhaust vent.

⚠ WARNING

Carbon Monoxide Hazard

To prevent serious injury or death:

- ONLY use approved venting materials.
- NEVER mix different types of vent pipe materials. The vent system may fail and harmful flue products may leak into the living space. The use of more than one type of pipe for the vent piping will also void the warranty and certification of the boiler.

Locale	Recommended Vent Materials
USA	<ul style="list-style-type: none"> • PVC/CPVC Schedule 40 or 80 (Solid Core) • UL1738 approved PVC or CPVC • Approved Polypropylene (PP) • Approved Stainless Steel (SS)
Canada*	<ul style="list-style-type: none"> • Type BH Special Gas Vent Class IIA (PVC) • Type BH Special Gas Vent Class IIB (CPVC) • Type BH Special Gas Vent Class IIC (Polypropylene/Stainless Steel)

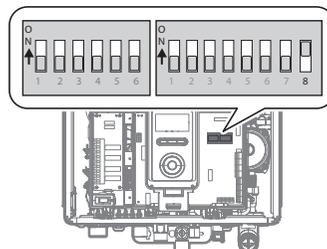
* For installation in Canada, field-supplied plastic vent piping must comply with CAN/CGA B149.1 (latest edition) and be certified to the Standard For Type BH Gas Venting Systems, ULC-S636. Components of this listed system must not be interchanged with other vent systems or unlisted pipes or fittings. All plastic components and specified primers and glues of the certified vent system must be from a single system manufacturer and must not be intermixed with another system manufacturer's parts. The supplied vent connector and vent termination are certified as part of the boiler.

The vent system shall be installed in accordance with the boiler manufacturer and, if applicable, the venting system manufacturer's instructions.

This product is set to use **PVC** as the default vent pipe material. If you require that return water hotter than 140°F (60°C) to circulate back to boiler, the DIP switch must be configured (**Dip Switch 2, switch #8 to ON position**). Otherwise, the boiler will control and maintain the flue and DHW temperature below 150°F (65°C) and 140°F (60°C) respectively.

Note

When you set PCB DIP switch 2 #8 to On, ensure that CPVC, polypropylene or stainless steel piping is used for exhaust venting.



⚠ WARNING

Carbon Monoxide Hazard

To prevent serious injury or death:

- This boiler has a built-in control to limit the exhaust temperature to 149°F (65°C). As a result, the boiler can be vented with Schedule 40 PVC.
- In high temperature applications, the exhaust temperature can exceed 149°F (65°C). In that case, you must use Schedule 40/80 CPVC or Approved Polypropylene/Stainless Steel in the USA or Type BH Special Gas Vent Class IIB (CPVC) or Class IIC (Polypropylene/SS) that conforms to ULC-S636 in Canada.
- When using 2 in. vent, if the exhaust temperature exceeds 149°F (65°C), CPVC pipe (field supplied) must be used for the first 3 feet of equivalent pipe length. For systems using 3 in. vent, the first 5 in. of length must be CPVC pipe.

Note

- Only the vent pipe models listed above are approved for use with this appliance.
- Proper appliance adapters must be used when using polypropylene or SS vent pipe.
- Refer to the vent manufacturer's instructions for detailed installation procedures and guidelines.
- Do not use Schedule 40 or 80 polypropylene pipe used for water or waste systems within the vent run.

The following **polypropylene** vent components are approved for use with this appliance:

Duravent PolyPro® SW (Rigid) (Certified to ULCS636)
2PPS-xxx (2") or 3PPS-xxx (3")

Centrotherm Innoflue® SW (Rigid) (Certified to UL1738 and ULCS636)
ISxx02xx (2") or ISxx03xx (3")

Duravent PolyPro® (Flexible) (Certified to ULCS636)
3PPS-FLEXxx (3")
2PPS-FAM or 3PPS-FAM (2" or 3" Rigid-to-Flex Male Adapter)
2PPS-X3L (2" to 3" Increaser)

Centrotherm Innoflue® (Flexible) (Certified to UL1738 and ULCS636)
IFVL02xxx (2") or IFVL03x xx (3")
IFSFC02 or IFSFC03 (2" or 3" Rigid-to-Flex Male Adapter)
ISEI0203 or ISIA0203 (2" to 3" Increaser)

Hart & Cooley Polyflue™ SW (Rigid) (Certified to UL1738 and ULCS636)
2PF-xx (2") or 3PF-xx (3")

Z-Flex Z-DENS SW (Rigid) (Certified to UL1738 and ULCS636)
2ZDP___ (2" or 3")

The following **stainless steel** vent components are approved for use with this appliance:

Duravent FasNSeal® (Rigid) (Certified to UL1738 and ULCS636)
FSA-PVC3 (3" PVC to FasN Seal Appliance Adapter)
FSxxxx03 (3")

Duravent FasNSeal® (Flexible) (Certified to UL1738 and ULCS636)
FSASMM-PP-2 (2" PP-to-F asNSeal adapter)
FSFLEX-02 (2")

Heat Fab Saf-T Vent® EZ Seal
9301PVC (3" PVC/CPVC Outlet Boiler Adapter)
93xx (3")

Z-Flex Z Vent
2SVSTTA023 (2" x 3" Appliance Adapter)
2SVEPSCF030X (Straight Pipe)
2SVEEWCF0390 (90° Elbow)
2SVEEWCF0345 (45° Elbow)

Note

- Only the vent pipe models listed above are approved for use with this appliance.
- Proper appliance adapters must be used when using polypropylene or SS vent pipe.
- Refer to the vent manufacturer's instructions for detailed installation procedures and guidelines.
- Do not use Schedule 40 or 80 polypropylene pipe used for water or waste systems within the vent run.

5.5 Measuring Vent Length

The maximum vent length when using 2 in exhaust ducts is 65 ft (20 m). The maximum vent length when using 3 in vent ducts is 150 ft (45 m). The intake duct length may be identical to the exhaust duct length. Maximum vent lengths reduce according to the number of elbows used, as shown in the following table:

Vent Size	Maximum Length	Maximum # of Elbows	Equivalent Length
2 in	65 ft (19.5 m)	6	Reduce the maximum vent length accordingly for each elbow used: <ul style="list-style-type: none"> • Each 90° elbow equates to 8 linear feet of vent • Each 45° elbow equates to 4 linear feet of vent
3 in	150 ft (45 m)	8	Reduce the maximum vent length accordingly for each elbow used: <ul style="list-style-type: none"> • Each 90° elbow equates to 5 linear feet of vent • Each 45° elbow equates to 3 linear feet of vent

Note

- The Maximum Length does not include any elbows.
- The use of a PVC or polypropylene termination kit counts as 5 linear feet (1.5 m) of vent.
- The use of a tee counts for the same equivalent length as a 90° elbow for the vent size.
- The maximum vent lengths at high altitudes are the same as shown in the table above.

5.6 Terminating the Vent

Before installing the boiler, determine what type of vent termination is appropriate for the installation location and materials. The subsections that follow describe some typical venting configurations, but do not include all possible options.

The following **PVC** vent terminations are approved for use with this appliance:

- **PVC** Concentric Vent Kit (Sch 40 - UL1738/ULCS636):
 - 2 in Vent Kit
 - 3 in Vent Kit
- **IPEX** Low Profile Termination Kit (Certified to ULCS636)
 - 2 in Low Profile Vent Kit #196984
 - 3 in Low Profile Vent Kit #193985

The following **polypropylene** vent terminations are approved for use:

- **Duravent PolyPro** Horizontal Concentric Termination Kit (Certified to ULCS636)
 - 2 in x 4 in Concentric Vent Kit #2PPS-HKL
 - 3 in x 5 in Concentric Vent Kit #3PPS-HKL
- **Centrotherm Innoflue** Low Profile Termination Kit (Certified to UL1738 and ULCS636)
 - 2 in Vent Kit #ISLPT0202
 - 3 in Vent Kit #ISLPT0303
- **Centrotherm Innoflue** Concentric Vent Kit (Certified to UL1738 and ULCS636)
 - 2 in Vent Kit #ICWT242
 - 3 in Vent Kit #ICWT352
- **Hart & Cooley Polyflue** Horizontal Termination Kit (Certified to ULCS636)
 - 2 in Vent Kit #2PF-HCT
 - 3 in Vent Kit #3PF-HCT
- **Z-Flex Z DENS** Horizontal Termination Kit (Certified to UL1738 and ULCS636)
 - 2 in Vent Kit #2ZDHK2
 - 3 in Vent Kit #2ZDHK3

The following **polypropylene** vent components are approved for use as terminations:

Duravent PolyPro® (Certified to ULCS636)
2PPS-E90L or 3PPS-E90L (2" or 3" 90° Elbow)
2PPS-E45L or 3PPS-E45L (2" or 3" 45° Elbow)
2PPS-TL or 3PPS-TL (2" or 3" Tee)
2PPS-BG or 3PPS-BG (2" or 3" Birdscreen)

Centrotherm Innoflue® (Certified to UL1738 and ULCS636)

ISELL0287 or ISELL0387 (2" or 3" 87° Elbow)
ISELL0245 or ISELL0345 (2" or 3" 45° Elbow)
IST02 or IST03 (2" or 3" Tee)
IASPP02 or IASPP03 (2" or 3" Birdscreen)

Hart & Cooley Polyflue™ (Certified to ULCS636)

2PF-90 or 3PF-90 (2" or 3" 90° Elbow)
2PF-45 or 3PF-45 (2" or 3" 45° Elbow)
2PF-T or 3PF-T (2" or 3" Tee)
2PF-HVST or 3PF-HVST (2" or 3" Birdscreen)

The following **stainless steel** (AL29-4C) vent components are approved for use as terminations:

Duravent FasNSeal® (Certified to UL1738 and ULCS636)

FSELB9003 (3" 90° Elbow)
FSELB8803 (3" 88° Elbow)
FSELB4503 (3" 45° Elbow)
FST3 (3" Tee)
FSBS3 (3" Birdscreen)

Heat Fab Saf-T Vent® **EZ Seal** (Certified to UL1738 and ULCS636)

9314(LR) or 9314TERM (3" 90° Elbow)
9311 (3" 45° Elbow)
9390TEE (3" Tee)
9392 (3" Birdscreen)

Z-Flex Z Vent (Certified to UL1738 and ULCS636)

2SVEEWCF0390 (90° Elbow)
2SVEEWCF0345 (45° Elbow)
2SVSTTF03 (3" Tee)

Note

- Only the termination models listed above are approved for use with this appliance.
- Only terminations of the same manufacturer as the vent system must be used.
- Refer to the vent manufacturer's instructions for detailed installation procedures and guidelines.

Indoor Boiler Installation Venting Examples

⚠ WARNING

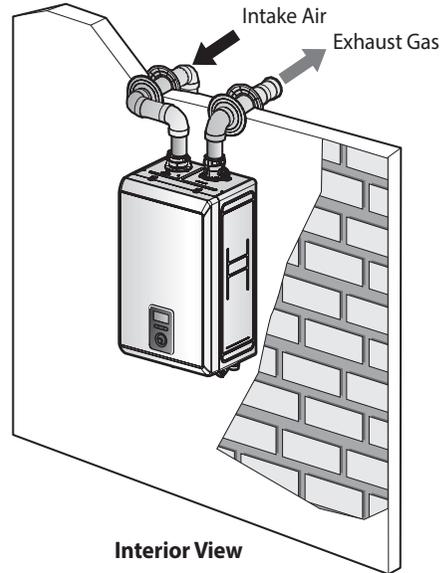
Fire and Explosion Hazard

To prevent death, serious injury or property damage:

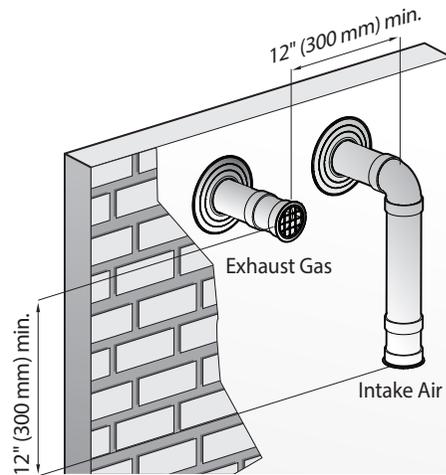
- ALWAYS make sure to follow the provided clearance requirements.
- Failure to do so may result in circulating exhaust gas and cause dangerous operation of the boiler.

The following are some possible indoor venting options:

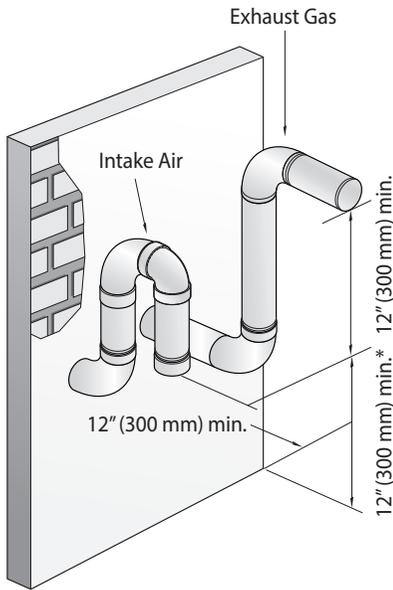
- Two-Pipe Sidewall Venting



Interior View



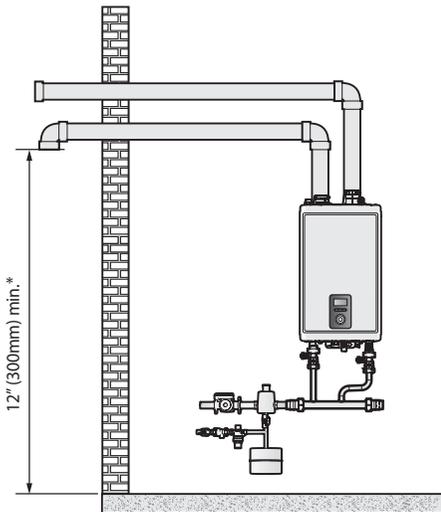
Exterior View



Two-Pipe Snorkel Sidewall Venting

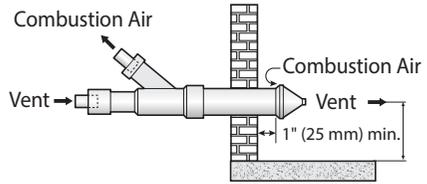
* Clearance above highest anticipated snow level or grade, or as required by local codes, whichever is greater.

- Non-Concentric Sidewall Venting - Air is drawn from a different location that is at least 12 in (300 mm) away from the exhaust termination. The exhaust termination can be located either on the sidewall or roof. Try to minimize the length of the intake air pipe when installing the vent.



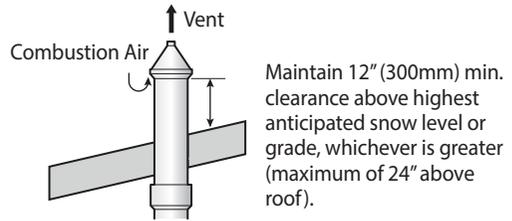
* 12" (300mm) above the highest anticipated snow level, or as required by local codes, whichever is greater

- Concentric Sidewall Venting



Maintain 12" (300 mm) min. clearance above highest anticipated snow level or grade, whichever is greater.

- Concentric Vertical Venting



Note For cascade applications, the required horizontal clearance between terminations is 12" for both sidewall and vertical venting installations.

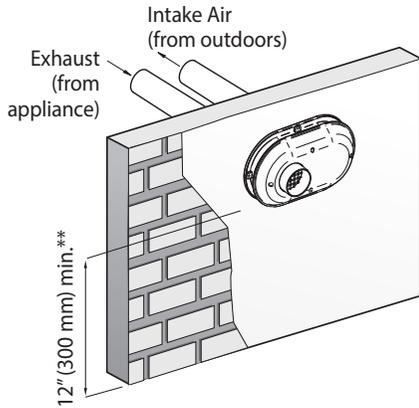
CAUTION



Do not vertically stack concentric terminations on sidewalls. The circulation of exhaust gases will cause improper operation of the boiler.

Indoor Boiler Installation Venting Examples (Continued)

- Low Profile Two-Pipe Sidewall Venting*



Exterior View

* IPEX and Centrotherm Low Profile terminations only

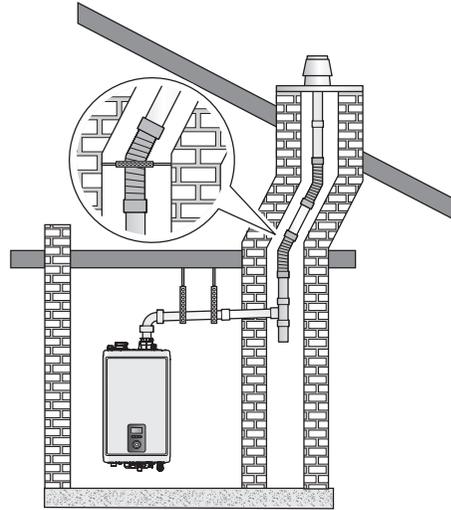
** Clearance above highest anticipated snow level or grade, or as required by local codes, whichever is greater

Note Only the following orientations are allowed for twin pipe terminations.



NEVER install in this orientation with the exhaust located nearest to the ground.

- Flexible Vent Systems (Polypropylene)



Note

- Only VERTICAL installations are allowed. Horizontal terminations are prohibited.
- The use of proper adapters and supports are required to fully complete the installation.

The following table lists the model types approved for use with the Centrotherm / Duravent flexible vent pipes and the maximum allowable length of the vent system.

Model Type	Vent Dia.	Flexible PP		Flexible SS
		Centrotherm Innoflue Flex*	Duravent Polypro Flex*	Duravent FasNSeal**
NCB-190/060H	2 in	35 ft	n/a	35 ft
NCB-190/080H	3 in	100 ft		n/a
NCB-240/110H	2 in	n/a	n/a	35 ft
NCB-240/130H NCB-250/150H	3 in	100 ft		n/a

- Only the flexible vent models listed above are approved for use with this appliance.
- All flexible vent pipe must be installed VERTICALLY through the roof. No horizontal terminations are permitted.
- Use a 2 in snap fit coupler or the InnoFlue® Single Wall Residential vent pipes to connect the InnoFlue® Flex 2 in vent pipes to the exhaust.
- After installation, ensure that the vent system is tightly sealed at the joints.
- All installation using the flexible vent materials must be in INDIRECT VENTING only.
- Refer to the manufacturer's literature for detailed information and guidelines.

6. Setting the DIP Switches

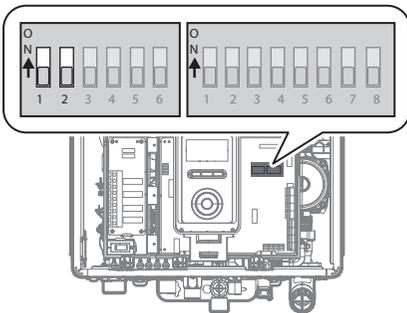
⚠ WARNING

- Do not remove the front cover unless the power to the boiler is turned off or disconnected. Failure to do so may result in electric shock.
- Configure only the DIP switches that require adjustment according to the instructions in this manual. Do not adjust any other DIP switches.
- Ensure that the High Altitude setting reflects the actual location of the boiler. If not, it may cause personal injury or malfunction of the boiler.

The boiler has 2 sets of DIP switches on the main circuit board (PCB). DIP switches are used to control the functionality of the boiler. Set the DIP switches appropriately, based on the installation environment.

6.1 DIP Switch 1 (6 switch unit)

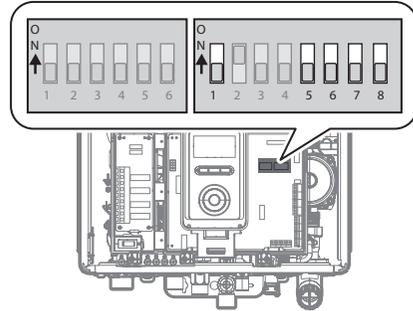
The DIP SW 1 on the circuit board configures the operation status.



Switch	Function	Setting	
1 & 2	Operation Status	Normal Operation	1-OFF, 2-OFF
		2-stage MAX	1-ON, 2-OFF
		1-stage MIN	1-OFF, 2-ON
		1-stage MAX	1-ON, 2-ON

6.2 Dip Switch 2 (8 switch unit)

The DIP SW 2 on the circuit board configures the gas type, temperature control modes, country, and enables or disables the space heating thermostat.



Switch	Function	Setting		Comment
1	Gas Type	Natural Gas	1-OFF	Refer to Table 1 in "12.1 Gas & High Altitude Conversion" on page 131.
		Propane Gas	1-ON	
2 & 3	High Altitude*	0-1,999 ft (0-609 m)	2-OFF, 3-OFF	
		2,000-5,399 ft (610-1,645 m)	2-ON, 3-OFF	
		5,400-7,699 ft (1,646-2,346 m)	2-OFF, 3-ON	
		7,700-10,100 ft (2,347-3,078 m)	2-ON, 3-ON	
4	Well Pump	Used	4-ON	-
		Unused	4-OFF	-
5 & 6	Country	US/Canada	5-OFF, 6-OFF	-
7	Space Heating Thermostat	Used	7-OFF	-
		Unused	7-ON	-
8	Exhaust Temperature Control	Used	8-OFF	-
		Unused	8-ON	-

* Please confirm the installation elevation by using the provided QR code to access the following website (<https://www.navieninc.com/elevation>) and entering the proper zip/postal code.



Note

- When PCB DIP switch 2 #8 is set to On, ensure that CPVC, polypropylene, or stainless steel is used for exhaust venting.
- This unit may be installed at elevations up to 10,100 ft (3,078 m) for use with natural gas and propane. To use the unit at a specific altitude, the DIP switches should be set as described above.
- High Altitude: Above 2,000 ft (610 m), the unit will de-rate by 3% for each 1,000 ft (305 m) of altitude gain.
- For NG, if you install the unit at above 5,400 ft (1,646 m), it is required to change the Gas Orifice for high altitude. Be careful not to confuse it with the LP Gas Orifice. Refer to "12.1 Gas & High Altitude Conversion" on page 131 for details.
- Common vent installations for use with natural gas and propane are only approved for up to 4,500 ft.

 **WARNING**

- ALWAYS install the High Altitude Conversion Kit if needed based on the elevation of the installation location.
- For use with Propane (LP) gas, the Propane Gas & High Altitude Conversion Kit MUST be used for elevations **up to 10,100 ft.**
- The Natural Gas High Altitude Conversion Kit is located inside the boiler cabinet. You will need to remove the front cover to access the Natural Gas High Altitude Conversion Kit.
- Refer to the Natural Gas High Altitude Conversion Guide and verify the orifice is appropriate for the boiler. Replace the orifice following the Natural Gas High Altitude Conversion Guide instructions if required.

7. Connecting the Power Supply

WARNING

Electric Shock Hazard

To prevent serious injury or death:

- ALWAYS follow all applicable electrical codes of the local authority having jurisdiction.
- In the absence of such requirements, follow the latest edition of the National Electrical Code (NFPA 70) in the USA or the latest edition of CSA C22.1 Canadian Electrical Code Part 1 in Canada.
- ONLY licensed professionals should connect the power supply.

When connecting the power supply, follow these guidelines:

- Do not connect the electric supply until all water and gas piping is complete and the boiler has been filled with water.
- The boiler must be connected to a dedicated 110-120V AC power supply with circuit breaker. Do NOT connect the boiler to a 220-240V AC power supply. Doing so will damage the boiler and void the warranty.
- All the Navien NCB-H boilers are supplied with a factory-installed 5 ft (1.5 m) long, 3-pronged (grounded) plug. The boiler's current rating is 12 A and can be plugged into any grounded electrical outlet adjacent to the boiler.

CAUTION

Ensure that the power supply to the boiler is disconnected to prevent injury due to electrical shock.

If local codes require the boiler to be wired directly, remove and discard the factory-installed plug. See below for recommended procedures:

- Cut the existing power cord about 2" below the bottom of the cabinet. Dispose the power cord.
 - Open the front cover by unlocking the 4 provided latches to access the inside of the boiler.
 - From inside the case, locate the BLACK (hot), WHITE (neutral), and GREEN (wires) that are connected to the disposed power cord. Cut these wires as close as possible to the end of the power cord where it is uninsulated.
 - These wires can be directly spliced with an external power supply. Strip approximately 1/2" of sheathing from each wire to expose the bare wire.
 - Connect 110-120V AC power directly to the exposed wiring using field supplied twist-on wire connectors (or wire nuts).
- The boiler must be electrically grounded. If using the power plug, ensure that the electrical outlet you connect the boiler to is properly grounded. If wiring the boiler directly to a power supply, do not attach the ground wire to gas or water pipes as plastic pipe or dielectric unions may prevent proper grounding.
 - We recommend using a surge protector to protect the boiler from power surges.
 - If there is a power failure in cold weather areas, the freeze protection system in the boiler will not operate and may result in the heat exchanger freezing. In cold areas where power failures are common, you must completely drain the boiler to prevent damage if power cuts last for extended periods. A battery back-up (available at most computer retailers) may be used to supply hot water during power outages. Damage caused by freezing is not covered under warranty.

If you are not using your boiler for a long period of time:

1. Completely drain the water out of the boiler.
2. Disconnect the power supply to the boiler.
This prevents your boiler from freezing and being damaged.

 **WARNING**

Electric Shock Hazard

To prevent serious injury or death:

- ALWAYS label all wires before disconnecting them when you work on the controls.
- Wiring errors can cause improper and dangerous operation.
- ALWAYS verify proper operation after servicing.

8. Installing a Cascade System

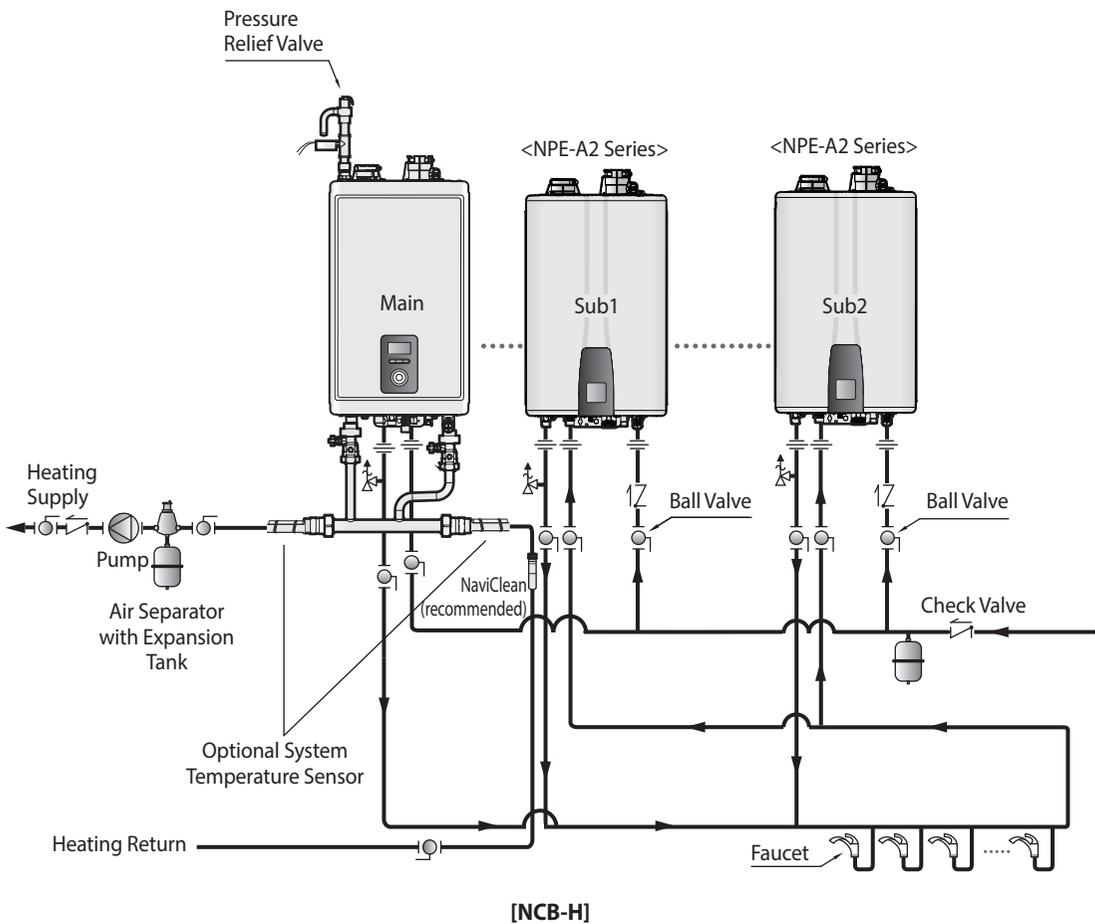
When installing a cascade system, carefully consider the design of the system and the features of the installation location. Follow all local codes and regulations, as well as all guidelines for installing the combi-boiler and water heaters. The following sections describe additional considerations that are specific to installing cascade systems. Read them carefully before designing or installing the system.

8.1 Connecting Water Supplies

Several options are available for applying a cascade system of combi-boilers and water heaters. The options shown here are only examples. The setup you choose will vary based on the installation location, local building codes, and other factors. Follow all applicable regulations when installing a cascade system.

You can connect up to 1 combi-boiler and 15 Navien water heaters (NPE-A2 or NPE-S2 model) to meet high-volume water heating demands. Some possible connection options include the following:

Example of a Basic Cascade System Application



Note

- System application drawings are intended to explain the system piping concept only.
 - Install a NaviClean Filter in the system heating return to remove foreign objects from the system. Foreign objects inside the system may result in abnormal system operation.
 - Refer to “3.4 Filling the System” on page 28 for make-up water connections and refer to the requirements of your local codes to ensure compliance.
 - Use pumps with integral check valves or install check valves at the pump outlets.
 - Adjust the settings at the main unit as the cascade system uses only the main unit settings. Changes made to the sub units are ignored.
 - Each unit must be configured for cascade operation.
-
- When linking multiple water heaters to NCB-H combi-boiler, only the main unit can provide space heating and sub units must be configured for DHW only (You can set only the NCB-H combi-boiler as the main unit in the cascade system, and the main unit controls the power on/off status of all the sub units in the system).
 - Once turned on by the main unit, the water heaters will operate in stages to satisfy the DHW demands.
 - After completing the cascade settings and saving the changes, the boiler and water heater units must be turned off then turned back on for the changes to take effect.
 - If errors occur while operating a cascade system, the relevant errors are displayed in the display of the failing unit.
 - Power supply to the units must be OFF during the system piping.

Note

- The recommended recirculation flow rate for each water heater is 2-4 GPM. Depending on the number of water heaters and the diameter of the recirculation line, it may not be necessary to connect all the NPE “A2” series water heaters to the recirculation line. If this is the case, set any unconnected “A2” model water heaters to Internal Recirculation Mode.
- For any NPE “A2” water heater that is connected to the recirculation line, each individual unit must be set to the proper recirculation mode utilizing the 2-way valve and front panel DIP switches. Refer to the NPE-A2 Installation Manual for additional details.

8.1.1 Piping Sizes and Considerations

When plumbing a cascading system, consider the following pipe diameters and flow rates. Note that flow rates above 6.6 ft/s may cause pipe erosion. These specifications may vary depending on installation conditions.

Piping Sizes for an NCB-H Boiler with up to 15 NPE-240A2 or NPE-240S2 Water Heaters

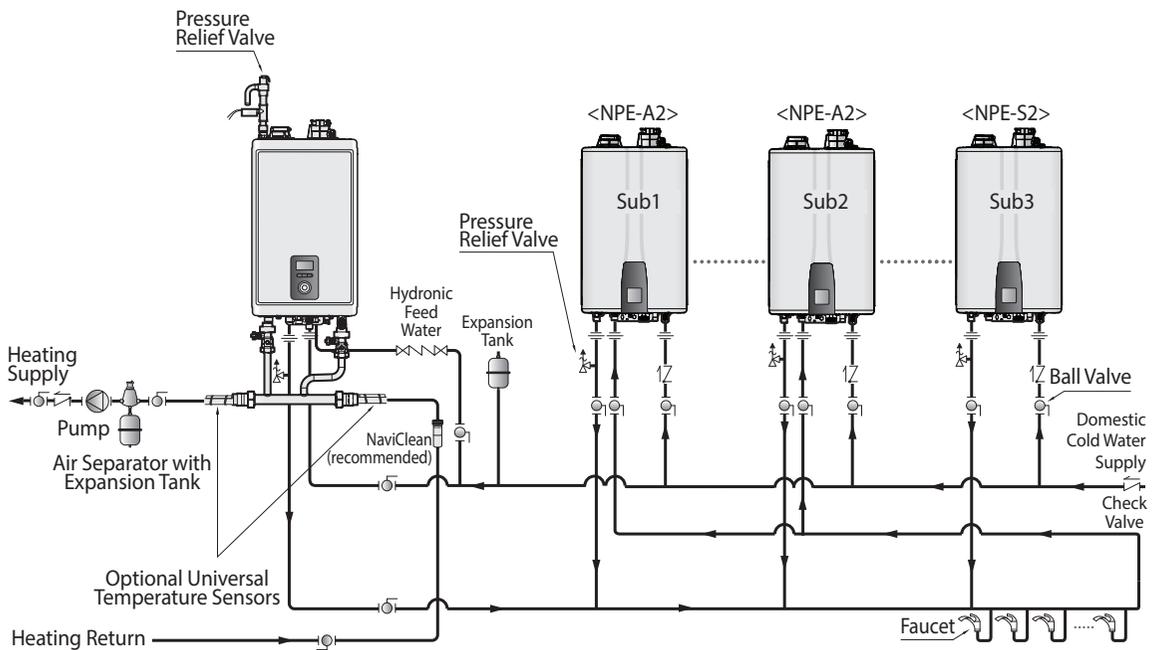
Model		$\Delta T=54^{\circ}\text{F}$ Flow rate (GPM)	Water Velocity (ft/s)	Pipe Diameter (mm/in)	
NCB-H	NPE-240A2 or NPE-240S2				
1	1	14.38	5.61	25A	1 in.
	2	21.57	5.54	30A	1 1/4 in.
	3	28.77	5.21	40A	1 1/2 in.
	4	35.96	6.53	40A	1 1/2 in.
	5	43.15	4.49	50A	2 in.
	6	50.34	5.24	50A	2 in.
	7	57.5	6.00	50A	2 in.
	8	64.72	4.39	65A	2 1/2 in.
	9	71.92	4.75	65A	2 1/2 in.
	10	79.11	5.34	65A	2 1/2 in.
	11	86.30	5.84	65A	2 1/2 in.
	12	93.49	6.33	65A	2 1/2 in.
	13	100.68	6.79	65A	2 1/2 in.
	14	107.87	5.11	80A	3 in.
	15	115.07	5.44	80A	3 in.

8.2 Cascade System - Recirculation System Application Example

When using the cascade system, external recirculation can only be connected to and controlled by the NPE "A2" water heater. Set each individual water heater to the appropriate recirculation mode utilizing the 2-way valve and front panel settings. Refer to the NPE-A2 Installation Manual for additional details.

If Recirculation Return Line Is Installed

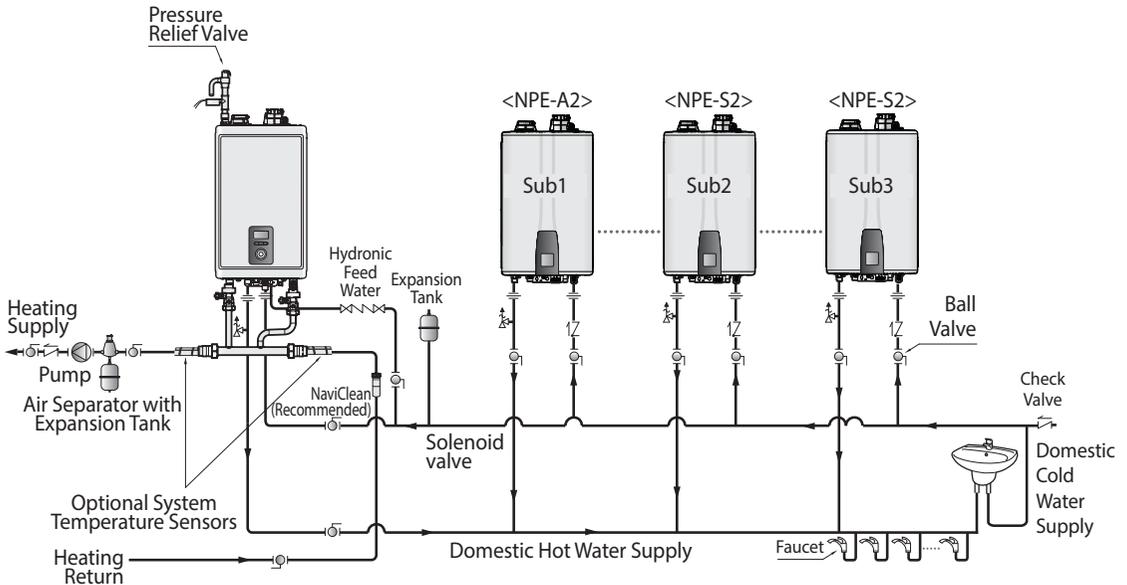
Connect the domestic hot water return line to the desired number of NPE "A2" water heaters. Set each unconnected NPE "A2" water heater to Internal Recirculation Mode. The NCB-H boiler should be set to Combi Pre-heat Mode.



Note The HotButton or Aquastat modes cannot be used in cascade systems.

If Recirculation Return Line Is Not Installed

Install a NaviCirc valve at the furthest fixture from the water heaters as illustrated below and set the internal 2-way valve on the 1st NPE "A2" unit to the "Ext" position. Refer to the NaviCirc and NPE-A2 Installation Manuals for additional details. The NCB-H boiler should be set to Combi Pre-heat Mode.



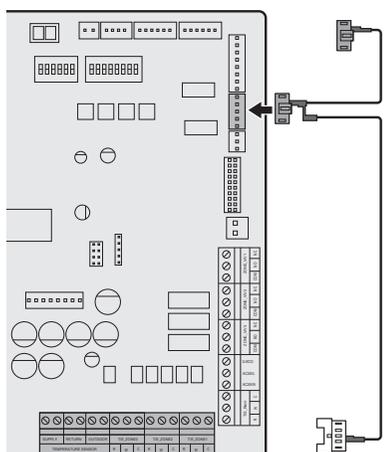
Note The HotButton mode cannot be used in cascade systems.

8.3 Connecting the Communication Cables

You can connect one NCB-H boiler with up to 15 Navien water heaters (NPE-A2 or NPE-S2 Model), using the Ready-Link communication cables. Select the NCB-H series combi-boiler in the cascading system as the main unit, and then connect the water heaters to it as sub units. Before making any connections, ensure that the power is turned off to all the units.

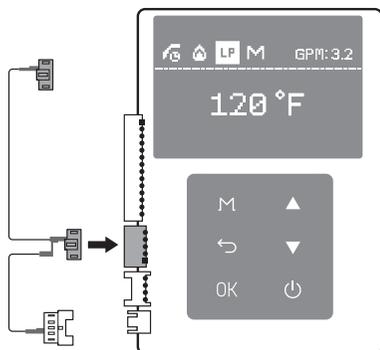
NCB-H Boiler Connection Method

Connect the Ready-Link cables to the CNK1 terminal strip:



NPE-A2 Water Heater Connection Method

Connect the Ready-Link cables to the J6 ports on the left side of the front panel:

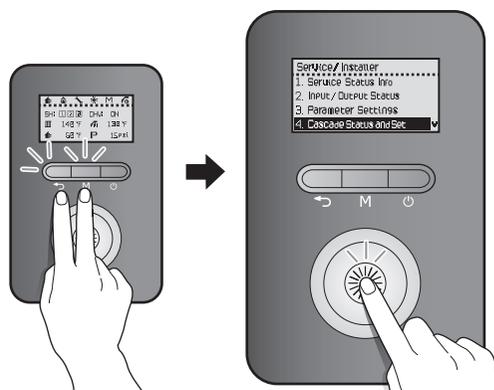


8.3.1 Connecting the Communication

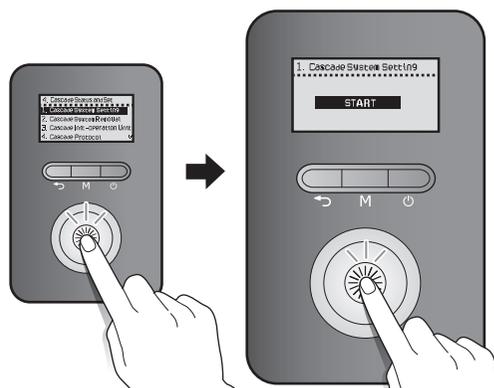
After connecting the Ready-Link communication cables, restore power to the boiler and turn on all boilers using the Power button (⏻).

To configure the communication settings:

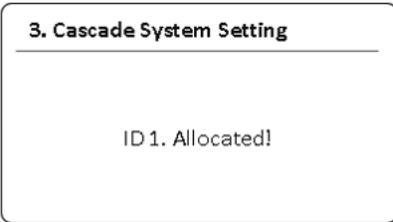
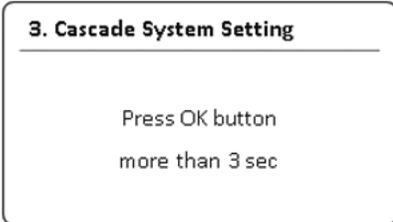
1. On the main NCB-H boiler panel, press the Back button (⏪) and the Menu button (M) simultaneously for 3 seconds, and then select "4. Cascade Status and Set".



2. Rotate the Command dial (⊙) to switch between the parameters or to increase/decrease setting values. Press the Command dial (⊙) to select "1. Cascade System Setting", and then select "START".



- On the sub NPE-A2 water heater panel, press and hold the OK button (OK) for 3 seconds on the sub unit. Then, the **ID 1. Allocated!** message will appear on the sub unit's front panel display. When the water heater is set to a sub unit, the **S** icon will appear on the display.



- Repeat step 3 to configure the rest of the sub water heaters in the system.
- On the main NCB-H boiler panel, press the Command dial (⊙) button when the following screen appears. All the display screens on the configured water heaters will return to the temperature display.



Note

- To add additional sub water heater at a later time, repeat step 3.
- To cancel the cascade communication settings, on the main NCB-H boiler panel, press the Back button (←) and the Menu button (M) simultaneously for 3 seconds, and then select "4. Cascade Status and Set". Then, select "2. Cascade System Removal" and select "YES". The water heaters will revert to independent operation. To reassign the main NCB-H boiler, repeat steps 1-5.

9. Installing a Common Vent System

9.1 About the Common Vent System

The Navien Common Vent System* provides an easy way to install the vent system for an NCB-H boiler unit and up to 7 NPE water heater units. By sharing the main intake and exhaust vent pipes, effective system venting is available with less venting materials and minimal number of penetrations on the walls or roofing.

* Independently tested and approved by CSA

Read all safety messages and carefully follow the guidelines in this manual when installing a common vent system for the NCB-H boiler units.

DANGER

This appliance is certified as a “Category IV” appliance and requires a special venting system.

The vent system operates with a positive pressure in the pipe.

To prevent serious injury or death:

- ALWAYS vent exhaust gases directly outdoors using the vent materials and following these instructions.
- DO NOT connect vent connectors serving appliances vented by natural draft into any portion of mechanical draft systems operating under positive pressure.

WARNING

Improper venting of the boiler can result in excessive levels of carbon monoxide and can lead to serious injury or death.

This boiler must be vented in accordance with the “Venting of Equipment” section of the latest edition of the ANSI Z223.1/NFPA 54 Natural Fuel Gas Code in the USA and/or the “Venting systems and air supply for boilers” section of the latest version of the CAN/CGA B149.1 Natural Gas and Propane Installation Code in Canada, as well as all applicable local building codes and regulations.

To prevent serious injury or death:

- ONLY licensed professionals should install venting.
- ALWAYS follow all regulations, codes, and instructions when venting the boiler.
- ALWAYS seal the venting system gastight to prevent flue gas leakage and carbon monoxide emissions.
- The building owner is responsible to maintain the exhaust and intake terminations free of snow, ice, or other potential blockages, as well as scheduling routine maintenance.

9.1.1 Guidelines for a Common Vent System

WARNING

- To ensure the correct operation of the common vent system,
 - a cascade communication cable **MUST** be installed between all units in the common vent system by the installer.
 - backflow vent dampers must be installed in the exhaust duct of each boiler unit.
 - use **direct vent** (with separate intake and exhaust vent) or **indirect vent** (combustion air drawn from room) systems.
- Common vent installations for use with natural gas and propane are only approved for up to 4,500 ft.
- This section covers the installation of a common vent system for **NCB-H boilers only**.

To ensure the safe and correct installation of the common vent system, carefully follow the instructions and guidelines.

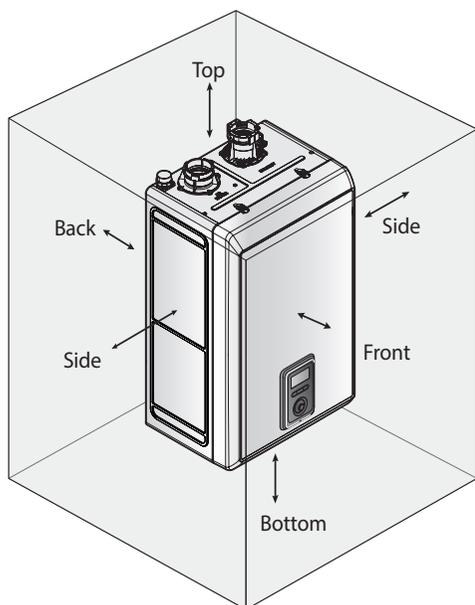
- Check to see if all contents are included in the package (refer to the “Included Items” on page 93).
- An NCB-H boiler unit and up to 7 NPE water heater units may be connected to one common vent system. In a cascade system that has more than 7 NPE water heaters, use 2 common vent systems, or consult Navien.
- Use only approved PVC cements when connecting pipes, joints, or elbows.
- Position the boiler units as close as possible to the vent termination.
- Install a new vent system with this appliance. If an existing vent system is reused, thoroughly inspect it for punctures, cracks, or blockages prior to connecting it to the boiler unit.
- Horizontal vent pipe runs must be supported every 4 feet (1.2 m) (minimum). All vertical vent pipe runs must be supported every 6 feet (1.8 m) (minimum). Support the vent pipe with hangers at regular intervals or as required by local codes.
- Install a backflow damper for each boiler unit. Use only the damper specified in this manual.
- To avoid moisture and frost build-up and to maintain clearances to openings on adjacent homes, 45° elbows, 90° elbows, or tees may be attached to the end of the termination vent pipe to direct the exhaust plumes away from buildings, as long as the total allowable vent lengths, maximum number of elbows, and distances to air intake restrictions are observed.
- If the boiler units will be installed in areas where snow is known to accumulate, protect the vent termination from blockage. Provide a minimum of 1 foot (30 cm) clearance from the bottom of the exhaust of the expected snow accumulation level. Snow removal may be necessary to maintain clearance.
- Ensure that the vent termination is at least 12 in (305 mm) above ground, 12 in (305 mm) above the highest anticipated snow level, or as required by local codes, whichever is greater.
- Support the vent pipe with hangers at regular intervals or as required by local codes.
- The vent for this appliance shall not terminate over public walkways; or near soffit vents or crawl space vents or where condensate or vapor could create a nuisance or hazard or cause property damage; or where condensate or vapor could cause damage or could be detrimental to the operation of regulators, relief valves, or other equipment.

Adequate Installation Clearances

NOTICE

Do not install the boiler on carpeting.

Install the boiler in an area that allows for service and maintenance access to utility connections, piping, filters, and traps. Based on the installation location, ensure that the following clearances are maintained:



Clearance from:	Indoor Installation
Top	9 in (229 mm) minimum
Back	0.5 in (13 mm) minimum
Front	4 in (100 mm) minimum
Sides	3 in (76 mm) minimum
Bottom	12 in (300 mm) minimum

Note

The recommended clearance from the TOP of the unit is 36" for servicing the common vent.

Additionally, the recommended clearance from the FRONT of the unit is 24" for maintaining and servicing.

Clean, Debris and Chemical-free Combustion Air

- Do not install the boiler in areas where dust and debris may accumulate or where hair sprays, spray detergents, chlorine, or similar chemicals are used.
- Do not install the boiler in areas where gasoline or other flammables are used or stored.
- Ensure that combustible materials are stored away from the boiler and that hanging laundry or similar items do not obstruct access to the boiler or its venting.

General and Local Standards Information

When installing and operating the common vent system, the following standards and regulations must be complied with and adhered to:

- Local codes or, in the absence of local codes, the National Fuel Gas Code, ANSI Z223.1/NFPA 54.
- Appliance manufacturer's Installation Instructions.
- Regulations on the supervision of construction.
- Statutory provisions.
- Installation and service work must be carried out by licensed professionals only.

Risk Guidelines

- Ensure that all common vent system components are manufactured and installed in accordance with valid standards, regulations, and safety engineering rules.
- To avoid risk, the common vent system must be installed and used only for the original purpose described in this manual.
- Defects or damages found in a common vent system must be addressed and repaired immediately.
- For roof or chimney modifications, refer to the relevant industrial safety regulations.
- Works on roofs and facades are dangerous. Comply with all relevant regulations.

Cutting and Assembling Common Vent System Components

Standard tools are suitable for the cutting and assembly of common vent system components. Follow the guidelines listed below when working with the components.

- When cutting vent components, ensure that the cuts are straight. Chamfer and deburr all edges before installing the components.
- All vent joints must be fully tightened.
- Before operating the system, ensure that the installed vent system is clean and free of debris.
- Ensure that the vent system is rigidly supported according to the manual's instructions.

Selecting Vent Pipe Materials

Consult the following chart or the most recent edition of ANSI Z223.1/NFPA 54, as well as all applicable local codes and regulations when selecting vent pipe materials. This appliance should be vented with materials approved for Category IV gas appliances. Do not use cellular core PVC (ASTM F891), cellular core CPVC, or Radel® (polyphenolsulfone) for the exhaust vent. See below for recommended vent materials.

Locale	Recommended Vent Materials
USA	<ul style="list-style-type: none"> • PVC Schedule 40 (Solid Core) • CPVC Schedule 40 or 80 (Solid Core) • UL1738 Approved PVC and CPVC • Centrotherm Innoflue Polypropylene • Approved Stainless Steel
Canada*	<ul style="list-style-type: none"> • ULC-S636 Type BH Special Gas Vent • Class IIA (PVC) • Class IIB (CPVC) • Class IIC (Centrotherm Innoflue/ Approved Stainless Steel)

* For installation in Canada, field-supplied plastic vent piping must comply with CAN/CGA B149.1 (latest edition) and be certified to the Standard. For Type BH Gas Venting Systems, ULC-S636. Components of this listed system must not be interchanged with other vent systems or unlisted pipes or fittings. All plastic components and specified primers must not be intermixed with another system manufacturer's parts. The supplied vent connector and vent termination are certified as part of the boiler.

⚠ WARNING

Carbon Monoxide Hazard

To prevent serious injury or death:

- ONLY use approved venting materials.
- NEVER mix different types of vent pipe materials. The vent system may fail and harmful flue products may leak into the living space.
- The use of more than one type of pipe for the vent piping will void the warranty and certification of the boiler.

Vent Pipe Pitch and Supports

For horizontal runs, slope the horizontal section upward toward the vent termination at a rate of 1/4" per foot (2% slope).

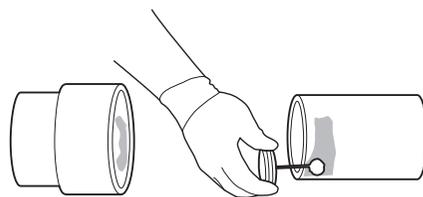
Connecting Pipes with Cement

⚠ WARNING

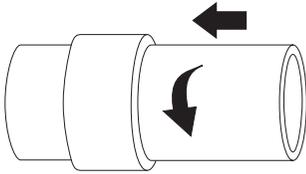
- ALWAYS ensure your work area is well ventilated or wear an approved organic vapor respirator when working with primers and solvent cements to prevent serious injury or death.
- The vapors from primers and solvent cements can cause nausea and other health effects, including death.

To connect the vent pipes using cement:

1. Spread an even layer of solvent cement on the inside of the pipe fitting and the outside of the pipe.



- Align the pipe with the pipe fitting and twist the pipe a quarter turn as you insert it into the fitting. Twisting the pipe spreads the solvent cement evenly to ensure a solid joint.



- Hold the pipe and pipe fitting together for about 15 seconds until the cement sets.

Note

- Use approved solvent type cement for the proper vent materials.
- Use solvent type cement only.
- Check the date of manufacture before using the cement. Ensure that cement was not manufactured more than 2 years prior to using it.
- Ensure that the inside of the pipe fitting and the outside of the pipe, where cement will be applied, is clean.
- Apply an even layer of cement over all mating surfaces.
- Use solvent cement in room temperatures higher than 32°F (0°C).
- Use primer when temperatures are lower than 32°F (0°C).
- Installing vent pipe with cement in cold ambient temperatures can result in longer cure times.

⚠ WARNING

Carbon Monoxide Hazard

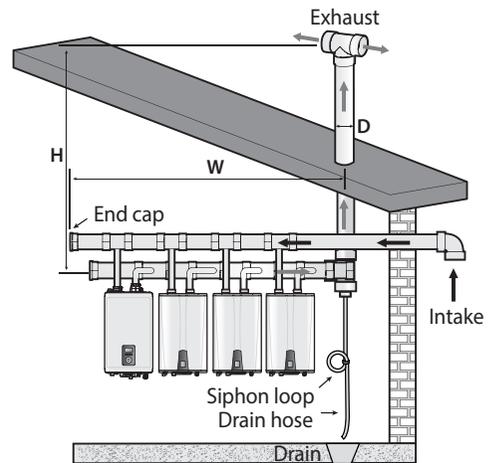
To prevent serious injury or death:

- NEVER apply force or impact to pipes after making connections.
- Excessive force might cause the pipe or fitting to leak harmful gas.

9.1.2 Determining the Length of a Common Vent System

Follow the instructions listed below to determine the length of a common vent.

1. Add the BTU/H input ratings for each unit in the cascading system to determine the total BTU/H rating.
2. Determine the total length (L) of the common vent, which consists of the horizontal width (W) and the vertical height (H): Total length (L) = W + H.



Common Vent Length Table

[Total Length (L) = W + H]

Vent Lengths for an NCB-H Boiler with up to 7 NPE Water Heaters

The following table provides information on the required load amount and the total length for one NCB-H boiler with up to 7 NPE water heaters installed.

Required Load (Total BTU/H)	Model		Total Length (ft)			
	NCB-250/150H	NPE-240	D=3"	D=4"	D=6"	D=8"
409,900	1	1	60	106	200	
609,800		2	40	71	160	
809,700		3	30	53	120	
1,009,600		4			96	150
1,209,500		5			80	142
1,409,400		6			68	121
1,609,300		7			60	106

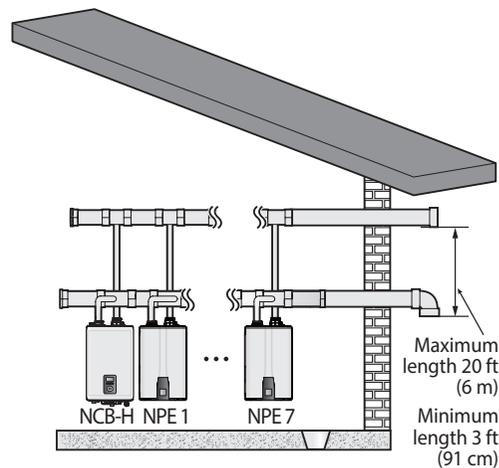
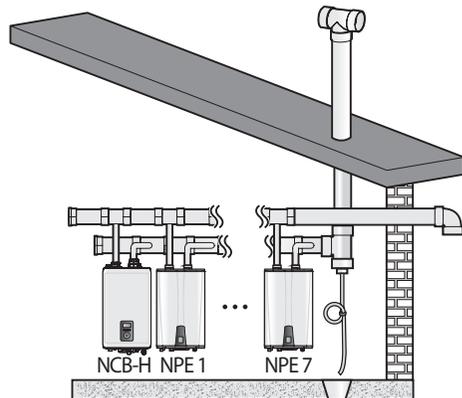
Note

Every 90° elbow used is equivalent to 8 linear feet (2.4 m) of vent length.

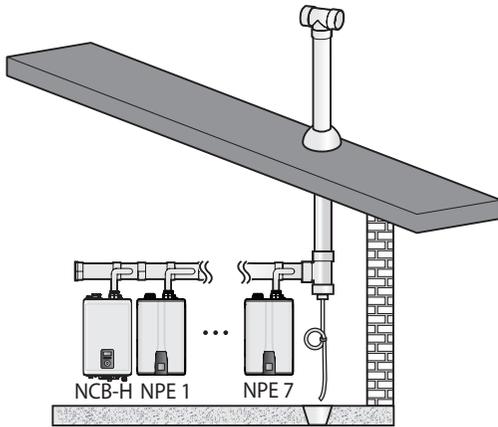
Example of a Typical Installation

(Direct Vent Only)

The following illustration depicts an example of a common vent system installed for a cascade system of 1 combi-boiler (NCB-H Model) and 7 Navien water heaters (NPE Model).



[Direct Vent]



[Non-Direct Vent]

Note

- The illustration is intended for reference purposes only.
- The maximum allowable vent length of the pipe branch connecting the boiler to the common vent trunk is 20 equivalent feet.

9.2 Navien Common Vent Collar Kit (Back-draft Damper)

The Navien Common Vent Collar Kit includes a backdraft damper preventing the flue gases and cold outside air from entering the boiler when the combustion fan is off. The kit includes the cascade cable.

By closing the exhaust vent as soon as the combustion cycle ends, the Navien Common Vent Collar Kit retains heat in the system for longer periods.

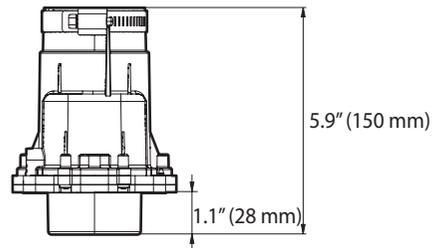
Note

When using a common vent in a cascade system, backflow appliances are required to prevent exhaust from entering the building.

Included Items

Common Vent Collar Kit	
Installation Manual	
Ready-Link communication cable	
Screw (4 ea)	
VID jumper wire	

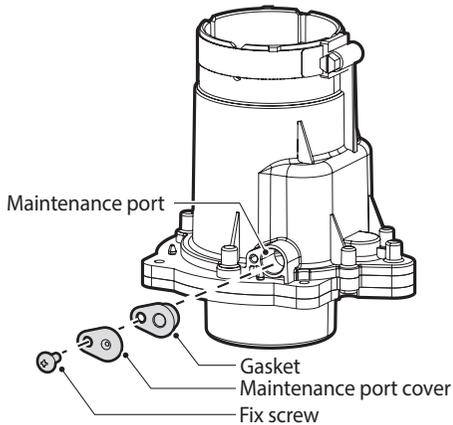
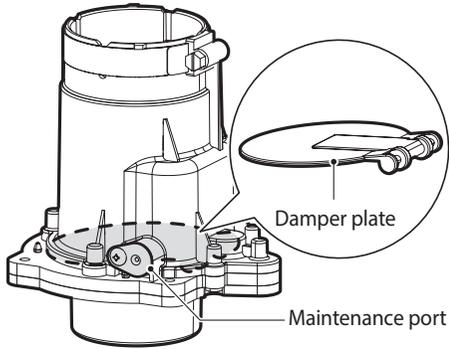
Specifications



Part Name	Common Vent Collar Kit
Part No.	30014367*
Material	PP (Polypropylene)

Maintenance Port

Navien Common Vent Collar Kit has a maintenance port to allow you to easily inspect the operating condition of the damper plate.



Refer to "9.9 Maintenance" for detailed inspection procedures. Navien Backflow Damper (Back-draft Damper)

Note

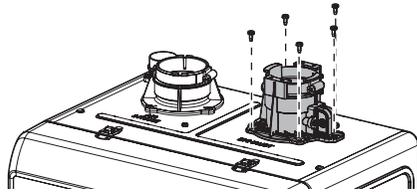
When using a common vent in a cascade system, backflow devices are required to prevent exhaust from entering the building.

9.3 Starting the Common Vent System

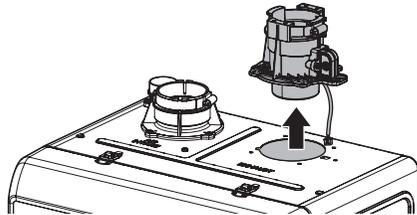
9.3.1 Common Vent Collar Kit Assembly

Follow the instructions below to assemble the Common Vent Collar Kit on the NCB-H boiler unit:

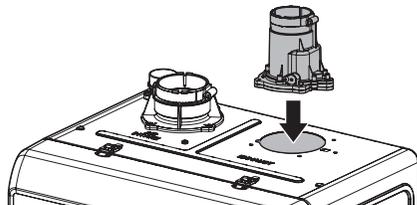
1. Remove the screws from the exhaust vent adapter.



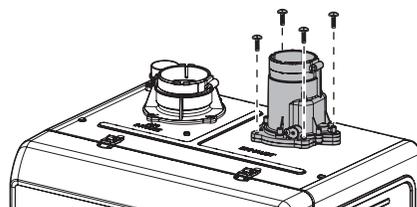
2. Open the front cover. Detach the exhaust vent adapter from the top of the unit. Disconnect the Vent Installation Detector (VID) wiring from the harness.



3. Connect the Common Vent Collar Kit to the exhaust duct of the boiler unit.



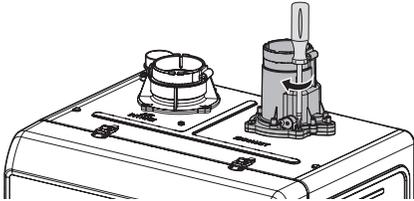
4. Tighten the four mounting screws to secure the Common Vent Collar Kit in place. The screws (x 4) are supplied with the Common Vent Collar Kit.



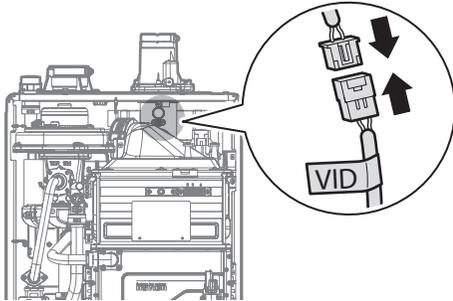
⚠ WARNING

If the original vent collar must be repaired or reassembled, ensure that it is tightened by using the 4 provided screws.

Improper installation of the vent collar may result in serious injury or death.



5. Remove the front cover of the boiler, and connect the provided VID jumper wire as shown below. You must connect it to the wire with the "VID" label.



Note The jumper includes a VID jumper wire.

9.3.2 Connecting the Pipe to the Common Vent Collar Kit

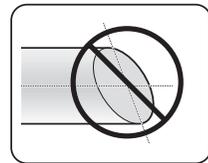
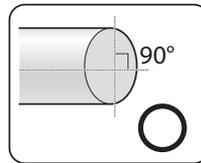
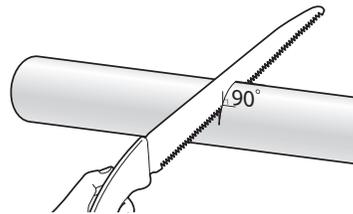
⚠ WARNING

ALWAYS properly cut the pipe at a 90° angle and deburr the vent pipe before installing so the pipe is fully connected to the exhaust gas vent fitting.

Use water (NOT grease) to lubricate the end of the vent pipe before inserting into the Common Vent Collar.

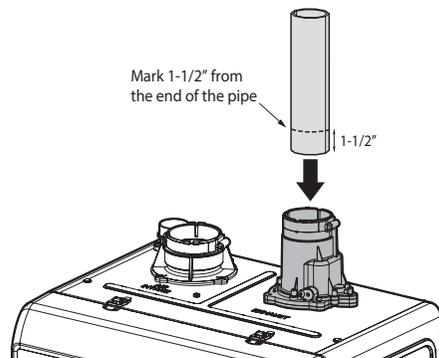
ALWAYS insert the vent pipe 1.5 in (38 mm) into the Common Vent Collar using a twisting motion until the end reaches the bottom of the socket.

If flue gas leaks, inhalation of carbon monoxide may result in serious injury or death.



Note Do not use primer or cement on the appliance connection.

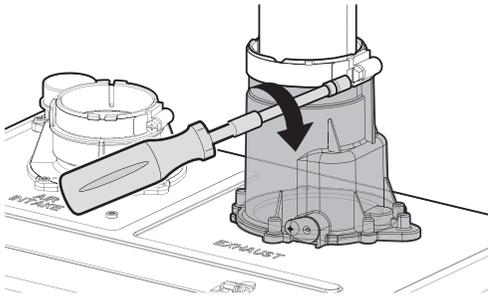
1. Measure 1-1/2" from the end of the vent pipe, then draw a mark at that distance.



2. Insert the vent pipe into the vent collar to start the vent run. Make sure to completely slide the vent into the collar until the end makes contact with the bottom of the socket.

Note Verify that 1-1/2" of the pipe has been completely inserted into the collar and that the mark is no longer visible.

3. Tighten the clamp with a socket wrench (8 mm) to properly seal the joint.



⚠ WARNING

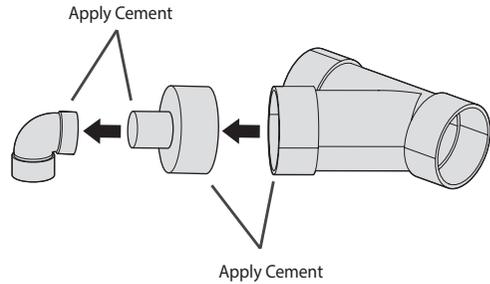
- NEVER start the vent run with a **street elbow** at the vent collar to prevent serious injury or death. Using an elbow directly at the collar will not allow for a tight seal between the appliance and the vent pipe.
- ALWAYS use a length of straight pipe when starting the vent run.

Note The length of vent pipe from the unit to the common vent main trunk pipe must not exceed 16' of equivalent length.

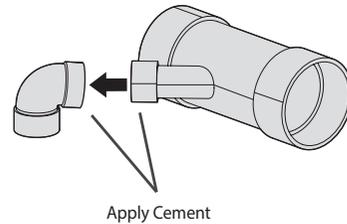
9.3.3 Assembling the Wye Joint

1. Assemble the hub wye, the 2" reducer, and the 90° elbow into the common vent. You can also use the hub reducing wye and the 90° elbow to assemble the common vent. Apply the proper solvent cement to the mating surfaces.

Note Tees can also be used instead of wye fittings as part of the common vent.



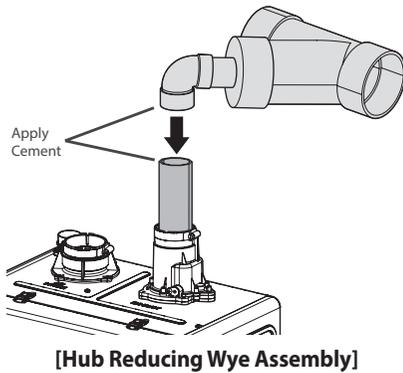
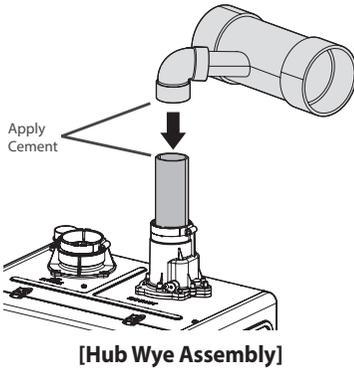
[Hub Wye, 2" Reducer, 90° Elbow]



[Hub Reducing Wye and 90° Elbow]

Note Multiple reducers can be used to allow proper connection of 2" vent pipe to the common vent system.

2. Assemble the wye joint or wye assembly to the vent pipe. Apply solvent cement to the mating surfaces.



Note

The options shown here are only examples. The setup you choose will vary based on the installation location, local building codes, and other factors. The installer is responsible for all equipment and detailing required by local codes.

! WARNING

Carbon Monoxide Hazard

To prevent serious injury or death:

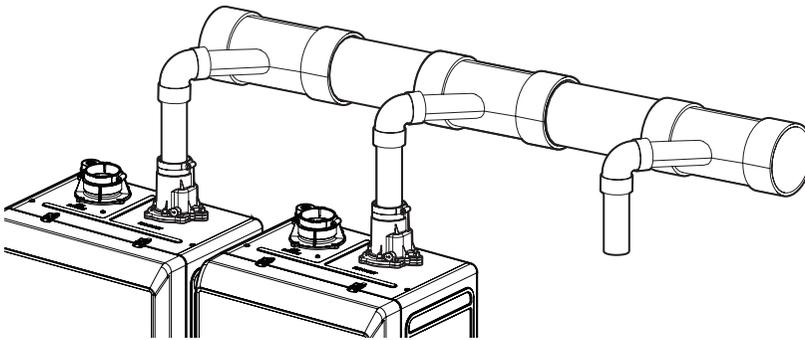
- ALWAYS use a bubble test kit to check for leaks.
- After the boiler is installed, fill with water, turn on the boiler and test for leaks using a bubble test kit.
- If you see bubbles form, you will need to repair that section of pipe and bubble test again.

9.4 Connecting and Terminating the Vent Pipe

Refer to the following example to install the common vent system. The installation area should be measured to ensure that sufficient space is available to install the boiler units and the common vent system. Ensure that the common vent system is installed near the boiler units while satisfying all clearance requirements that are specified in this manual as well as the Installation Manuals supplied with the boiler units.

9.4.1 Connecting the Main Pipe Runs to Wye Joint or Wye Assembly

After connecting the wye joint or wye assembly, connect the main trunk pipe to each side of the wye joint or wye assembly. Each trunk pipe is connected to the other wye joint or wye assembly. Refer to "Connecting Pipes with Cement" on page 90 for more information.



⚠ WARNING

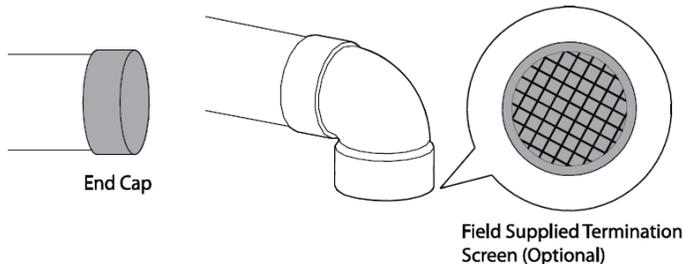
Carbon Monoxide Hazard

To prevent serious injury or death:

- ALWAYS use a bubble test kit to check for leaks.
- After the boiler is installed, fill with water, turn on the boiler and test for leaks using a bubble test kit.
- If you see bubbles form, you will need to repair that section of pipe and bubble test again.

9.4.2 Installing the System Termination

End caps, pipe elbows or tee joints can be used at the open ends of the intake and exhaust vent pipes. Refer to the following installation examples that depict how the parts are fitted at the end of the common vent system piping.



Note

The illustration is intended for reference purposes only.

9.5 Setting Up the Common Vent System

⚠ WARNING

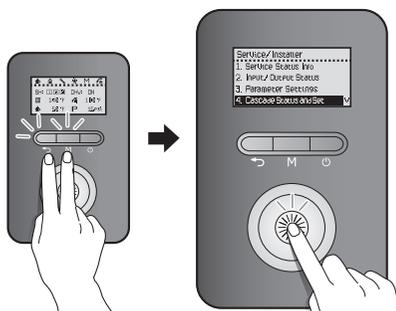
Electric Shock Hazard

To prevent serious injury or death:

- ALWAYS disconnect power before servicing.
- NEVER turn power on until the electrical wiring installation is complete.
- NEVER remove front cover unless power to unit is turned off or disconnected.

Refer to the following figures when setting the common vent type.

To view and configure the cascade settings, press the Back button (⏪) and the Menu button (M) simultaneously for 3 seconds, and then select "4. Cascade Status and Set".



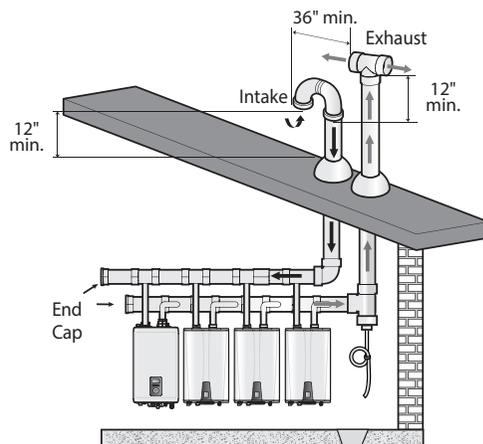
Rotate the Command dial (⊙) to switch between the parameters or to increase/decrease setting values. Press the Command dial (⊙) to select "7. Vent Type Setting".

Note

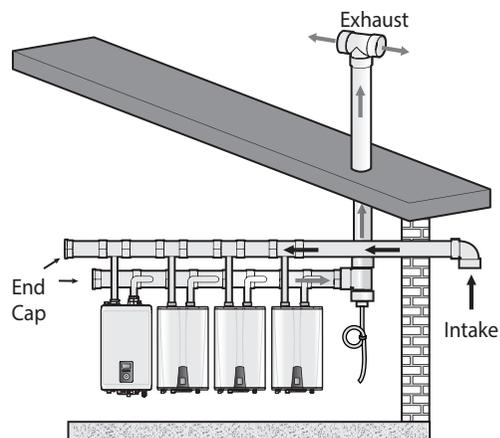
For more information on the vent type settings, refer to "11.6.4 Configuring a Cascade System" on page 124.

9.6 Common Vent Termination Clearances

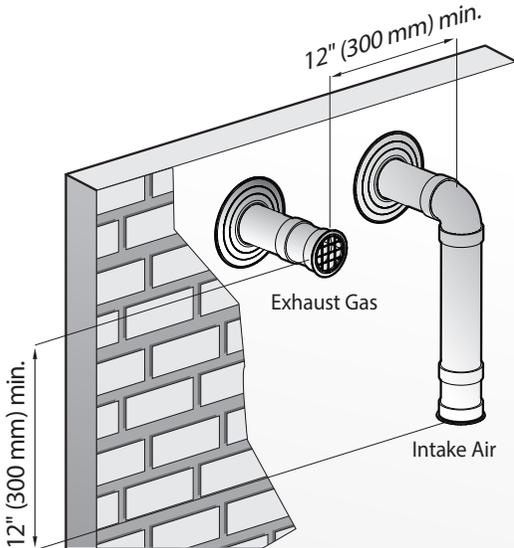
9.6.1 Direct Vent Application – Vertical Installation



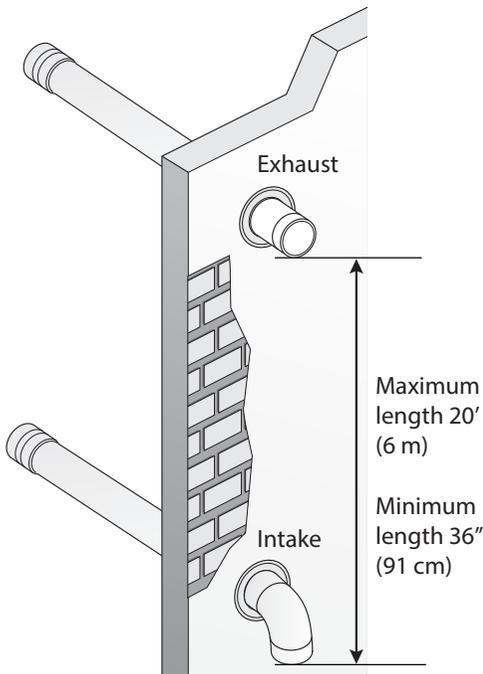
9.6.2 Venting Intake and Exhaust to Different Locations



9.6.3 Direct Vent Application – Horizontal Installation



In cases where a 12" horizontal clearance is not possible, provide a vertical clearance of at least 36" with the exhaust above the intake but do not exceed 20'.

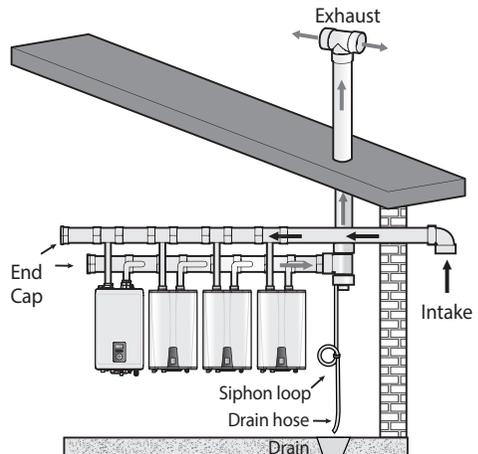
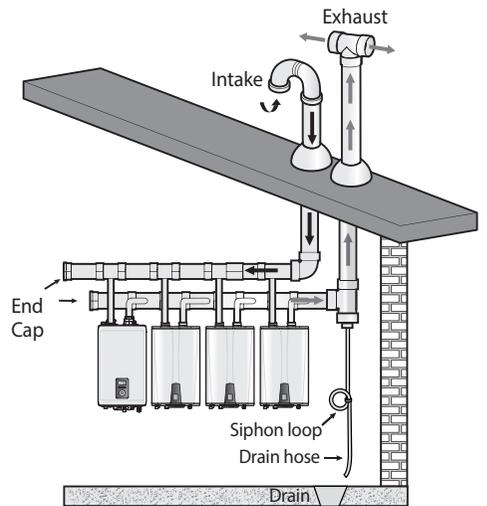


Note

- The illustration is intended for reference purposes only.
- Direct the exhaust away from any building openings.
- During cold weather situations, the temperature of the exhaust will be much warmer than the ambient air. Therefore, you will see water vapor being produced at the termination.

9.7 Installing a Condensate Drain

Refer to the following examples to install a condensate drain hose (field supplied) to the common vent system. The condensate drain hose prevents condensate or rain from entering the exhaust system and gathering above the backflow damper.



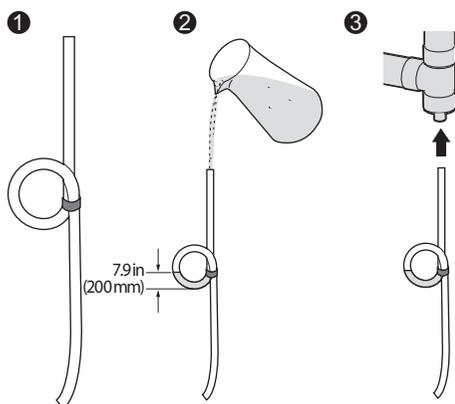
To install a condensate drain to the cascade system:

1. Form a loop with a drain hose and fix it with a tie.

Note

- While shaping the hose, do not bend the hose excessively. The hose will be deformed and the flow will be restricted if the hose is bent in sharp angles.
- Do not fix the hose too tight when tying the hose to form the loop. The hose will be deformed and the flow will be restricted if the tie is too tight.

2. Prime the loop using tap water. The water inside the hose should be higher than 7.9 in (200 mm), and water should be inside the hose before operating the boiler.
3. Install the hose to the cascade system and direct the end of the hose to a drain.



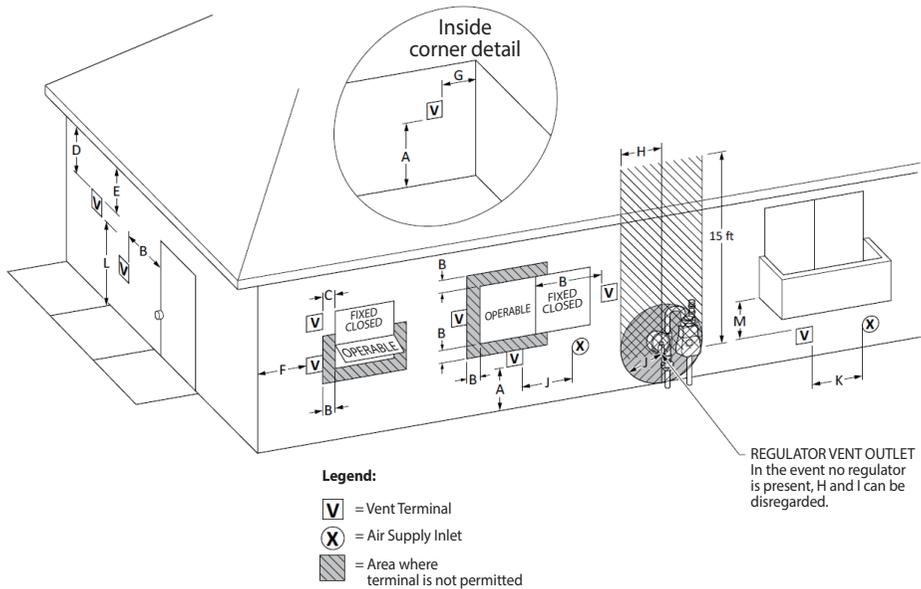
⚠ WARNING

Carbon Monoxide Hazard

Check the loop again to ensure the water is still in the loop.

The loop (siphon) must be primed with water before running the system to prevent toxic exhaust gas from leaking and resulting in serious injury or death.

9.8 Exhaust Vent Termination Clearances (For Direct Vent)



Ref	Description	Canadian installations ¹	US installations ²
A	Clearance above grade, veranda, porch, deck, or balcony	12 in (30 cm)	12 in (30 cm)
B	Clearance to window or door that may be opened	36 in (91 cm) for appliances >100,000 Btuh (30 kW)	12 in (30 cm) for appliances > 50,000 Btuh (15 kW)
C	Clearance to permanently closed window	12 in (30 cm)*	12 in (30 cm)*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 ft (61 cm) from the center line of the terminal.	3 ft (91 cm)*	3 ft (91 cm)*
E	Clearance to unventilated soffit	3 ft (91 cm)*	3 ft (91 cm)*
F	Clearance to outside corner	2 ft (61 cm)*	2 ft (61 cm)*
G	Clearance to inside corner	12 in (30 cm)*	12 in (30 cm)*
H	Clearance to each side of center line extended above meter/regulator assembly	3 ft (91 cm) within a height of 15 ft (4.6 m)	3 ft (91 cm) within a height of 15 ft (4.6 m)*
I	Clearance to service regulator vent outlet	3 ft (91 cm)	3 ft (91 cm)*

Ref	Description	Canadian installations ¹	US installations ²
J	Clearance to nonmechanical air supply inlet to building or the combustion air inlet to any other appliance	<ul style="list-style-type: none"> • 6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), • 12 in (30 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 100,000 Btuh (30 kW), • 36 in (91 cm) for appliances >100,000 Btuh (30 kW) 	<ul style="list-style-type: none"> • 6 in (15 cm) for appliances ≤ 10,000 Btuh (3 kW), • 9 in (23 cm) for appliances > 10,000 Btuh (3 kW) and ≤ 50,000 Btuh (15 kW), • 12 in (30 cm) for appliances > 50,000 Btuh (15 kW)
K	Clearance to a mechanical air supply inlet	6 ft (1.83 m)	3 ft (91 cm) above if within 10 ft (3 m) horizontally
L	Clearance above paved sidewalk or paved driveway located on public property	7 ft (2.13 m) [†]	7 ft (2.13 m) for mechanical draft systems (Category I appliances). Vents for Category II and IV appliances cannot be located above public walkways or other areas where condensate or vapor can cause a nuisance or hazard*
M	Clearance under veranda, porch deck, or balcony	12 in (30 cm) [‡]	12 in (30 cm) - open on 3 sides*

* Suggested clearances by the manufacturer. If the clearances required by local codes are different from those from the table above, the greater clearance should apply.

¹ The minimum distance from adjacent public walkways, adjacent buildings, openable windows, and building openings shall not be less than those values specified in the National Fuel Gas Code, ANSI Z223.1/NFPA 54, and/or the Natural Gas and Propane Installation Code, CSA B149.1;

² Information on preventing blockage by snow; and

³ Information on protecting building materials from degradation by flue gases.

[†] A vent shall not terminate directly above a sidewalk or paved driveway that is located between two single family dwellings and serves both dwellings.

[‡] Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

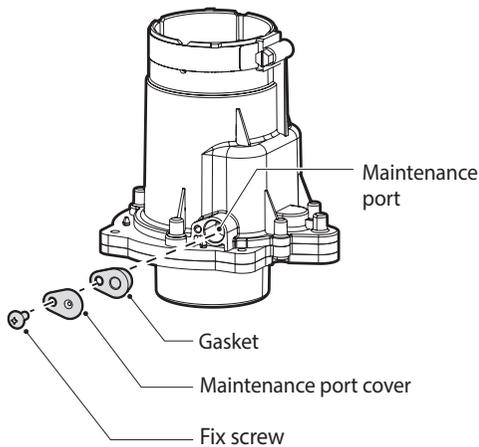
Note

- In accordance with the current CSA B149.1, Natural Gas and Propane Installation Code
- In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code.
- If locally adopted installation codes specify clearances different than those illustrated, then the most stringent clearance shall prevail.

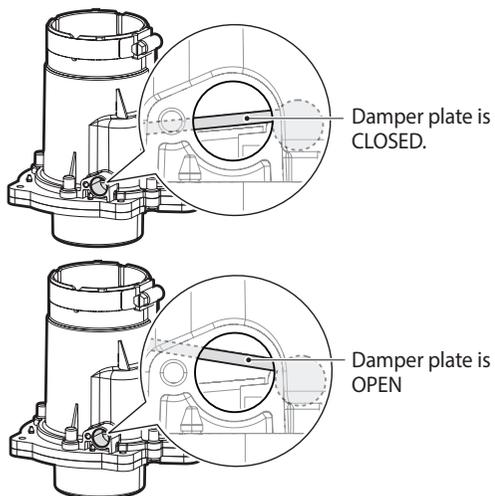
9.9 Maintenance

Periodically check the damper condition inside the Common Vent Collar Kit through the maintenance port to ensure optimal performance of the system. Follow the instructions to check the damper condition and replace the Common Vent Collar Kit if necessary.

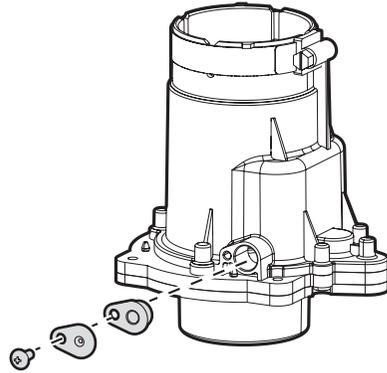
1. Remove the screw that fixes the maintenance port cover to the Common Vent Collar Kit, and then remove the gasket and the maintenance port cover.



2. Through the maintenance port, check the operating condition of the damper plate inside the Common Vent Collar Kit.



3. Reinstall the gasket and maintenance port cover, and then fix them with a set screw.



Note If condensate comes out the port when opened, check for proper drainage or any blockage.

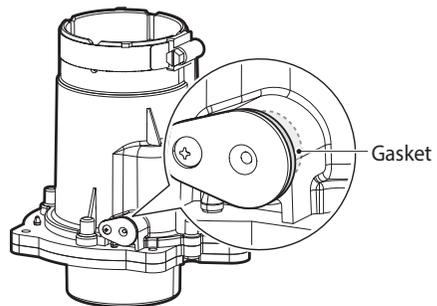
4. Visually inspect the maintenance port to ensure that the gasket is properly installed between the maintenance port and the maintenance port cover.

! WARNING

Carbon Monoxide Hazard

To prevent serious injury or death, ALWAYS check the gasket is properly installed under the maintenance port cover after checking the operating condition of the damper plate through the maintenance port.

Harmful exhaust gas may leak if the gasket is not installed, or if it is not installed properly.



10. Installation Checklist

After installing the boiler, review the following checklist. You should be able to answer “Yes” to all of the items in the checklist. If not, review the appropriate sections to complete the installation. To troubleshoot any operational problems refer to “Troubleshooting” in the Owner’s Manual.

If you have additional questions or need assistance with installation, contact Technical Support at 1-800-519-8794 or 1-949-420-0420, or refer to the technical support section of Navien’s website (www.navieninc.com).

Installing the boiler	Yes	No
Have you maintained the required clearances from building openings and intake air vents?		
Have you minimized the distance between the boiler and major fixtures?		
Have you maintained the proper service and maintenance clearances?		
Is the make-up air supply sufficient for proper operation?		
Is the make-up air supply free from dust, dirt, corrosive elements, and flammable vapors?		
Is the boiler and vent piping clear of combustible materials, including clothing, cleaning materials, and rags?		

Connecting the Gas Supply	Yes	No
Does the gas supply match the type specified on the boiler’s rating plate?		
Is the gas line at least 1/2 or 3/4 in ID (Inner Diameter)?		
Is the gas supply line sufficient in length and diameter to deliver the required BTUs?		
Have you measured the pressure of the gas supply line?		
Is the gas supply pressure within the recommended ranges specified in this manual?		
Is the gas supply line equipped with a manual shut-off valve?		
Have you tested the gas line pressure and all fittings for leaks?		
Has the gas company inspected the installation, if required?		

Connecting the Domestic Water Supply	Yes	No
Is the water supply pressure sufficient (greater than 40 psi)?		
Have you installed shut off valves on the inlet and outlet to facilitate cleaning of the inlet water filter?		
Have you bled the air out at each fixture?		
Have you checked each fixture to ensure hot water is being supplied?		
Have you cleaned the inlet water filter?		
If you installed a recirculation line, have you insulated the hot water pipes and the return line?		

Connecting the Space Heating Piping	Yes	No
Has the system been filled (less than 30 psi) and purged of air?		
Does the piping incorporate means for air removal (scoop, separator, etc.)?		
Is there an expansion tank installed and set to the proper system pressure?		
If propylene glycol has been used, is it the proper type and is the concentration appropriate?		
If an external low water cut off (LWCO) is installed, is it wired to the boiler?		

Connecting a Pressure Relief Valve	Yes	No
Have you installed an approved pressure relief valve on the boiler?		
Does the rating of the pressure relief valve match or exceed the maximum BTU rating of the boiler?		
Is the pressure relief valve $\frac{3}{4}$ in on the space heating outlet?		
Have you installed the pressure relief valve on the top of the boiler?		
Have you installed a discharge drain tube from the pressure relief valve to within 6-12 in (150-300 mm) of the floor?		

Connecting the Condensate Drain	Yes	No
Have you installed a condensate drain line from the boiler to a drain or laundry tub?		
If a condensate pump is used, have you checked if it was operational?		

Venting the boiler	Yes	No
Have you vented the boiler with 2 in or 3 in PVC, CPVC, polypropylene, stainless steel, Type BH Special Gas Vent (ULC-S636) for Category IV boilers (Canada), or in accordance with all local codes and the guidelines in this manual?		
Have you ensured that ABS or PVC cellular core pipe has not been used as venting for the boiler?		
Is the vent sloped upward toward the vent termination at a rate of $\frac{1}{4}$ in per foot (2% grade)?		
Are all vent runs properly supported?		
Is the vent termination properly supported?		
Are the air intake and exhaust connections on the flue and vent lines correctly sealed?		
Have you installed vent screen caps on the exhaust and intake pipes?		

Venting the boiler	Yes	No
Have you checked the venting for leaks?		
Is the vent termination at least 12 in (300 mm) above the exterior grade?		
Have you ensured that sufficient make-up air is available?		
Is the total vent length within the maximum vent length restriction?		

Connecting the Power Supply	Yes	No
Is the supplied voltage 110-120V AC?		
Is the boiler plugged into a properly grounded outlet?		
If you have made a direct power supply connection, have you installed a power switch to facilitate end-user maintenance?		
Have you checked the polarity of the electrical connection?		

PCB DIP switch setting (DIP SW 2, set of 8)	Yes	No
Gas type: Is switch #1 set correctly for LP (ON) or NG (OFF)?		
If continuous boiler operation is required, is switch #7 in the up (ON) position?		
If high temperature venting has been installed (CPVC or polypropylene), is switch #8 in the up (ON) position?		

Operating the boiler	Yes	No
Have you shown the owner how to clean the inlet water filter?		
Have you given the Installation & Operation Manual and User's Information Manual to the owner for future reference?		
Have you shown the owner how to shut off the gas in case of an emergency?		

11. Operating the Boiler

11.1 Operating the Boiler for the First Time

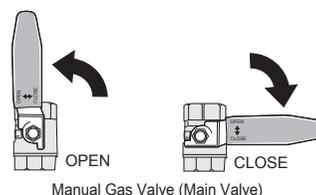
FOR YOUR SAFETY READ BEFORE OPERATING

WARNING: If you do not follow these instructions exactly, a fire or explosion may result, causing property damage, personal injury or loss of life.

- A. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do NOT try to light the burner by hand.
- B. BEFORE OPERATING, smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.
WHAT TO DO IF YOU SMELL GAS
 - Do NOT try to light any appliance.
 - Do NOT touch any electrical switch.
 - Do NOT use any phone in your building.
 - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
 - If you cannot reach your gas supplier, call the fire department.
- C. Use only your hand to push in or turn the gas control knob. Never use tools. If the knob will not push in or turn by hand, don't try to repair it, call a licensed professional. Force or attempted repair may result in a fire or explosion.
- D. Do not use this appliance if any parts have been under water. Immediately call a licensed professional to inspect the appliance and to replace any part of the control system and any gas control which has been under water.

OPERATING INSTRUCTIONS

- 1. STOP! Read the safety information above this label.
- 2. Turn off all electrical power of the appliance.
- 3. Set the thermostat or other operating control to the lowest setting.
- 4. This appliance is equipped with an ignition device which automatically lights the burner.
Do NOT try to light the burner by hand.
- 5. Close the main gas shut off valve. 
- 6. Wait (5) minutes to clear out any gas. Then smell for gas around the appliance and near the floor.
If you smell gas, STOP! Follow "B" in the safety information above.
If you don't smell gas, go to the next step.
- 7. Open the main shut off valve. 
- 8. Turn on the appliance.
- 9. Set the thermostat or other operation control to desired setting.
- 10. If the appliance will not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.



TO TURN OFF GAS TO APPLIANCE

- 1. Turn off all electric power to the appliance if service is to be performed.
- 2. Set the thermostat or other operating control to the lowest setting.
- 3. Close the main gas shut off valve. 

⚠ WARNING

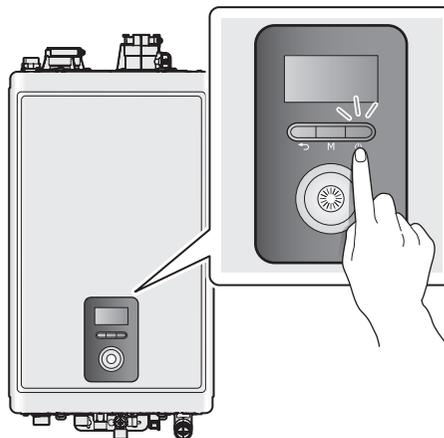
To prevent death, serious injury or property damage:

- Ensure that the boiler is filled with water before turning on the boiler for the first time. Turning on a boiler that is not filled will damage the boiler and result in property damage, severe personal injury, or death. Such damage is not covered by warranty.
- At initial fill up and during boiler startup and testing, check system thoroughly for leaks. Repair all leaks before proceeding further.
- Before starting the boiler, smell near the floor and around the boiler for gas odorant or any unusual odor. Remove the boiler front door and smell interior of boiler enclosure. Do not proceed with startup if there is any indication of a gas leak.
- If overheating occurs or the gas supply fails to shut off, do not turn off electrical power to the circulating pump. Turning off the circulation pump may aggravate the problem and increase the chance of boiler damage. Instead, shut off the gas supply to the boiler at the manual gas valve.
- If any part of the appliance has been submerged in water, do not use this appliance and immediately call a qualified service technician. The appliance must be replaced if it has been submerged. Attempting to operate an appliance that has been submerged could create numerous harmful conditions, such as a potential gas leakage causing a fire and/or explosion, or the release of mold, bacteria, or other harmful particulates into the air. Operating a previously submerged appliance could result in property damage, severe personal injury, or death.
- Do not try to light the burner manually. This appliance is equipped with an electronic ignition device which automatically lights the burner.

11.2 Turning the Boiler On or Off

To turn the boiler on or off, press the Power button (⏻) for 0.3 seconds.

- Note** Before turning on the boiler for the first time, check for proper venting and combustion air to the boiler, and purge the gas and water lines to remove any air pockets.



When the power is on, the boiler automatically enters normal operation mode, and the boiler's operating conditions are displayed on the screen.

- Note** The boiler status icons remain displayed when the boiler is turned off.

11.3 Start-Up Wizard

The setup wizard should run the first time the unit is powered on. The wizard must be completed before the boiler can be used.

1. Set the Language.
 - English
 - French
2. Set the time.
 - YYYY:MM:DD:HH:MM:SS
3. Set the units to display.
 - Celsius (°C), L/M, Meter
 - Fahrenheit (°F), GPM, Feet
4. Check the gas type.
 - Natural Gas
 - Propane Gas
5. Installation Elevation Check
See manual for adjustments needed above 2,000 ft.
6. Set the zone system.
 - Zone Pump System
 - Zone Valve System
7. Set the outdoor reset ON/OFF.
 - Enable
 - Disable
- 7-1. Set the outdoor reset curve (Enable select).
 - Finned Tube Baseboard
 - FAN Coil
 - Cast Iron Baseboard
 - Low mass Radiant
 - High mass Radiant
 - Radiator
 - Custom
- 7-2. Set the outdoor high temp.
- 7-3. Set the outdoor low temp.
- 7-4. Set the WWSD temp.
8. Set the auto-fill pressure.
9. Set the DHW recirculation.
 - No Recirculation
 - Combi Pre-heat
 - External Recirculation

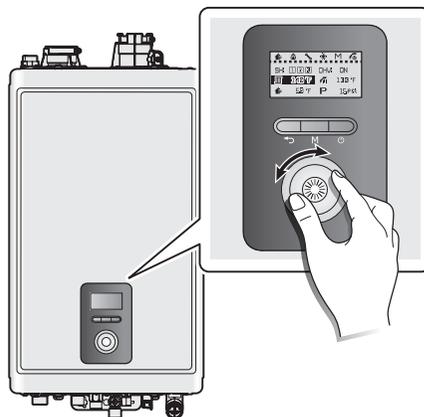
10. Set the Combi-Pre heat mode (Combi Pre-heat select)
 - Always On/Intelligent/Weekly
11. Set the External Recirculation mode (External Recirculation select).
 - Always On/Intelligent/Weekly/Aquastat/Hotbutton
12. Setup Summary
Once the Setup Wizard is finished, a summary of the settings will be displayed. Press the OK button (OK) at each summary screen until the air purge mode displayed. Settings made in the Setup Wizard can be adjusted from the Main Menu and Installer Menu as described in Section 11.5 and 11.6.

11.4 Adjusting the Temperature

11.4.1 Adjusting the Space Heating Temperature

To adjust the heating temperature:

1. In normal operation mode, rotate the Command dial (🌀) until the space heating temperature (📊) is highlighted on the screen.



2. Press the Command dial (🌀) to select the space heating temperature. The highlighted section will flash.



3. Rotate the Command dial (🌀) to the right or left to increase or decrease the temperature.
4. Press the Command dial (🌀) to confirm the new temperature.
5. Press the Back button (↩) to return to normal operation mode, or rotate the Command dial (🌀) to adjust other operation conditions.

You can adjust the temperature while the highlighted section is flashing. Once the flashing stops, the current temperature setting is stored.

Note

- The space heating temperature cannot be adjusted when the Outdoor Reset Control is used.
- In case of outdoor reset sensor malfunction, the boiler will operate at this set temperature.
- Take note of the original heating temperature in case you want to restore it to the default.
- The default space heating supply water temperature range is 104°F (40°C, Absolute MIN) to 180°F (82°C, Absolute MAX).
- The default space heating return water temperature range is 86°F (30°C, Absolute MIN) to 149°F (65°C, Absolute MAX).
- You can adjust the temperature ranges in the parameter settings menu.
- The boiler will retain your settings during a power outage.

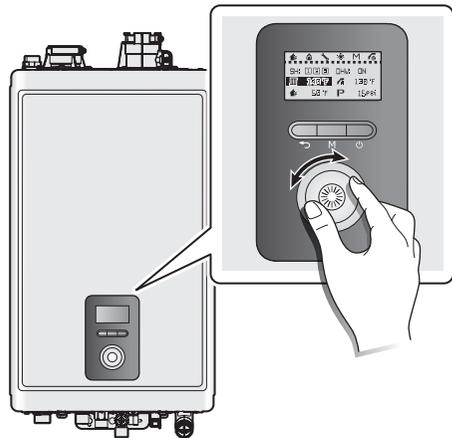
11.4.2 Adjusting the DHW Temperature

⚠ WARNING

Before adjusting the water temperature, read "To prevent burns:" on page 5 carefully. Water above 120°F (48.5°C) can cause instant scalding, severe burns, or death.

To adjust the water temperature:

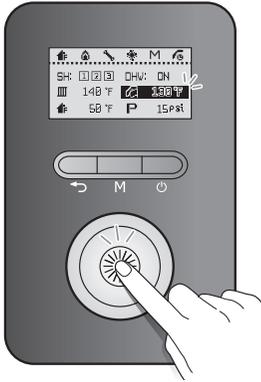
1. In normal operation mode, rotate the Command dial (🌀). The space heating temperature (III) is highlighted on the screen.



2. Rotate the Command dial (🌀) to the right to select the DHW temperature.



- Press the Command dial (⊙) to select the DHW temperature (DHW). The highlighted section will flash.



- Rotate the Command dial (⊙) to the right or left to increase or decrease the temperature.
- Press the Command dial (⊙) to confirm the new temperature.
- Press the Back button (↶) to return to normal operation mode, or rotate the Command dial (⊙) to adjust other operation conditions.

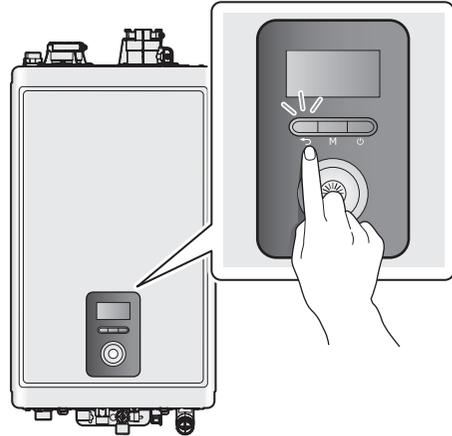
You can adjust the temperature while the display is flashing. Once the display stops flashing, the current temperature setting is stored.

Note

- The default DHW temperature is 122°F.
- DHW temperature range is 86°F (30°C) to 140°F (60°C).
- The boiler will retain your settings during a power outage.

11.4.3 Resetting the Boiler

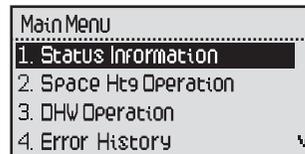
If an error message appears during boiler operation, reset the boiler to resolve the problem. Press the Back button (↶) on the front panel to reset the boiler.



If resetting the boiler does not solve the problem, refer to the Troubleshooting section of this manual or contact Technical Support at 1-800-519-8794.

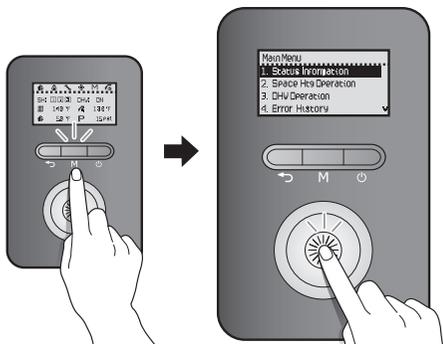
11.5 Accessing Basic Menu Items

In the Main Menu screen, you can view the boiler's operating conditions, configure the space heating and DHW temperatures, and review error history. Press the Menu button (M) to enter the Main Menu screen.



11.5.1 Viewing Basic Information

To view information about the boiler, press the Menu button (M), and then select "1. Status Information".



Rotate the Command dial (⊙) to switch between the information items. Press the Command dial (⊙) to select an item and view the information.

Press the Back button (←) to exit information view mode.

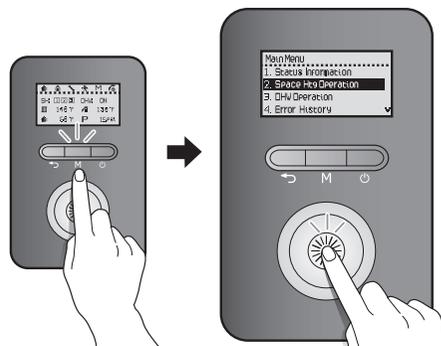
Item	Description
1. Operation State	Current Operation State
2. Heat Capacity	Heat Capacity (%)
3. SH Set Temp	Space heating set temperature (°F)
4. DHW Set Temp	DHW set temperature (°F)
5. AHU SH Set Temp	AHU Space Heating Set Temperature (°F) <ul style="list-style-type: none"> If AHU is not connected, "--" will be displayed. The temperature is displayed by 1 degree increments for Fahrenheit and by 0.5 degree increments for Celsius. This is due to the degree control specifications of 0.5 degree for the AHU communication type.
<p>Note</p> <p>Use with iFLOW Air Handlers Only.</p>	
6. Supply Temp	Heating supply temperature (°F)
7. Return Temp	Boiler return temperature (°F)

Item	Description
8. Sys Supply Temp	System supply temperature (°F)
9. Sys Return Temp	System return temperature (°F)
10. Outlet 2 Temp	Heat exchanger outlet temperature (°F)
11. Outlet Temp	Outlet temperature (°F)
12. Inlet Temp	Inlet temperature (°F)
13. Outdoor Temp	Outdoor temperature (°F)
14. Approx. Boiler Flow	SH flow rate (GPM)
15. DHW Flow	DHW flow rate (GPM)
16. Water Pressure	Water pressure (psi)
17. Flame Value	Flame detector AD value <ul style="list-style-type: none"> Flame On: 8bit AD values equal to or lower than 70 Flame Off: 8bit AD values equal to or higher than 175
18. Fan Target RPM	Set fan speed (RPM)
19. Fan Current RPM	Fan speed (RPM)
20. Fan Target APS	Set APS voltage (V)
21. Fan Current APS	APS voltage (V)
22. Flow control valve status	100 - Fully closed
23. Mixing valve status	0 - Fully closed
24. Exhaust Temp	Exhaust temperature (°F)
25. Outdoor Reset	Outdoor reset status (Enable / Disable)

Item	Description
26. Outdoor Reset Curve	Outdoor reset curve load type (displayed when the outdoor reset option "25. Outdoor Reset" is enabled) 1: Finned Tube Baseboard 2: FAN Coil 3: Cast Iron Baseboard 4: Low Mass Radiant 5: High Mass Radiant 6: Radiator 7: Custom (set by installer)
27. Boost Interval Time	Boost interval set time (min)
28. High Altitude	Sea Level (0 - 2,000 ft)
	Level 1 (2,000 - 5,400 ft)
	Level 2 (5,400 - 7,700 ft)
	Level 3 (7,700 - 10,100 ft)
29. Well pump	Well pump status OFF - Unused, ON - Used
30. Model	Model type
31. Gas	Fuel type (NG/LPG)
32. Main F/W Ver	Main firmware version
33. Panel F/W Ver	Controller panel firmware version

11.5.2 Setting the Space Heating Operation

To set the boiler's space heating operation, press the Menu button (M), and then select "2. Space Htg Operation".



Rotate the Command dial (⊙) to switch between the list items or to increase/decrease setting values. Press the Command dial (⊙) to select an item or to confirm after making changes.

Press the Back button (←) to return to the previous screen or menu.

Item	Description
1. SH Set Temp	Set space heating target temperature (°F). <ul style="list-style-type: none"> The setting range varies depending on the heating control type: <ul style="list-style-type: none"> Supply Temperature or Sys Supply Temperature: 104–180°F (40–82°C) Return Temperature or Sys Return Temperature: 86–149°F (30–65°C) Default: 180°F (82°C)
2. Zone Settings	Set between Zone Pump or Zone Valve System. <ul style="list-style-type: none"> Default: Pump System
3. Outdoor Reset ON/OFF	Default: Disable

Item	Description
3-1. Outdoor Reset Curves*	Select a heatload type of the Outdoor Reset Control. 1: Finned Tube Baseboard 2: FAN Coil 3: Cast Iron Baseboard 4: Low Mass Radiant 5: High Mass Radiant 6: Radiator 7: Custom (set by installer) This option is available only when "3. Outdoor Reset ON/OFF" is set to "Enabled".
3-2. Outdoor High Temp Set**	Set the maximum temperature for the Outdoor Reset Control. <ul style="list-style-type: none"> Setting range: [MIN Set-point + 9°F (5°C)] – 104°F (40°C) Default: 70°F (21°C)
3-3. Outdoor Low Temp Set**	Set the maximum temperature for the Outdoor Reset Control. <ul style="list-style-type: none"> Setting range: -4°F (-20°C) – [MAX Set-point – 9°F (5°C)] Default: 14°F (-10°C)
3-4. WWSD Temp	Set the Warm Weather Shut-down temperature. <ul style="list-style-type: none"> Setting range: OFF, 50°F (10°C) – 104°F (40°C) Default: OFF
3-5. WWSD On Diff	Set the differential temperature to deactivate the Warm Weather Shut-down. <ul style="list-style-type: none"> Setting range: 0°F (0°C) – 36°F (20°C) Default: 5°F (3°C)
3-6. Boost Interval Time***	Set the boost interval time. <ul style="list-style-type: none"> Setting range: 0 – 120 min Default: 0 min
4. Navien Zone Controller	Enable or disable heating zones utilizing the Navien Zone Controller. <ul style="list-style-type: none"> Setting range: Enabled/ Disabled Default: Disabled

Item	Description
5. SH Control Method	Select a heating control type. 1: Supply Temperature 2: Return Temperature 3: Sys Supply Temperature 4: Sys Return Temperature <ul style="list-style-type: none"> Default: Supply Temperature <p>Note This menu is not available when connecting the AHU communication type because heating is performed only by controlling the heating supply water.</p>

* A preset or user defined temperature range is set automatically based on the curve selected. Refer to the settings table for details.

Heat Load	Supply Set Point Range	Return Set Point Range	Remarks
1. Finned Tube Baseboard	120–180°F (48.5–82°C)	101–147°F (38–63.5°C)	Default
2. Fan Coil	140–180°F (60–82°C)	116–147°F (46.5–63.5°C)	
3. Cast Iron Baseboard	100–170°F (37.5–76.5°C)	86–139°F (30–59°C)	
4. Low Mass Radiant	80–140°F (26.5–60°C)	70–116°F (21–46.5°C)	
5. High Mass Radiant	80–120°F (26.5–48.5°C)	70–101°F (21–38°C)	
6. Radiators	120–170°F (48.5–76.5°C)	101–139°F (38–59°C)	
7. Custom	104–180°F (40–82°C)	86–149°F (30–65°C)	User-defined

Heat loads 1-6 show the preset temperature ranges based on the load type selected, while heat load 7 provides a custom temperature range. When the custom temperature range is in use, the boiler operates based on the user-defined "Absolute Min" and "Absolute Max" temperature settings.

** Available only when "3. Outdoor Reset ON/OFF" is set to "Enabled".

*** The boost interval time may be set to prevent interruption in space heating while using the Outdoor Reset Control mode, due to changes in heat load conditions. With the boost interval time enabled, the boiler increases the space heating supply temperature by 9°F (5°C) and the return temperature by 5°F (3°C) after a set time elapses.

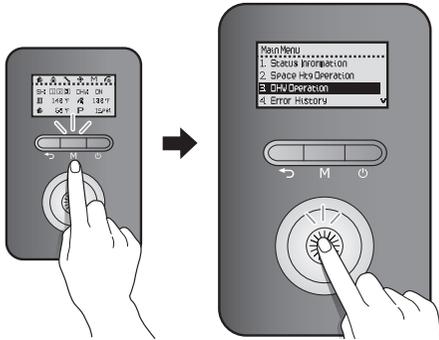
NOTICE

An outdoor sensor error may occur if the Outdoor Reset Control mode is enabled without the outdoor sensor installed

Note In the Outdoor Reset Control mode, the boiler's water temperature is regulated according to the outdoor temperature to maximize boiler efficiency and reduce energy usage. This mode must remain enabled and the outdoor sensor must be installed to comply with federal efficiency regulations. The Outdoor Reset mode cannot be used when using the DHW mode.

11.5.3 Setting the DHW Operation

To set the boiler's DHW operation, press the Menu button (M), and then select "3. DHW Operation".



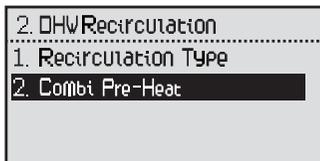
Rotate the Command dial (⊙) to switch between the list items or to increase/decrease setting values. Press the Command dial (⊙) to select an item or to confirm after making changes.

Press the Back button (←) to return to the previous screen or menu.

Item	Description
1. DHW Set Temp	<p>Set the hot water temperature (°F).</p> <ul style="list-style-type: none"> Setting range: 86 - 140°F (30 - 60°C) Default: 122°F (50°C)
2. DHW Recirculation	<p>When only one NCB-H boiler is connected: Set the Recirculation type and Schedule settings.</p> <ul style="list-style-type: none"> Recirculation type <ul style="list-style-type: none"> No Recirculation Combi Pre-Heat External <p>Note External recirculation cannot be used for cascade systems.</p> <p>Recirculation type settings (Combi Pre-heat/External)</p> <ul style="list-style-type: none"> Set to Combi Pre-heat (Default: Always On) <ul style="list-style-type: none"> Always On Intelligent Weekly <p>Note Intelligent mode cannot be used for cascade systems.</p> <ul style="list-style-type: none"> Set to External (Default: Always On) <ul style="list-style-type: none"> Always On Intelligent Weekly Aquastat Manual

Combi Pre-Heat

When using the combi pre-heat feature, you can choose commands in the menu to preheat according to the set DHW temperature.



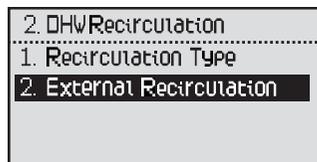
Item	Description
1. Always On	Set to repeat DHW Recirculation (default).
2. Intelligent*	Set to detect DHW usage for a week and repeat the detected cycle.
3. Weekly*	The user can choose commands for DHW Recirculation on a weekly basis. 1. 1 Day: schedule a command for the week. 2. 3 Day: schedule commands for Weekdays, Saturdays, and Sundays. 3. 7 Day: schedule commands for each day of the week.

* To choose this option you must set up the Time settings in the Configuration menu.

Note If there is a SH Demand signal during combi pre-heat, the space heating will take priority.

External Recirculation

When using the External Recirculation feature, you can choose commands in the menu to preheat according to the set DHW temperature.



Item	Description
1. Always On	Set to repeat DHW Recirculation.
2. Intelligent*	Set to detect DHW use for a week and repeat the detected cycle.
3. Weekly*	The user can choose commands for DHW Recirculation on a weekly basis. 1. 1 Day: schedule a command for the week. 2. 3 Day: schedule commands for Weekdays, Saturdays, and Sundays. 3. 7 Day: schedule commands for each day of the week.
4. Aquastat	Set to use an aquastat for DHW Recirculation.
5. HotButton (Manual)	Set to use HotButton Push Buttons to activate Recirculation.

* To choose this option you must set up the Time settings in the Configuration menu.

Note If there is a SH Demand signal during external recirculation, pre-heating will take priority, and space heating will start afterwards.

When Installing the Cascade System

When using the recirculation feature in the cascade system, you can choose commands in the menu to preheat according to the set DHW temperature. (Refer to “8.2 Cascade System - Recirculation System Application Example” for details on installing.)

Note For water heater(s) that are connected to the recirculation line, each unit must be set to the proper recirculation mode.

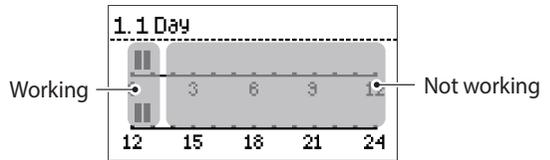


Item	Description
1. Always On	Set to repeat DHW Recirculation (default).
2. Weekly*	The user can choose commands for DHW Recirculation on a weekly basis. 1. 1 Day: Schedule a command for the week. 2. 3 Day: Schedule commands for Weekdays, Saturdays, and Sundays. 3. 7 Day: Schedule commands for each day of the week.

* To choose this option you must set up the Time setting in the Configuration menu.

Set the Weekly Schedule

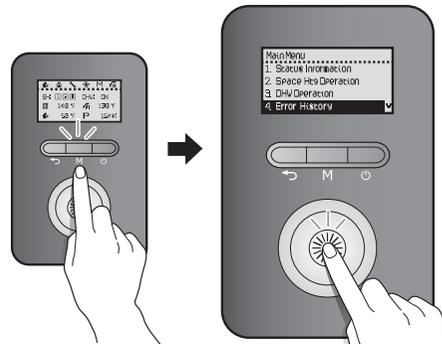
When setting up the Weekly option, select 'Weekly,' and select between 1 Day, 3 Day, and 7 Day to go to the Schedule menu.



Rotate the Command dial (⊙) to choose the scheduled time. You can choose the time in 30 minutes intervals. To finalize the weekly schedule settings, press and hold the Command dial (⊙) for more than 2 seconds.

11.5.4 Viewing Error History

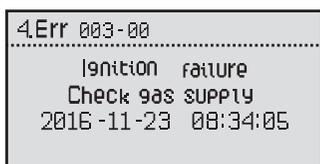
To view the error history, press the Menu button (M), and then select “4. Error History”.



A list of 10 recent errors are displayed on the screen, with the most recent error displayed at the top of the list.



Rotate the Command dial (⌚) to switch between the list of errors. Press the Command dial (⌚) to select an error to view detailed information.

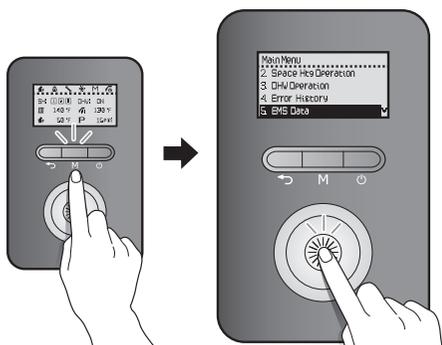


Press the Back button (⬅️) to return to the previous screen or menu.

- Note**
- The front panel display flashes in red and the error icon is displayed (flashing) when a level 1 error is detected. You can press the Command dial (⌚) to enter error display mode. Boiler operation is maintained during a level 1 error.
 - A level 1 error is automatically cleared when the problem is resolved.
 - You can press the Power button (⏻) to clear a level1 error. Then the error is cleared if the problem has been resolved.

11.5.5 Viewing Other System Information

To view the miscellaneous system information, press the Menu button (M), and then select "5. EMS Data".



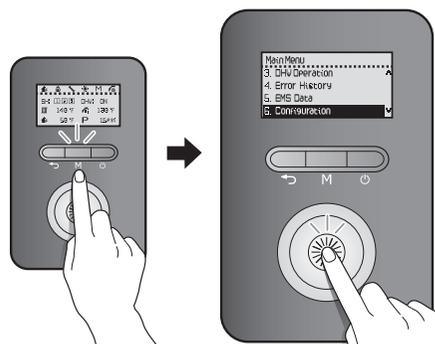
Rotate the Command dial (⌚) to switch between the information items. Press the Command dial (⌚) to select an item and view the information.

Press the Back button (⬅️) to return to the previous screen or menu.

Item	Description
1. SH Operation Time	View monthly space heating operation logs.
2. DHW Operation Time	View monthly DHW operation logs.
3. Gas Consumption	View monthly gas consumption.

11.5.6 Setting the Display Options

To set the front panel display options, press the Menu button (M), and then select "6. Configuration".



Rotate the Command dial (⌚) to switch between the list items or to increase/decrease setting values. Press the Command dial (⌚) to select an item or to confirm after making changes.

Press the Back button (⬅️) to return to the previous screen or menu.

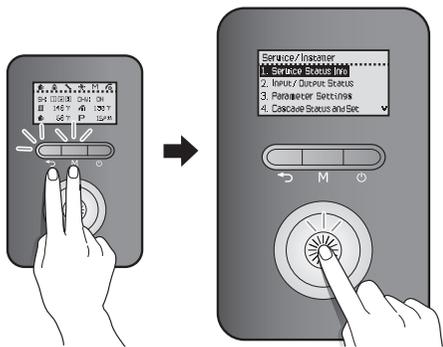
Item	Description
1. Language	Select a display language. 1. English 2. French • Default: English

Item	Description
2. °C/°F Setting	Select a temperature unit. 1. Celsius (°C) 2. Fahrenheit (°F) • Default: Fahrenheit (°F)
3. PSI/BAR Setting	Select a water pressure unit. 1. PSI 2. BAR • Default : PSI
4. Time Setting	Set the system clock (RTC). • Display format: YYYY.MM.DD / HH:MM:SS
5. Backlight Time Setting	Set the Backlight On time. • Setting range: 0 – 60 sec • Default: 2 sec

11.6 Accessing Advanced Menu Items

11.6.1 Viewing Service Information

To view service information about the boiler, press the Back button (↶) and the Menu button (M) simultaneously for 3 seconds, and then select "1.Service Status Info".



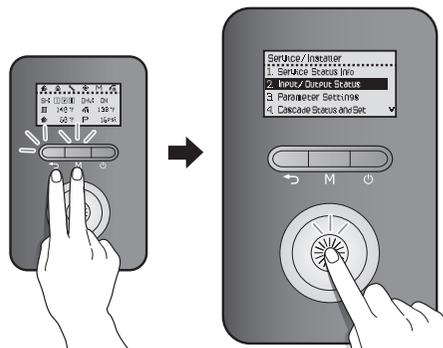
Rotate the Command dial (⊙) to switch between the information items. Press the Command dial (⊙) to select an item and view the information.

Press the Back button (↶) to return to the previous screen or menu.

Item	Description
1. Elapsed Time After Install	Elapsed time since installation
2. HEX Overheat - No. of Times	Number of times the heat exchanger overheat protection has activated
3. Flame Loss - No. of Times	Number of times a flame loss/misfire has occurred
4. 2nd ignition - No. of Times	Number of second ignition attempts
5. 3rd ignition - No. of Times	Number of third ignition attempts
6. 4th ignition - No. of Times	Number of fourth ignition attempts
7. 5 ~10th ignition - No. of Times	Number of tenth ignition attempts

11.6.2 Viewing Input and Output Status

To view the boiler's input and output status, press the Back button (↶) and the Menu button (M) simultaneously for 3 seconds, and then select "2. Input/Output Status".



Rotate the Command dial (⊙) to switch between the information items. Press the Command dial (⊙) to select an item and view the information.

Press the Back button (←) to return to the previous screen or menu.

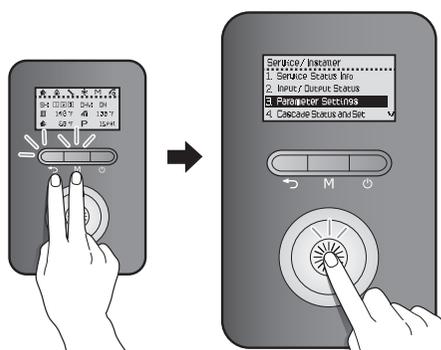
Item	Description
1. SH1 Thermostat Status	Space heating thermostat 1 input status
2. SH2 Thermostat Status	Space heating thermostat 2 input status
3. SH3 Thermostat Status	Space heating thermostat 3 input status
4. Recirc. Input Status	External Recirculation thermostat input status
5. Boiler Pump Status	Boiler pump output status
6. Zone1 Pump Status	Zone 1 pump output status
7. Zone2 Pump Status	Zone 2 pump output status
8. Zone3 Pump Status	System/Zone3 pump Status
9. Zone V/V 1 status	Zone 1 valve output status
10. Zone V/V 2 status	Zone 2 valve output status
11. Zone V/V 3 status	Zone 3 valve output status
12. 3 way V/V Status	3 way V/V output status
13. Fill Valve Status	AWS V/V output status
14. Ext Recirc. Pump Status	External Recirculation pump output status
15. HTL Input Status	HTL input status
16. Dual Venturi Status	Dual Venturi output status
17. LWCO Input Status	LWCO input status
18. Air Handler Interface Output Status	Air Handler Interface output status

11.6.3 Setting the Operation Parameters

To set the boiler's operation parameters, press the Back button (←) and the Menu button (M) simultaneously for 3 seconds, and then select "3. Parameter Settings".

CAUTION

Parameters must be set by a qualified professional with an extensive understanding of the boiler system. Setting parameters improperly may lead to property damage or injury.



In the password screen, rotate the Command dial (⊙) to change numbers and places, and press the Command dial (⊙) to enter the password.

The factory default password is "1234".



After entering the parameter setting screen, rotate the Command dial (⊙) to switch between the parameters or to increase/decrease setting values. Press the Command dial (⊙) to select a parameter or to confirm after making changes.

Press the Back button (↶) to return to the previous screen or menu.

Item	Description
1. Supply MIN Set-point	Set the space heating supply minimum temperature. <ul style="list-style-type: none"> Setting range: 77°F (25°C) – [MAX Set-point – 36°F (20°C)] Default: 104°F (40°C)
2. Supply MAX Set-point	Set the space heating supply maximum temperature. <ul style="list-style-type: none"> Setting range: [MIN Set-point + 36°F (20°C)] – 185°F (85°C) Default: 180°F (82°C)
3. Return MIN Set-point	Set the space heating return minimum temperature. <ul style="list-style-type: none"> Setting range: 68°F (20°C) – [MAX Set-point – 18°F (10°C)] Default: 86°F (30°C)
4. Return MAX Set-point	Set the space heating return maximum temperature. <ul style="list-style-type: none"> Setting range: [MIN Set-point + 18°F (10°C)] – 158°F (70°C) Default: 149°F (65°C)
5. SH Burner Off Diff	Set the temperature range to turn off space heating. <ul style="list-style-type: none"> Setting range: 2°F (1°C) – 54°F (30°C) Default: 4°F (2°C)
6. SH Burner On Diff	Set the temperature range to turn on space heating. <ul style="list-style-type: none"> Setting range: - 2°F (1°C) – 54°F (30°C) Default: 5°F (3°C)
7. SH Min Limit	Set space heating minimum heat capacity limit. <ul style="list-style-type: none"> Setting range: Space heating Min capacity (%) – [space heating min capacity limit -20] % Default: Boiler's minimum heat capacity

Item	Description
8. SH Max Limit	Set space heating maximum heat capacity limit. <ul style="list-style-type: none"> Setting range: (Space heating Min capacity limit +20) % – 100% Default: 100%
9. SH Min Burning Time	Set the low-load combustion time at initial operation. <ul style="list-style-type: none"> Setting range: 1 – 20 min Default: 1 min
10. Burning Acceleration Time	Set the time to reach the maximum space heating capacity after initial operation. <ul style="list-style-type: none"> Setting range: 0 – 20 min Default: 1 min
11. Zone T/S Start-up Delay Time	Set the delay time for the burner to operate when there is a call for heat for a zone valve. <ul style="list-style-type: none"> Setting range: 0–120 sec Default: 0 min
12. Anti Fast Cycling Time*	Set the anti-fast cycling time. <ul style="list-style-type: none"> Setting range: 0 – 20 min Default: 3 min
13. DHW Min Limit	Set the DHW supply minimum temperature. <ul style="list-style-type: none"> Setting range: DHW minimum capacity (%) – [DHW MAX capacity limit - 20] % Default: Boiler's minimum heat capacity
14. DHW Max Limit	Set the DHW supply maximum temperature. <ul style="list-style-type: none"> Setting range: [DHW Min capacity limit + 20] % – 100% Default: 100%
15. Freeze Protection	Set the pump freeze protection temperature. <ul style="list-style-type: none"> Setting range: 43°F (6°C) – 50°F (10°C) Default: 50°F (10°C) <p>Note The system freeze protection temperature is set based on the pump freeze protection temperature.</p>

Item	Description
16. Auto-Fill Pressure	Set the Auto-Fill Pressure. <ul style="list-style-type: none"> Setting range: 12-30 psi Default: 12 psi
17. Boiler Pump Delay**	Set the space heating pump over-run time. <ul style="list-style-type: none"> Setting range: 3 – 40 min Default: 40 min
18. DHW Pump Cycle Time	Set the DHW pump cycle time. <ul style="list-style-type: none"> Setting range: 0 – 20 min Default: 3 min
19. Recirc. Interval Time	Set the recirculation or HotButton operation time. <ul style="list-style-type: none"> Setting range: 1 – 120 min Default: 20 min
20. Recirc. Sampling Time	Set the recirculation sampling time. <ul style="list-style-type: none"> Setting range: 1 – 120 min Default: 30 min
21. Recirc. Off Diff. Temp	Set the temperature range to turn off recirculation or HotButton operation. <ul style="list-style-type: none"> Setting range: 5°F (3°C) – 54°F (30°C) Default: 9°F (5°C)
22. Fixture Dist. (HotButton)	Set the approximate distance to the furthest fixture to virtually turn-off recirculation when the HotButton mode is used. <ul style="list-style-type: none"> Setting range: 15 ft (4.5 m) – 660 ft (198 m) (5 ft (1.5 m) intervals) Default: 30 ft (9 m)
23. Service Notif Time	Set the time for service notification. <ul style="list-style-type: none"> Setting range: 30 – 3650 days (10 years) It can be set in 10 day increments. Default: 1820 days (5 years)
24. Gas Connect Error Check Enable	Enable or disable the gas connection error detection function. <ul style="list-style-type: none"> Setting range: Enable or Disable Default: Enable

Item	Description
25. Service Notif Cycl	Set the service notification according to the operating times. <ul style="list-style-type: none"> Setting range: 300 – 36500 cycles It can be set in 100 cycle increments. Default: 18200 cycles
26. Service contact #	View the service contact information.
27. Factory Reset	Initialize all parameter settings (panel and main controller) to factory default.
28. P/W Change	Change the parameter setting password. Rotate the Command dial (⊙) to change numbers and places, and press the Command dial (⊙) to save the new password.

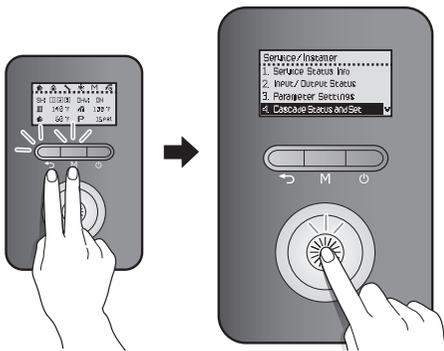
Note

- If you enter an incorrect password 10 times or no input from the front panel display for 5 minutes, the boiler will return to Normal mode.
- To return to the previous mode, press the Reset button.
- The Factory default password is “1234”.
- If you make no inputs for 10 seconds in the Parameter Edit mode, the current parameter value will be saved automatically.
- Press and hold the Back button (↩) in Parameter Edit mode for 5 seconds to reset individual parameters to their default values.
- When you reset one of the following parameters, the corresponding parameter will be reset automatically:
 - Supply Min or Max capacity limit
 - Return Min or Max capacity limit

- * The anti-fast cycling time is the duration that the boiler stops its space heating operation when the space heating supply or return temperatures reach the set values for boiler operation stop temperatures. The boiler will not resume space heating until the duration elapses, even when the space heating supply or return temperatures return to within the set ranges.
- **Boiler Pump Delay is the duration the circulation pump continues to run between the space heating supply or return temperature reaching the set point and the burner turning off. If the space heating supply or return temperature remains outside of the boiler operation temperature range for a set period, the pump stops for 10 mins, runs again for 5 mins, and then repeats the cycle.

11.6.4 Configuring a Cascade System

To view and configure the cascade settings, press the Back button (↩) and the Menu button (M) simultaneously for 3 seconds, and then select "4. Cascade Status and Set".



Rotate the Command dial (⊙) to switch between the parameters or to increase/decrease setting values. Press the Command dial (⊙) to select a parameter or to confirm after making changes.

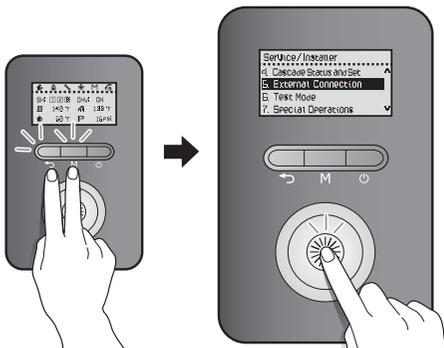
Press the Back button (↩) to return to the previous screen or menu.

Item	Description
1. Cascade System Setting	<ul style="list-style-type: none"> • To enter the Cascade Main setting mode, select Start. • The setting mode is entered and the IDs of all boilers that can communicate with the Main via the RS485 communication line are initialized. • The boilers whose IDs are initialized by the Main are set to <Sub setting mode>, if you press the OK button for 2 seconds or more, the Main gives you the ID and it is displayed on the screen. • The Main periodically checks the RS485 communication, and when there is an ID request from the Sub, the ID is sequentially incremented and added to the Sub (1 to 16). • Select OK in the Main to complete the cascade setting, and the Main and the assigned Sub IDs will return to <Normal operation mode> and turn into CASCADE ON state. At this time, the Main icon on the Main panel lights up. • If the cascade setting is idle for more than 1 hour, it returns to <Normal operation mode> and reverts to CASCADE OFF state automatically.
2. Cascade System Removal	<p>Select this option on the Main unit of a cascade system to end cascade operation.</p> <ul style="list-style-type: none"> • Enter Cascade system setting mode to reassign IDs and begin a cascade system again. • If a Sub unit has a network communication problem, select this option on the Sub unit to exclude the individual unit from the cascade system.

Item	Description
3. Cascade Init-operation Unit	Set the initial number of activated boilers. <ul style="list-style-type: none"> Setting range: 0 – 16 Default: 0
4. Cascade Protocol	Set the cascade protocol. <ul style="list-style-type: none"> NPE or NR Default : NPE
5. Number of Oper-Unit	The number of units currently operating in the cascade system.
6. Cascade Info.	View the operating status of individual units in the cascade system.
7. Vent Type Setting	Set the type of ventilation. <ul style="list-style-type: none"> Default: Common vent
8. Descaling Reminder	Set the descaling reminder internal. <ul style="list-style-type: none"> Setting range: No Alarm, 6 Mon, 12 Mon, 24 Mon Default: No Alarm <p>Note This menu can only be configured when the NCB-H boiler is the main unit of the cascade system.</p>

11.6.5 Setting the External Connection

To view and configure the external network connection, press the Back button (↶) and the Menu button (M) simultaneously for 3 seconds, and then select “5. External Connection”.



Rotate the Command dial (⊙) to switch between the parameters or to increase/decrease setting values. Press the Command dial (⊙) to select a parameter or to confirm after making changes.

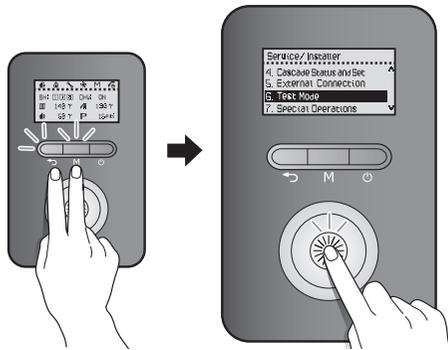
Press the Back button (↶) to return to the previous screen or menu.

Item	Description
1. NaviLink Connect	Turn on or turn off the remote control capabilities via the NaviLink connection. <ul style="list-style-type: none"> Setting range: On/Off Default: Off
2. AHU Communication	AHU Communication is a communication feature that can be used with NCB-H boilers. AHU has an RS-485 communication function. Its communication protocol has to match the NPE communication protocol. Refer to “3.6.6 System Application - Air Handler System with RS-485 Communication” on page 36 for piping diagram. <ul style="list-style-type: none"> Setting range: Enable or Disable Default: Disable

Note The connection settings for NaviLink or the AHU are not available when a cascade system is applied or the cascade protocol is set to NR.

11.6.6 Diagnosing the Boiler System

To run a series of test procedures for a system diagnosis, press the Back button (↶) and the Menu button (M) simultaneously for 3 seconds, and then select “6. Test Mode”.



Rotate the Command dial (☀️) to switch between the test procedures. Press the Command dial (☀️) to run a test procedure.

Press the Back button (↩️) to return to the previous screen or menu.

Item	Description
1. Fan Motor	<p>Test the fan operation by manually changing the fan speed.</p> <ul style="list-style-type: none"> From a stopped state, the fan speed gradually increases and reaches the top speed, and then the fan speed decreases until the fan stops operating. Rotate the Command dial (☀️) to run or stop the fan test.
2. Boiler Pump	<p>Test the boiler pump operation.</p> <ul style="list-style-type: none"> The boiler pump is turned on as soon as you enter the test mode. Press the Command dial (☀️) to toggle the pump operation (On -> Off / Off -> On).
3. Zone 1 Pump*	<p>Test the Zone 1 pump operation.</p> <ul style="list-style-type: none"> The Zone 1 pump is turned on as soon as you enter the test mode. Press the Command dial (☀️) to toggle the pump operation (On -> Off / Off -> On).

Item	Description
4. Zone 2 Pump*	<p>Test the zone 2 pump operation.</p> <ul style="list-style-type: none"> The zone 2 pump is turned on as soon as you enter the test mode. Press the Command dial (☀️) to toggle the pump operation (On -> Off / Off -> On). This option is available only when the "Zone Pump System" is active.
5. System/Zone 3 Pump*	<p>Test the Zone 3 pump operation.</p> <ul style="list-style-type: none"> The Zone 3 pump is turned on as soon as you enter the test mode. Press the Command dial (☀️) to toggle the pump operation (On -> Off / Off -> On).
6. Zone 1 valve output**	<p>Press the Command dial (☀️) to toggle the zone 1 valve operation (On -> Off / Off -> On).</p>
7. Zone 2 valve output**	<p>Press the Command dial (☀️) to toggle the zone 2 valve operation (On -> Off / Off -> On).</p>
8. Zone 3 valve output**	<p>Press the Command dial (☀️) to toggle the zone 3 valve operation (On -> Off / Off -> On).</p>
9. 3 Way Valve Output	<p>Test the 3 Way valve operation.</p> <ul style="list-style-type: none"> The 3 Way valve is turned on as soon as you enter the test mode. Press the Command dial (☀️) to toggle the valve operation (On -> Off / Off -> On).
10. Flow Control Valve Output	<p>Test the Flow control valve operation. Rotate the valve from its current position to fully open (0%), then fully closed (100%) and then back to the starting position while checking feedback.</p> <ul style="list-style-type: none"> Display of the valve close ratio % Display of "FEEDBACK" when detecting the feedback

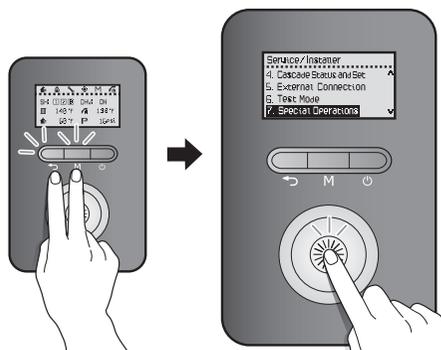
Item	Description
11. Mixing Valve Output	<p>Test the Mixing valve operation. Rotate the valve from its current position to fully open (0%), then fully closed (100%) and then back to the starting position while checking feedback.</p> <ul style="list-style-type: none"> • Display of the valve close ratio % • Display of "FEEDBACK" when detecting the feedback
12. Dual Venturi	<p>Test the dual venturi operation.</p> <ul style="list-style-type: none"> • The dual venturi is turned on as soon as you enter the test mode. • Press the Command dial (⊗) to toggle the dual venturi operation (On -> Off / Off -> On).
13. Recirc. Pump	<p>Test the recirculation pump.</p> <ul style="list-style-type: none"> • The recirculation pump is turned on as soon as you enter the test mode. • Press the Command dial (⊗) to toggle the recirculation pump (On -> Off / Off -> On).

* The Zone 1 Pump, Zone 2 Pump, and Zone 3 Pump are available only when the Zone Setting is set to Zone Pump System.

** The Zone 1 valve output, Zone 2 valve output, and Zone 3 valve output are available only when the Zone Setting is set to Zone Valve System.

11.6.7 Setting the Special Operation Modes

To operate the boiler in special operation modes, press the Back button (⏪) and the Menu button (M) simultaneously for 3 seconds, and then select "7. Special Operations".



Rotate the Command dial (⊗) to switch between the operation modes. Press the Command dial (⊗) to select an operation mode.

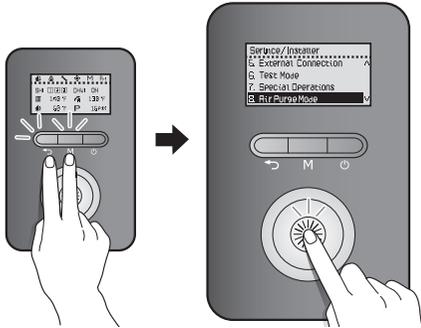
The boiler resumes operation in normal operation mode if no input is detected for 3 hours.

Press the Back button (⏪) to return to the previous screen or menu.

Item	Description
1. Normal	Set the boiler to run in Normal operation mode.
2. 1st MIN	Set the boiler to run in 1st stage minimum operation mode.
3. DHW 1st MAX	Set the boiler to run in DHW 1st maximum operation mode.
4. 2nd MIN	Set the boiler to run in 2nd stage minimum operation mode.
5. DHW 2nd MAX	Set the boiler to run in DHW 2nd maximum operation mode.
6. SH 1st MAX	Set the boiler to run in SH 1st maximum operation mode.
7. SH 2nd MAX	Set the boiler to run in SH 2nd maximum operation mode.

11.6.8 Operating in Air Purge Mode

To operate the boiler in air purge mode, press the Back button (↩) and the Menu button (M) simultaneously for 3 seconds, and then select "8. Air Purge Mode".



Rotate the Command dial (⊙) to switch between the parameters. Press the Command dial (⊙) to run an air purge.

The boiler resumes operation in normal operation mode if no input is detected for 15 minutes.

Press the Back button (↩) to return to the previous screen or menu.

Item	Description
1. SH pipe air purge	Run an air purge on the space heating pipe.

11.7 Understanding Error Codes

When an error code appears on the front panel, refer to the following chart for a definition and possible remedy for the situation.

Error Code	Reason	Self-Diagnostic/ Action
E001	Heat Exchanger Overheat	Reset the boiler from the front panel.
E003	Ignition Failure	Ensure that the main gas supply valve is open.
E004	False Flame	Ensure that the electrical cord is properly grounded.
E012	Flame Loss	<ul style="list-style-type: none"> • Clean the intake air filter. • Ensure that the electrical cord is properly grounded.
E016	Heat Exchanger Overheat	<ul style="list-style-type: none"> • Turn off the system for at least 30 minutes, and then restart it. • Flush the heat exchanger.
E030	Exhaust Overheat	Contact technical support at 1-800-519-8794.
E031	Burner Overheat	Contact technical support at 1-800-519-8794.
E046	Heat Exchanger Thermistor	Contact technical support at 1-800-519-8794.
E047	Exhaust Thermistor	Contact technical support at 1-800-519-8794.
E060	Abnormal Dual Venturi	Contact technical support at 1-800-519-8794.
E109	Abnormal Fan Motor	Clean the intake air filter.
E110	Exhaust Blockage	<ul style="list-style-type: none"> • Ensure that the exhaust pipe is free of obstructions. • Clean the intake air filter.
E205	Heating Supply Temp.Sensor	Contact technical support at 1-800-519-8794.
E218	Heating Return Temp.Sensor	Contact technical support at 1-800-519-8794.
E278	Ext. Supply Sensor Not Detected	Contact technical support at 1-800-519-8794.
E279	Ext. Return Sensor Not Detected	Contact technical support at 1-800-519-8794.
E351	Abnormal Auto Feeder Valve	Contact technical support at 1-800-519-8794.
E352	High Water Pressure	Contact technical support at 1-800-519-8794.
E353	Water Pressure Sensor	Contact technical support at 1-800-519-8794.
E407	Dom.Hot Water Outlet Sensor	Contact technical support at 1-800-519-8794.
E421	Dom.Cold Water Inlet Sensor	Contact technical support at 1-800-519-8794.
E434	Abnormal Water Adjust Valve	Contact technical support at 1-800-519-8794.
E439	No Dom.Water Flow Detected	Contact technical support at 1-800-519-8794.
E441	Dom.Hot Water Outlet2 Sensor	Contact technical support at 1-800-519-8794.
E445	Abnormal Mixing Valve	Contact technical support at 1-800-519-8794.

Error Code	Reason	Self-Diagnostic/ Action
E515	Abnormal PCB	<ul style="list-style-type: none"> • Ensure that the electrical cord is properly grounded. • Reset the boiler from the front panel.
E517	Abnormal DIP Switch	Contact technical support at 1-800-519-8794.
E594	Abnormal EEPROM	Contact technical support at 1-800-519-8794.
E615	Abnormal Memory	Contact technical support at 1-800-519-8794.
E736	Cascade Communication	Contact technical support at 1-800-519-8794.
E740	Outdoor Sensor Not Detected	<ul style="list-style-type: none"> • Ensure that the outdoor reset curve is configured properly. • Check the outdoor temperature sensor wiring connection.
E761	Pump Aquastat Not Detected	<ul style="list-style-type: none"> • Check the Pre-Heat Aquastat wiring connection. • Select an option other than Aquastat mode.
E762	Vent Pipe Not Fully Inserted	Contact technical support at 1-800-519-8794.
E773	Improper Gas Type Detected	Contact technical support at 1-800-519-8794.
E777	Low Water Cutoff Activated	<ul style="list-style-type: none"> • Check the LWCO wiring connection. • Ensure that the system water level is appropriate. • Add make-up water to the system if necessary.
E782	Front Panel Communication	Contact technical support at 1-800-519-8794.
E784	Zone Controller Communication	Contact technical support at 1-800-519-8794.
E786	Improper Front Panel	Contact technical support at 1-800-519-8794.
E788	Incorrect Gas Type Setting	Check the supplied gas type and match the gas type setting on the PCB DIP switch.

If any of these remedies do not resolve the problem, contact Technical Support at 1-800-519-8794.

12. Appendixes

12.1 Gas & High Altitude Conversion

This boiler is configured for Natural Gas at the factory.

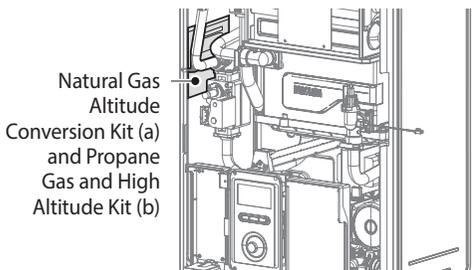
- If conversion to Propane Gas is required by the boiler, use the PROPANE GAS & HIGH ALTITUDE CONVERSION supplied with the boiler.
- If the boiler is installed at a high altitude (above 5,400 ft) for NG, use the NATURAL GAS HIGH ALTITUDE CONVERSION KIT supplied with the boiler.

Note For LP high altitude conversion, use the PROPANE GAS & HIGH ALTITUDE CONVERSION. Note that the Gas Orifice from the PROPANE GAS & HIGH ALTITUDE CONVERSION covers the boiler's installation at an altitude of 0 to 10,100 ft.

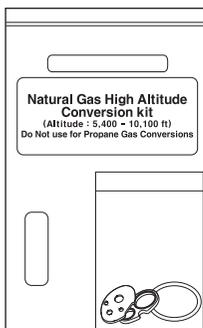
⚠ DANGER

DO NOT perform a gas & High Altitude conversion without an officially approved conversion kit and the instructions supplied by Navien. Gas & High Altitude conversion using any other parts will result in extremely dangerous burner operation, leading to fire, explosion, severe personal injury or death.

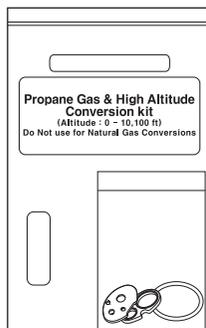
Note High Altitude Conversion kit (a) and Propane Gas & High Altitude Conversion Kit (b) are attached to the inside of Product's case.



a. High Altitude Conversion Kit



b. Propane Gas & High Altitude Conversion Kit



⚠ WARNING

Fire and Explosion Hazard

To prevent serious injury or death:

- ONLY a qualified installer, service agency, or the gas supplier* is required to install a conversion kit in accordance with Navien's instructions and all applicable codes and requirements of the authority having jurisdiction.
- The qualified installer, service agency, or the gas supplier* is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.

BEFORE starting the gas conversion:

- ALWAYS turn off electrical power supply to the boiler and close the manual gas shut-off valve.
- ALLOW the boiler to cool if it has been operating.
- For propane boilers: The propane supplier mixes an odorant with the propane to make its presence detectable. In some instances the odorant can fade, and the gas may no longer have an odor. Before startup (and periodically thereafter), have the propane supplier verify the correct odorant level in the gas.

* A qualified installer, service agency, or the gas supplier is any individual, firm, corporation or company which either in person or through a representative is engaged in and is responsible for the connection, utilization, repair or servicing of gas utilization equipment or accessories; who is experienced in such work, familiar with all precautions required, and has complied with all of the requirements of the authority having jurisdiction.

In Canada: The conversion shall be carried out in accordance with the requirements of the provincial authorities having jurisdiction and in accordance with the requirements of the CAN-B149.1 and CAN1-B149.2 Installation Code.

Tools Required:

- Phillips Screwdriver
- Flathead Screwdriver
- $5/32$ in or 4 mm Allen Wrench
- Combustion Analyzer or Dual Port Manometer
- Gas Leak Detector

Included Items:

- Gas Orifice (Table 1)
- Gas Pressure and Conversion Kit Number Labels

NCB-190/060H, 190/080H Orifice Identification

Gas Type	NG		LP
Altitude	0-5,399 ft	5,400-10,100 ft	0-10,100 ft
Orifice	 Factory Installed	 For High altitude	 For LP
Orifice Size	Ø4.50/Ø6.30	Ø4.65/Ø6.50	Ø3.65/Ø4.95

NCB-240/110H, 240/130H, 250/150H Orifice Identification

Gas Type	NG		LP
Altitude	0-5,399 ft	5,400-10,100 ft	0-10,100 ft
Orifice	 Factory Installed	 For High altitude	 For LP
Orifice Size	Ø4.80/Ø7.50	Ø5.05/Ø7.75	Ø3.90/Ø5.65

Table 1. Orifice Size

Note

Please confirm the installation elevation by using the provided QR code to access the following website (<https://www.navieninc.com/elevation>) and entering the proper zip/postal code.



⚠ WARNING

Fire and Explosion Hazard

To prevent serious injury or death:

- Be careful not to confuse the PROPANE GAS & HIGH ALTITUDE CONVERSION. Do NOT use the NATURAL GAS HIGH ALTITUDE CONVERSION KIT for NG when converting to LP gas.
- Make sure that the conversion is completed with the proper orifice. If the installed orifice does not conform to the specifications in Table 1, incomplete combustion may occur, resulting in personal injury or property damage.

Procedure:

Note

The procedure below can be applied to both LP conversion and High Altitude conversion. Distinguish the kit supplied with the boiler before installing.

1. Turn off both gas and water supply to the boiler.
2. Unfasten the 4 latches (2 at the top and 2 at the bottom) to remove the front cover and gain access to the internal components.

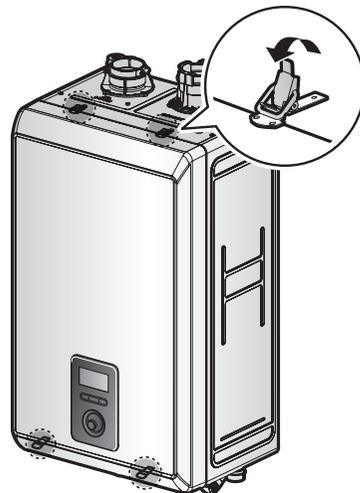


Figure 1. NCB-H Series Front Cover

3. Remove the front cover and place it in a safe location to prevent accidental damage.

4. With the internal components exposed, locate the gas inlet pipe and the gas valve in the middle of the unit, as shown in Figure 2.

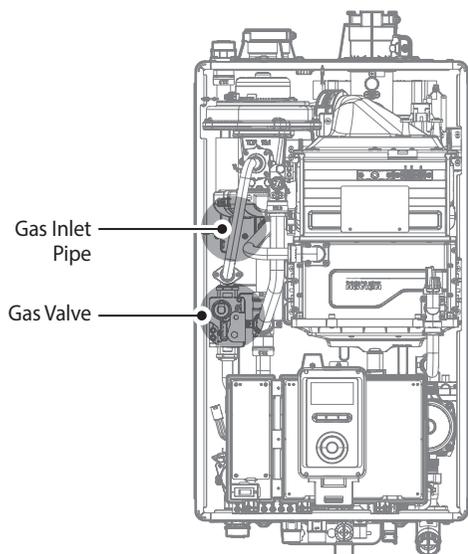


Figure 2. NCB-H Series Internal Components

5. Use a Phillips screwdriver to remove the two screws at location A - the connection below the gas valve where it connects to the pipe. See Figure 3 for reference. Once the screws are removed, carefully separate the pipe from the gas valve.
6. Once the gas inlet pipe is detached from the gas valve, find location B - the connection above the gas valve where it is attached to the fan motor assembly. Carefully remove the four screws by hand using a Phillips screwdriver and pull the gas valve away from the fan assembly to access the gas orifice.

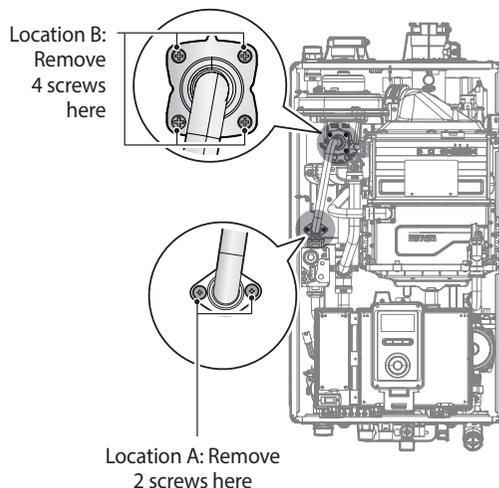


Figure 3. Detaching Gas Valve from Gas Inlet Pipe and Fan Motor Assembly

7. Once the Gas Orifice is exposed, remove the two screws that hold the part in place. Remove the Gas Orifice from its housing and prepare the new Gas Orifice for the LP conversion for installation.

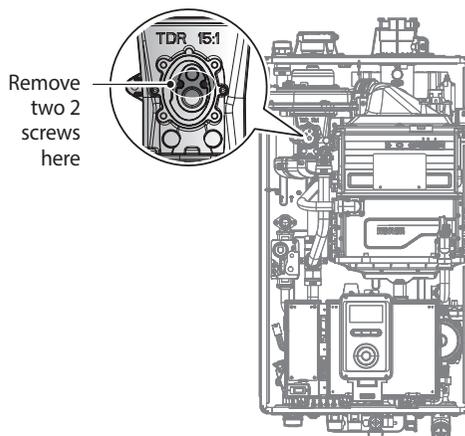


Figure 4. Access to Gas Orifice in Fan Assembly

⚠ WARNING

Fire and Explosion Hazard

To prevent serious injury or death:

- DO NOT adjust or attempt to measure gas valve outlet pressure. The gas valve is factory-set for the correct outlet pressure. This setting is suitable for natural gas and propane, requiring no field adjustment.
- Attempting to alter or measure the gas valve outlet pressure could result in damage to the valve, causing potential severe personal injury, death or substantial property damage. Navien NCB-H boilers are shipped ready to fire natural gas ONLY.

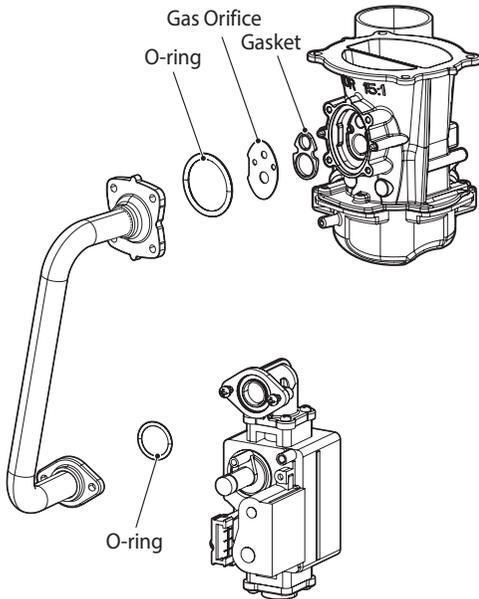


Figure 5. Exploded View of Gas Pipe Assembly

⚠ DANGER

Fire and Explosion Hazard

To prevent serious injury or death:

- ALWAYS inspect the O-ring between the gas valve and gas valve inlet adapter whenever they are disassembled (see Figure 5).
- The O-ring must be in good condition and must be installed. Replace O-ring if needed.



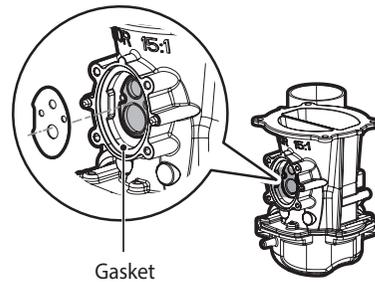
<NCB-190/060H, 190/080H Orifice Identification>



<NCB-240/110H, 240/130H, 250/150H Orifice Identification>

Figure 6. Orifice Identification

8. Remove the Gas Orifice, ensure that the gasket is properly seated inside the port, and then install the new Gas Orifice. Ensure that the Orifice is properly seated on the gasket inside the port before proceeding to the next step.



9. Replace the gas inlet pipe to its original position and use all screws to secure all connections.

Note

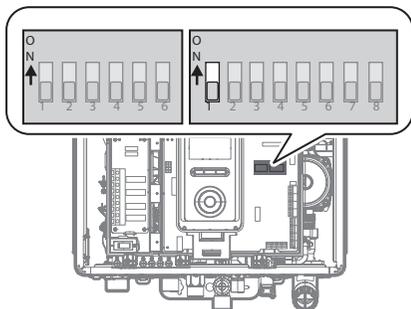
Do not overtighten as this may damage or crack the components.

- Set the PCB DIP switch to change the gas type. For LP, set Dip Switch 2 #1 to ON. For NG, set DIP SW2 #1 to OFF.

⚠ WARNING

Electric Shock Hazard

ALWAYS turn off power to boiler before accessing the DIP switches to prevent serious injury or death.



Switch	Function	Setting	Comment
1	Gas Type	Natural Gas	1-OFF
		Propane Gas	1-ON
2&3	High Altitude	0-1,999 ft (0-609m)	2-OFF, 3-OFF
		2,000-5,399 ft (610-1,645m)	2-ON, 3-OFF
		5,400-7,699 ft (1,646-2,346m)	2-OFF, 3-ON
		7,700-10,100 ft (2,347-3,078m)	2-ON, 3-ON

When applying the Gas Orifice for high altitude, set the PCB DIP switches by altitude according to the table above.

Note

- This unit may be installed at elevations up to 10,100 ft (3,078 m) for use with natural gas and propane. To use the unit at a specific altitude, the DIP Switches should be set as described above.
- Please confirm the installation elevation by using the provided QR code to access the following website (<https://www.navienc.com/elevation>) and entering the proper zip/postal code.



- High Altitude: Above 2,000 ft (610 m), the unit will de-rate by 3% for each 1,000 ft (305 m) of altitude gain.
- For NG, if you install the unit at above 5,400 ft (1,646 m), it is required to change the Gas Orifice for high altitude. Be careful not to confuse it with the Gas Orifice for LP.
- Note that the Gas Orifice from the PROPANE GAS AND HIGH ALTITUDE CONVERSION KIT covers the boiler's installation at an altitude of 0 to 10,100 ft.

⚠ WARNING

To prevent serious injury or death:

- ALWAYS check the panel DIP switch 1 is set according to the supply gas type.
- For natural gas, only install the gas orifice for high altitude when the boiler is installed at above 5,400 ft.
- Be careful to install the Natural Gas High Altitude Conversion Kit and not to confuse it with the Propane Gas & High Altitude Conversion Kit.
- Failure to properly install the High Altitude Conversion Kit or to not use the appropriate Altitude Settings could cause carbon monoxide poisoning, resulting in serious injury or death.

- Turn on the gas and water supply to the boiler.

12. Measure and adjust the gas/air ratio.
- Option 1. Using Combustion Analyzer (recommended)**
- Loosen the screw, rotate the plate and remove the gasket to access the emissions monitoring port as shown in Figure 7.
 - Insert the analyzer into the port (Figure 7).

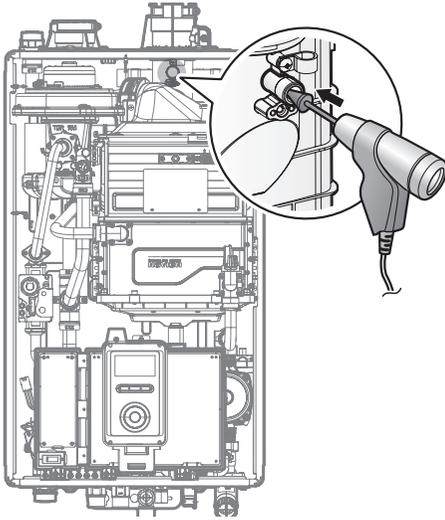


Figure 7. Insert the Analyzer

Model	Altitude	Fuel	High fire	Low fire
			%CO ₂	%CO ₂
NCB-190/060H NCB-190/080H	0-5,399 ft	NG	9.1	9.3
		LP	10.5	10.7
	5,400-10,100 ft	NG	9.1	9.3
		LP	10.5	10.7
NCB-240/110H NCB-240/130H	0-5,399 ft	NG	9.1	9.3
		LP	10.5	10.7
NCB-250/150H	5,400-10,100 ft	NG	9.1	9.3
		LP	10.5	10.7

Table 2. CO₂ value
(CO₂ values must be within 0.5% of the values listed.)

- Activate multiple zones and set the boiler to operate at 1-stage MIN mode.

Note For operation mode selection, refer to "11.6.7 Setting the Special Operation Modes" on page 127.

Measure the CO₂ value at low fire. If the CO₂ value is not within 0.5% of the value listed in Table 2, the gas valve set screw will need to be adjusted. If adjustment is necessary, locate the set screw as shown in Figure 8. Using a ⁵/₃₂ in or 4 mm Allen wrench, turn the set screw no more than 1/4 turn clockwise to raise or counterclockwise to lower the CO₂ value.

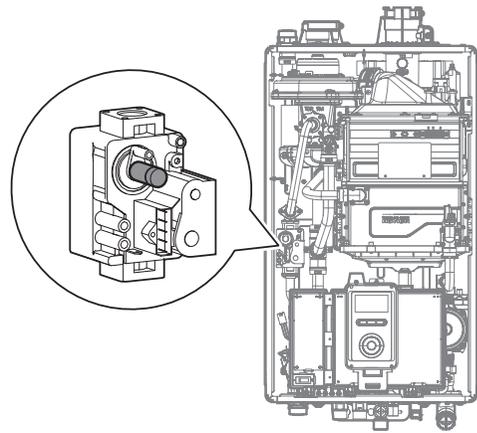


Figure 8. Set Screw Location

Note The set screw is located behind the screw-on cover. This must be removed first.

- d. Activate multiple zones and set the boiler to operate at 2-stage D. MAX mode (refer to “11.6.7 Setting the Special Operation Modes” on page 127). Measure the CO₂ value at high fire. If the CO₂ values do not match Table 2 at high fire, do not adjust the gas valve. Check for the proper Gas Orifice.

⚠ WARNING

Improper gas valve settings can cause fire or explosion and result in death, serious injury or property damage.

Option 2. Using Digital Manometer

- a. Open the offset pressure port by loosening the screw two turns as shown in Figure 9.

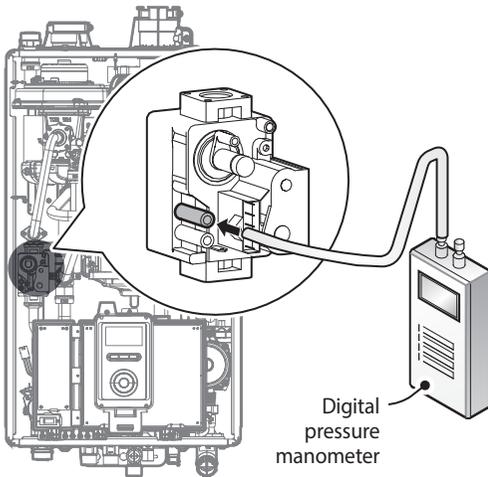


Figure 9. Connect Digital Pressure Monometer

- b. Connect a manometer to the offset pressure port. For dual port manometers, use the positive pressure side.

Model	Altitude	Kit Part No.	Gas Type	Offset
NCB-190/080H NCB-190/060H	0 - 5,399 ft	-	NG	-0.01 in ± 0.01 in
	5,400 - 10,100 ft	NAC-NH190/080		
	0 - 10,100 ft	NAC-L190/080	LP	-0.04 in ± 0.01 in
NCB-240/130H NCB-240/110H	0 - 5,399 ft	-	NG	-0.06 in ± 0.01 in
	5,400 - 10,100 ft	NAC-NH240/130		
	0 - 10,100 ft	NAC-L240/130	LP	-0.06 in ± 0.01 in
NCB-250/150H	0 - 5,399 ft	-	NG	-0.06 in ± 0.01 in
	5,400 - 10,100 ft	NAC-NH250/150		
	0 - 10,100 ft	NAC-L250/150	LP	-0.06 in ± 0.01 in

Table 3. Offset value for low fire

- c. Activate multiple zones and set the boiler to operate at 1-stage MIN mode (refer to “11.6.7 Setting the Special Operation Modes” on page 127). Measure the offset value at low fire and compare it to the values in Table 3. If the offset value is out of range, the gas valve set screw will need to be adjusted. If adjustment is necessary, locate the set screw as shown in Figure 10. Using a ⁵/₃₂ in or 4mm Allen wrench, turn the set screw no more than 1/4 turn clockwise to raise or counterclockwise to lower the offset value.

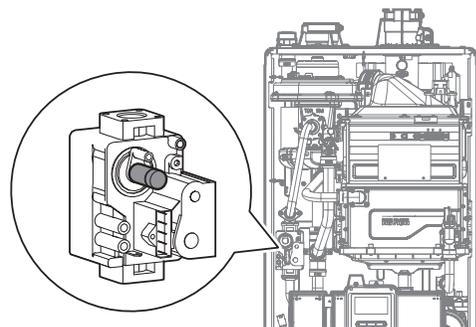


Figure 10. Set Screw Location

Note

The set screw is located behind the screw-on cover. This must be removed first.

- d. At high fire, do not check the offset value and never adjust the gas valve.

⚠ WARNING

Improper gas valve settings can cause fire or explosion and result in death, serious injury or property damage.

- Once the CO₂ or offset values have been confirmed, apply the included conversion stickers to show that the appliance has been converted to Propane Gas or High Altitude. Place these labels adjacent to the rating plate as shown in Figure 11.

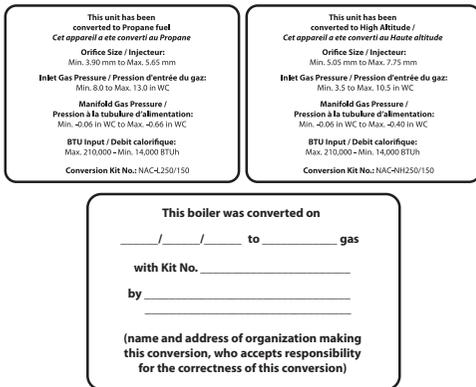
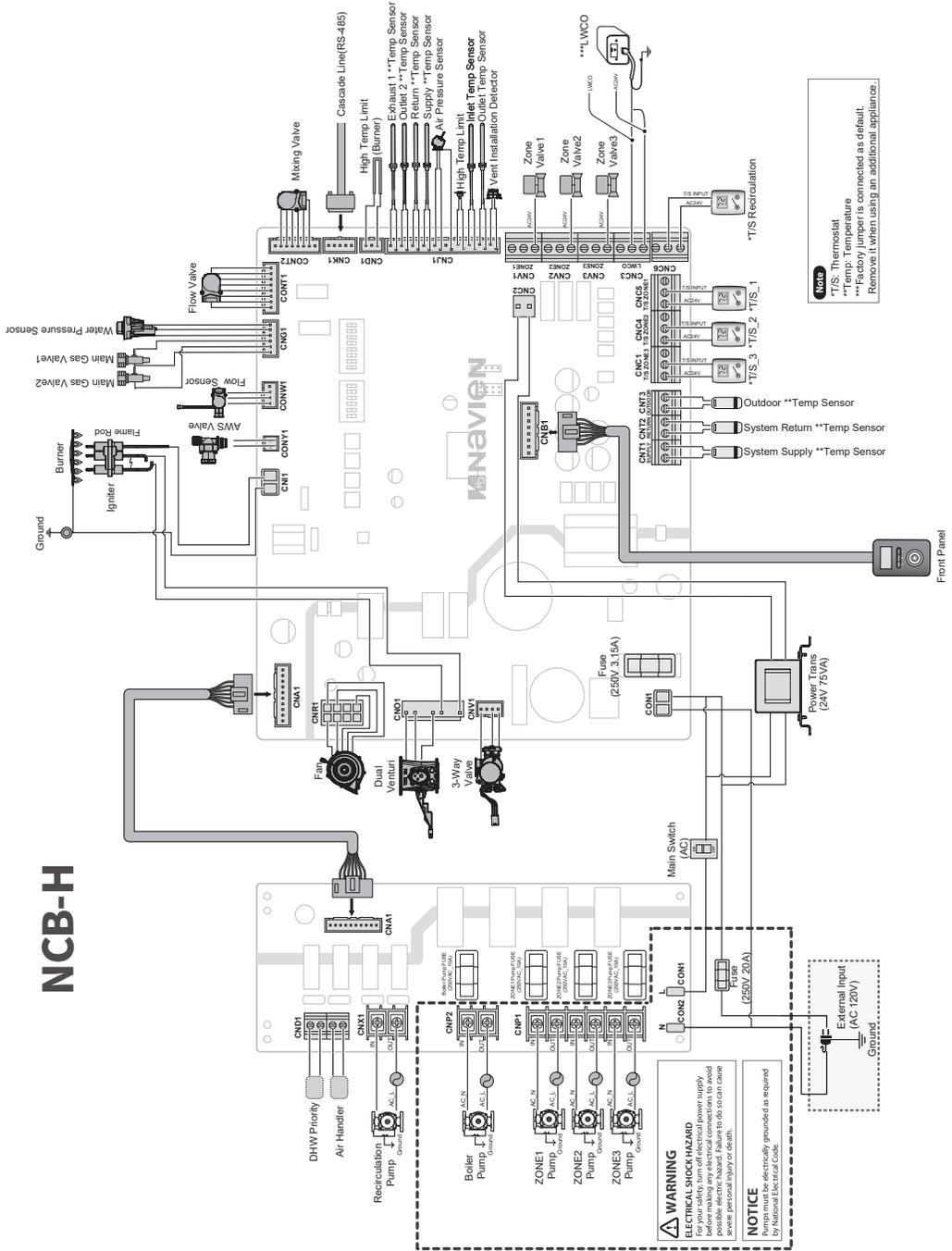


Figure 11. Proper Placement of Propane Gas or High Altitude Conversion Labels

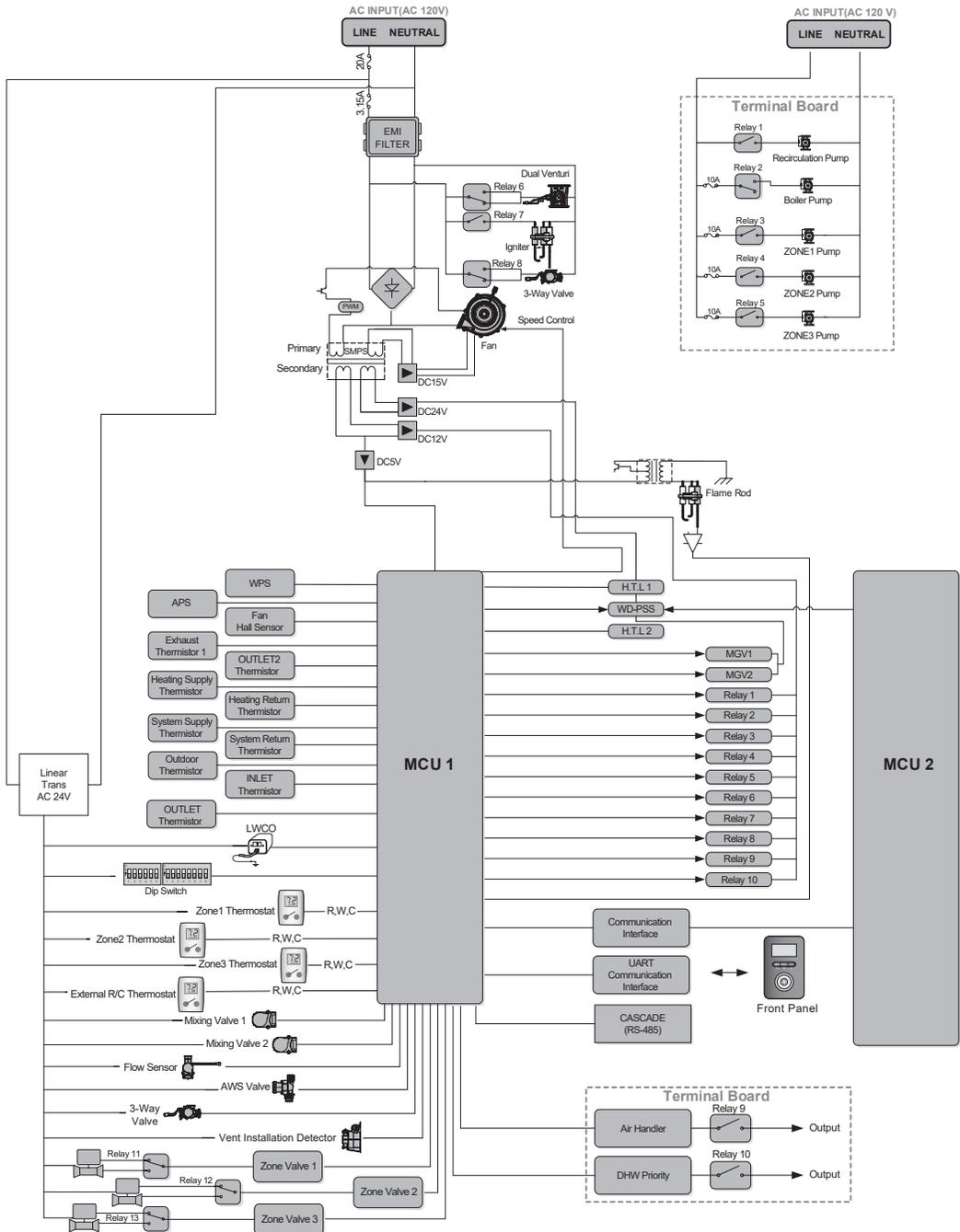
Note

The Propane Gas or High Altitude conversion rating plate varies depending on the model. Check the conversion kit number before attaching the labels.

12.2 Wiring Diagram



12.3 Ladder Diagram

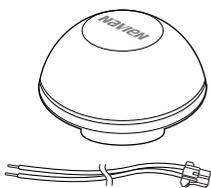


12.4 Outdoor Temperature Sensor

Outdoor Temperature Sensor

Installation

1. Pull out the sensor body from the cap.
2. Attach the body to the wall using the screws/anchors provided with the appliance.
3. Run the wires into the appliance body through the grommet opening.
4. Connect the wires to the terminal block.
5. Attach the cap to the body.



Navien Outdoor Temperature Sensor Kit

Outdoor Temperature Sensor

Installation Guidelines

- Avoid areas with temperature fluctuations by direct sunlight, and where the temperature may not be representative of true outdoor temperature.
- Best location to install the temperature sensor is on a North or Northeast side of a structure under eaves where the sensor is shielded from direct sunlight.
- Avoid placing sensor in close proximity of heat sources that may affect correct temperature sending (fans, exhausts, vents, lights).
- Avoid installing the sensor in areas where the sensor is subjected to excessive moisture.
- Use 18 gauge wiring (thermostat wiring) with no splices.
- Caution should be taken to avoid potential electromagnetic interference (EMI) by routing separately from potential sources such as line voltage wiring. When necessary, shielded cable may be used.

- Make sure wiring connections are secure before closing the cap.
- The sensor is a water resistant appliance.
- Any damage to the appliance may require the replacement of the entire component.

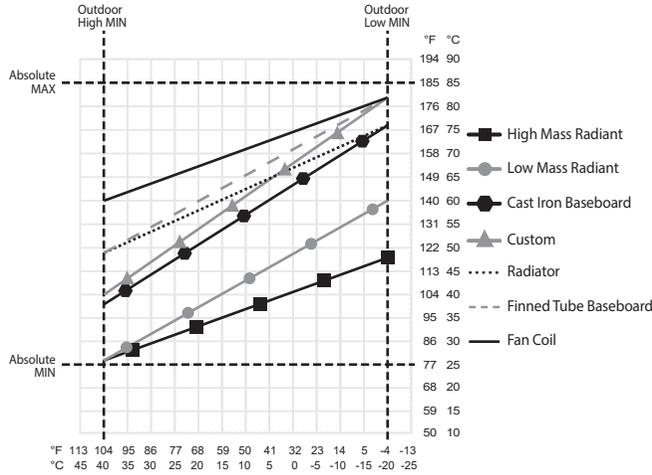
12.5 Outdoor Reset Control

The Outdoor Reset Control feature may be used to enhance energy efficiency while maintaining optimal heating performance. With the Outdoor Reset Control, the space heating temperature setting automatically changes according to the outdoor temperature and the current space heating system application (system load).

You can configure the Outdoor Reset Control settings on the front panel. Refer to “11.5.2 Setting the Space Heating Operation” on page 114 and “11.6.3 Setting the Operation Parameters” on page 121.

Note

The Outdoor Reset Control feature requires installation of an outdoor temperature sensor, and it only works when the boiler is running in the normal operation mode. It does not work when the boiler is running in either the Minimum (MIN) or Maximum (MAX) mode, or when the boiler’s front panel displays a fault.



Space Heating Temperature Setting for the Outdoor Reset Control Feature

The following tables list the default space heating temperature range by system heat load and the applicable outdoor temperature ranges.

Outdoor Temperature Sensor Installation Guidelines

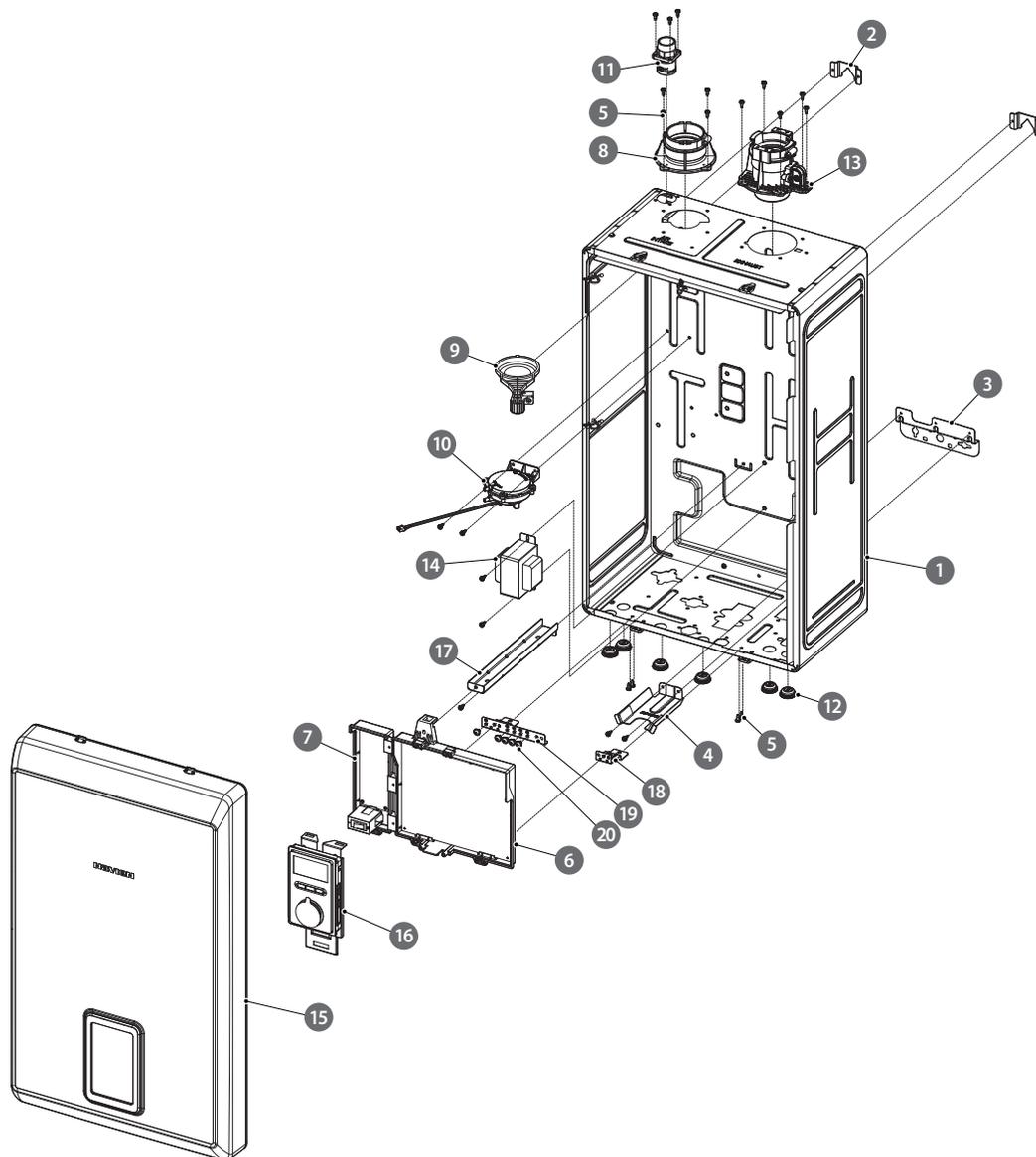
Heat Load	Supply Set Point Range	Return Set Point Range
Finned Tube Baseboard (default)	120-180°F (48.5-82°C)	101-147°F (38-63.5°C)
Fan Coil	140-180°F (60-82°C)	116-147°F (46.5-63.5°C)
Cast Iron Baseboard	100-170°F (37.5-76.5°C)	86-139°F (30-59°C)
Low Mass Radiant	80-140°F (26.5-60°C)	70-116°F (21-46.5°C)
High Mass Radiant	80-120°F (26.5-48.5°C)	70-101°F (21-38°C)
Radiators	120-170°F (48.5-76.5°C)	101-139°F (38-59°C)
Custom	104-180°F (40-82°C)	86-149°F (30-65°C)

Outdoor Temperature Range and Default Temperature Settings

Set Point	Range	Remarks
Outdoor Low Temperature	-4°F (-20°C) to Outdoor High Temperature Set Point - 9°F (5°C)	Default: 14°F (-10°C)
Outdoor High Temperature	Outdoor Low Temperature Set Point + 9°F (5°C) to 104°F (40°C)	Default: 70°F (21°C)

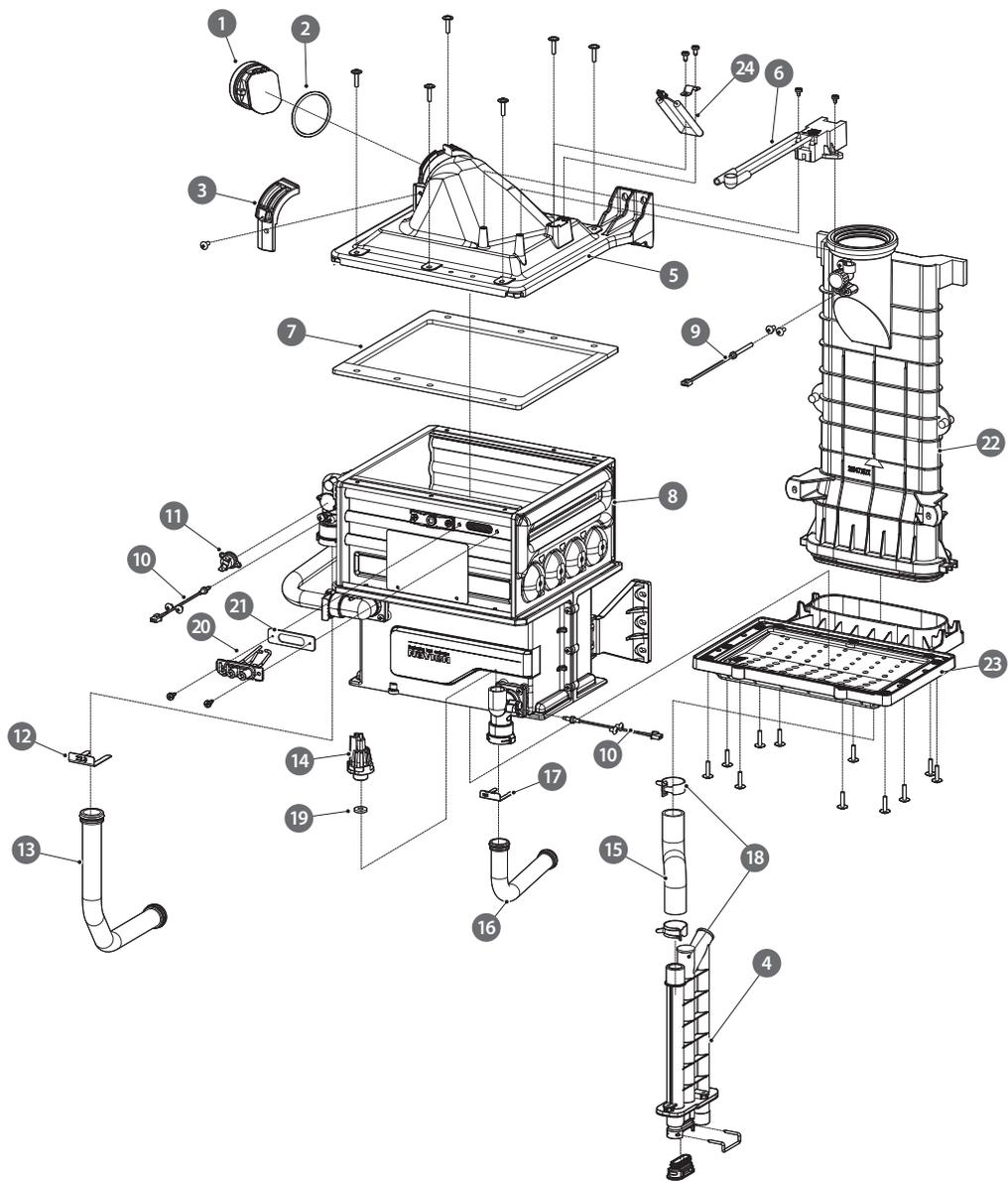
12.6 Component Assembly Diagrams and Parts Lists

12.6.1 Case Assembly



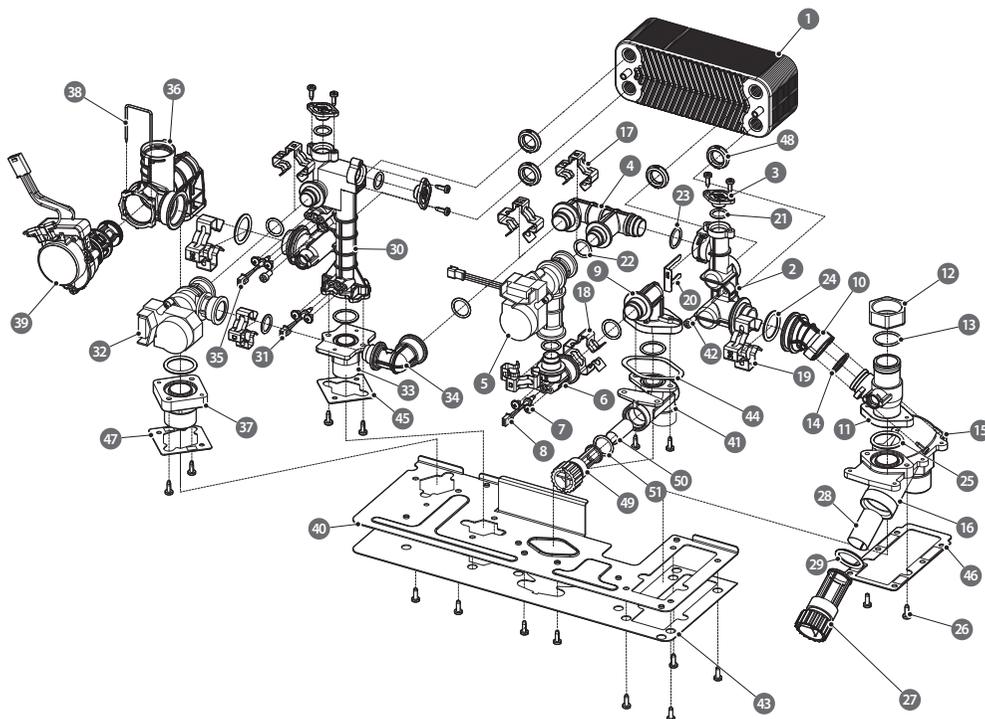
#	Description	Part #	Remark
1	Base	20049684*	
2	Base Bracket	20007609*	
3	Base Lower Bracket	20007643*	
4	Pump Bracket Ass'y	30024919*	
5	Screw (M4X10L)	20049000*	
6	Main PCB	30027886*	
7	Terminal PCB	30021496*	
8	Intake Air Duct Assembly	30008662*	
9	Intake Air Filter	30016248*	
10	APS	30021100*	
11	Air Vent Adapter	30025921*	
12	Rubber Ring	20041970*	
13	Exhaust Duct Assembly	30024848*	
14	24 V Power Transformer	30025710*	
15	Cover	30027374*	
16	Front Panel	30027887*	
17	PCB Bracket	20051289*	
18	PCB Lower Bracket R	20049687*	
19	PCB Lower Bracket L	20051233*	
20	Screw (M4X8L)	20006540*	

12.6.2 Burner Assembly



#	Description	Part #	Remark
1	Damper	30008825*	
2	O-Ring (G50)	20003019*	
3	Pan Bracket	20022095*	
4	Siphon	30024911*	
5	Mixer Chamber	20022750*	NCB-190/080H
		20022751*	NCB-250/150H
6	Ignition Transformer	30026063*	
7	Burner Packing	20021677*	NCB-190/080H
		20021672*	NCB-250/150H
8	Heat Exchanger Ass'y	30027363*	NCB-190/080H
		30027362*	NCB-250/150H
9	Thermistor (Exhaust)	30009478*	
10	Thermistor (Water)	30008366*	
11	High Limit Switch	30023954*	
12	Fastener (Heat)	20033662*	
13	Heat Exchanger Outlet Pipe	30024902*	NCB-190/080H
		30024903*	NCB-250/150H
14	LWCO (Pressure Sensor)	30014699*	
15	Siphon Hose	20049704*	
16	Return Pipe	30024904*	NCB-190/080H
		30024905*	NCB-250/150H
17	Fastener (Return)	20007733*	
18	Siphon Fastener	20007833*	
19	LWCO Packing	20006873*	
20	Igniter	30028036*	
21	Igniter Packing	30028036*	
22	Exhaust Duct Ass'y	30024877*	
23	Condensated-Water Receiver	30024879*	
24	Temperature Fuse	30025036*	

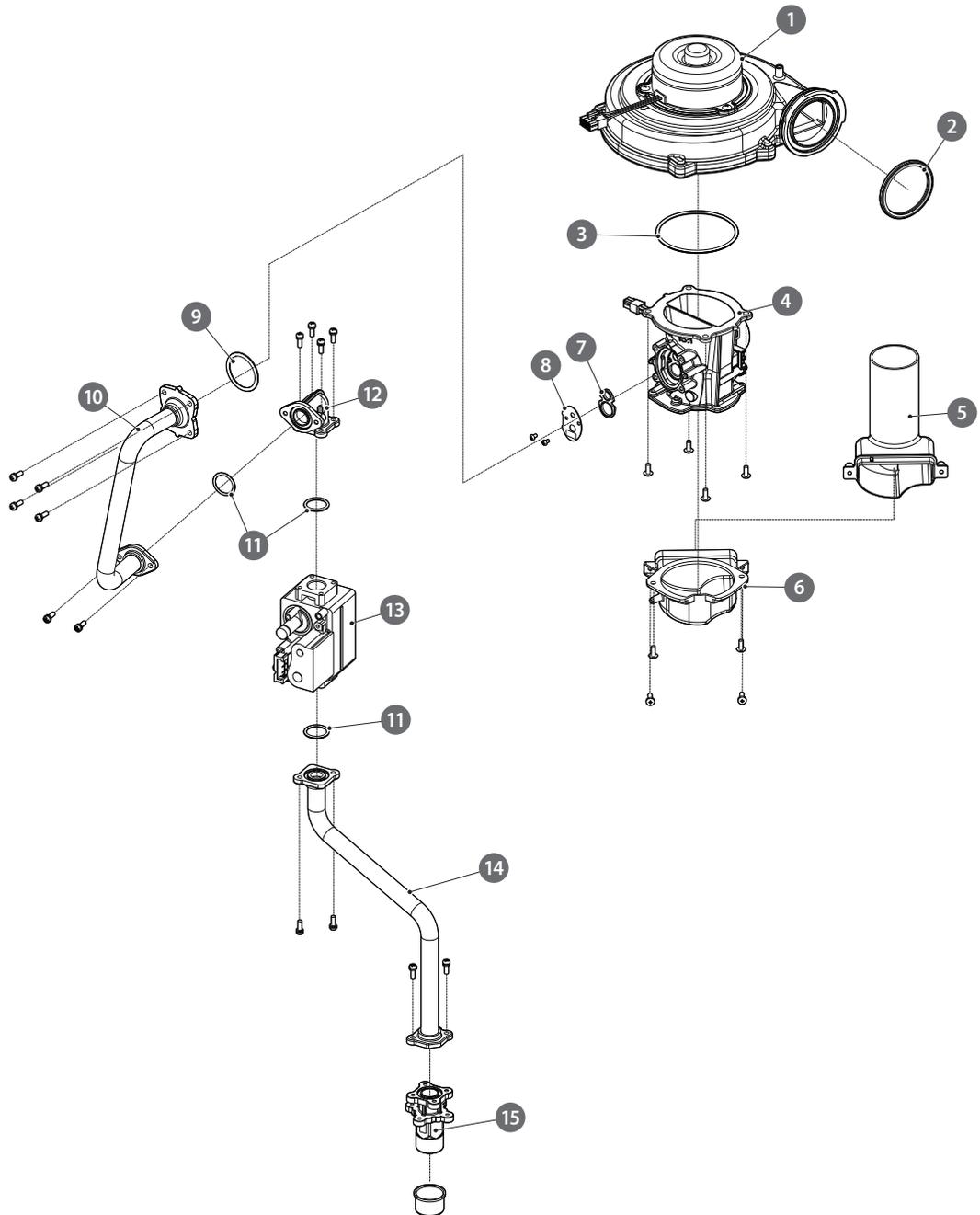
12.6.3 Waterway Assembly



#	Description	Part #	Remark
1	Plate Heat Exchanger	30024107*	18EA
		30021098*	24EA
2	Mixing Valve Adapter	20044471*	
3	Cap	20017744*	
4	Mixing Connector	20044469*	
5	Flow Adjust Valve	30008247*	
6	DHW Inlet Connection Adapter	20044470*	
7	Taptite Screw (Φ4×6)	20017962*	
8	DHW Temperature Sensor (Blue)	30022207*	
9	DHW Inlet Connection Adapter	20044477*	
10	Pump Inlet Adaptor(MD)	20049379*	
11	Pump Inlet Adaptor(HD)	20049380*	
12	Pump Inout Adaptor Nut	20044480*	
13	SUS PIN	20044681*	
14	O-Ring(P22, WRAS)	20048007*	
15	Taptite Screw (Φ4×12)	20041461*	
16	Heating Return Adapter	20044488*	
17	Fastener (25)	20007859*	

#	Description	Part #	Remark
18	Fastener (27)	20017726*	
19	Fastener (36)	20017724*	
20	Fastener (19.7)	20007733*	
21	O-Ring(P14, WRAS)	20048004*	
22	O-Ring(P16, WRAS)	20048005*	
23	O-Ring(P18, WRAS)	20048006*	
24	O-Ring(P26)	20032409*	
25	O-Ring(P28)	20022142*	
26	Screw (M4x10)	20038757*	
27	Filter Frame	30014682*	
28	Filter Mesh		
29	O-Ring (P25)	20032528*	
30	Mixing Valve Manifold	20044482*	
31	DHW Temperature Sensor (Red)	30023765*	
32	Mixing Adjust Valve	30011532*	
33	DHW Outlet Adapter	20044487*	
34	DHW Connection Elbow	20025962*	
35	DHW Temperature Sensor (Black)	30022222*	
36	3-Way Valve Body	20046493*	
37	Heating Supply Adapter	20044489*	
38	3-Way Valve Fastener	20029414*	
39	3-Way Valve(A/S)	30028157*	Motor Assembly
		30026790*	Motor+Body
40	Block Plate	20044475*	
41	DHW Inlet Adapter	20044701*	
42	Hex Screw (M5x10)	20009865*	
43	Block Plate Packing	20045394*	
44	DHW Inlet Adapter Packing	20045393*	
45	DHW Outlet Adapter Packing	20045395*	
46	Heating Return Adapter Packing	20045397*	
47	Heating Supply Adapter Packing	20045396*	
48	Plate Heat Exchanger Packing (Wras)	20047738*	
49	Direct Water Filter Frame	20017849*	
50	Direct Water Filter Mesh	20017743*	
51	O-Ring (P19)	20017211*	

12.6.4 Fan (Gas) Assembly



#	Description	Part #	Remark
1	Fan Assembly	30025295*	
2	Fan Packing	20022744*	
3	O-Ring (G75)	20018079*	
4	Dual Venturi	30027149*	NCB-190/080H
			NCB-250/150H
5	Silence	20031242*	NCB-190/080H
		20032570*	NCB-250/150H
6	Silence Adapter	20049499*	NCB-190/080H
		20032569*	NCB-250/150H
7	Venturi Packing	20022660*	
8	Gas Orifice	20049500*	NCB-190/080H (NG)
		20049501*	NCB-250/150H (NG)
		20050545*	NCB-190/080H (LP)
		20050546*	NCB-250/150H (LP)
9	O-Ring (P34)	20019090*	
10	Gas Pipe (Out)	30024916*	NCB-190/080H
		30024917*	NCB-250/150H
11	O-Ring (P20)	20006934*	
12	Gas Connector	20018430*	
13	Gas Valve	30011586*	
14	Gas Pipe (In)	30024915*	
15	Gas Inlet Adapter	20042244*	

12.7 Requirements for the State of Massachusetts

NOTICE BEFORE INSTALLATION

This appliance must be installed by a licensed plumber or gas fitter in accordance with the Massachusetts Plumbing and Fuel Gas Code 248 CMR Sections 4.00 and 5.00.

IMPORTANT: In the State of Massachusetts (248 CMR 4.00 & 5.00)

For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. INSTALLATION OF CARBON MONOXIDE DETECTORS. No installation or replacement of a vented gas appliance shall be permitted unless a battery powered or electrically hard wired carbon monoxide detector is present on the same floor as the appliance or on the next adjacent floor when the appliance is located in a crawl space unless the appliance is located in a detached, uninhabitable garage. For all residential dwellings, a carbon monoxide detector must also be present on each habitable level of the dwelling. These requirements shall not be deemed to waive any additional requirements imposed by M.G.L. c. 148 §26F1/2.
2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.
3. SIGNAGE. Whenever any through-the-wall vent is installed less than seven feet above the finished grade, a metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight feet above grade directly in line with the exhaust vent terminal. The sign shall read, in print size no less than 0.5 inches in size, **"GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS"**.
4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.09 and 5.12.

13. LIMITED WARRANTY NAVIEN, INC.

Effective

This 10 year limited warranty on heat exchangers, 5 year limited warranty on parts, and 1 year limited warranty on labor ("Warranty") covers defects in materials or workmanship when the Navien NCB-H Boiler ("Product") is installed by a properly licensed plumber or contractor and operated in strict compliance with the Installation & Operations manual procedures, subject to the terms within this Warranty document. Improper installation or use will void this Warranty. This Warranty runs from date of installation and extends to the original purchaser and subsequent owners, but only while the Product remains at the site of the original installation. This Warranty includes a limited warranty as set forth below.

What is Covered?

Subject to the foregoing terms, Navien will repair or replace the covered Product or any part or component that is defective in materials or workmanship for a period of five (5) years in regard to parts and up to ten (10) years in regard to the heat-exchanger for a Single-Family Residential Application. Navien will pay labor charges for the repair subject to Navien's prior written approval and in accordance with Navien's schedule of approved labor allowances for a period of one (1) year from the date of installation. All repair parts must be genuine Navien parts. All repairs and replacements must be performed by an individual or servicing company that is properly licensed to do the type of repair.

There is no warranty for anything other than a Single-Family Residential Application.

During the applicable warranty period, replacement of the Product or components may be authorized by Navien only. Navien does not authorize any person or company to assume for it any obligation or liability in connection with the replacement of the Product or its components. If it is determined that repair or replacement of a part, under warranty, is not possible, the Product will be replaced with a new Product having at least the same BTU capacity as the product at issue. The replacement component or product will be warranted only for the unexpired portion of the applicable warranty period for the original component or Product.

Applicable Warranty Periods

Period of Coverage		
Labor Warranty	Parts* Warranty	Heat Exchanger* Warranty
1 year	5 years	10 years

* The Heat Exchanger Warranty is solely for the Primary/Secondary Heat Exchanger. The DHW Flat Plate heat exchanger is covered under the Parts Warranty.

How do I get service?

You must contact the original installer of your Product. Your installer will need to contact Navien to report the issue. If the original installer cannot be identified or you no longer choose to use that service provider, you may choose any service provider who is properly licensed to complete the necessary repair. The installer and/or service provider must comply with Navien's warranty service and return policy procedures as available on Navien's website including contacting Navien's Technical Support Department at (800) 519-8794, option 2, prior to commencing any service.

Proof of the date of installation must be provided to Navien. At Navien's request, the defective Product or part must be returned to Navien. When the Product is installed in new construction, the date of installation shall be established as the date upon which the end-user takes title to the real property. If proof of the installation date is unavailable, then six months after the date of manufacture will be used.

Additional terms and conditions are continued on the reverse side.



Customer Name :	
Customer Address :	
Telephone :	Fax :
Email :	
Installer Name :	License No :
Installer Address :	
Place of Purchase :	
Model No :	
Serial No :	
Date of Purchase :	



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 20 Goodyear, Irvine, CA 92618
 Tel : 1-800-519-8794
 Fax : 949-420-0430
www.navieninc.com

For instant warranty registration, please register your product online at www.navieninc.com

What is not covered?

Navien's Limited Warranty shall be void in the event of an occurrence of any of the following:

- Improper installation, failure to install in strict compliance with the Installation & Operation Manual procedures, installed by a non-licensed installer, and installation in violation of applicable rules, laws or building codes.
- Product purchased through the internet, other e-commerce channels, or any installer that obtained the product from a supplier or distributor not authorized by Navien.
- Failure to perform regular maintenance, misuse, operation at settings other than those recommended or specified, non-compliance with instructions or guidelines set forth in the User's Information Manual.
- Modification or alteration of the product in any manner, including but not limited to, removal of any component or part, addition of any nonapproved components, relocating or moving the product from its original installation site, or any accidental or intentional damage to the product.
- Installation in commercial or multi-dwelling applications or for non-recommended uses.
- Any damage caused by local adverse conditions including but not limited to hard water deposits, lime or mineral build-up, operating in corrosive atmospheric elements.
- Damage or problems caused by gas flow issues, electrical surges, flooding, fire, abnormal external temperature, and any other cause of damage not directly caused by a manufacturing defect.
- Installer's failure to fully comply with the warranty service and return policy procedures previously provided to installer and as is available on Navien's website. Such policies include but are not limited to the installer's failure to first contact Navien Technical Support while in front of the product for purposes of trouble shooting the identified problem or issue.
- Performance problems caused by improper sizing of the boiler, the gas supply line, the venting connection, combustion air openings, electric service voltage, wiring, fusing or any other components, parts or specifications.
- Improper conversion from natural gas to LP gas or LP gas to natural gas or attempt to operate with a type of gas not specified for the boiler.
- Any damage, malfunction or failure caused by abuse, negligence, alteration, accident, fire, flood, freezing, wind, lightning and other acts of God.
- Operating, using or storing the boiler in a corrosive or contaminated atmosphere or environment.
- Operating the boiler at water temperatures outside the factory calibrated temperature limits and/or exceeding the maximum setting of the high limit control.
- Operating the boiler when it is not supplied with potable water at all times.
- Subjecting the heat exchanger to pressures or firing rates greater or lesser than those shown on the rating plate.
- Installation at any location outside the United States and Canada.
- Removal or alteration of the rating plate.

Warranty Limitations

EXCEPT AS EXPRESSLY PROVIDED HEREIN, THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH EXTEND BEYOND THE DESCRIPTION OF THE WARRANTY HEREIN AND FURTHER NAVIEN SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE OR OTHER SIMILAR DAMAGES THAT MAY ARISE, INCLUDING LOST PROFITS, DAMAGE TO A PERSON OR PROPERTY, LOSS OF USE, INCONVENIENCE, OR LIABILITY ARISING FROM IMPROPER INSTALLATION, SERVICE OR USE OF THE PRODUCT. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS ARISING UNDER STATE LAW ARE LIMITED IN DURATION TO THE PERIOD OF COVERAGE PROVIDED BY THIS WARRANTY, UNLESS THE PERIOD PROVIDED BY STATE LAW IS LESS.

No one is authorized to make any other warranties on behalf of Navien. Some states do not allow the exclusion or limitation of incidental or consequential damages, or how long an implied warranty lasts, so the above limitation may not apply to you.

This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Rev. 9.8.2023

Retain this document for future reference.



Installation & Operation Manual

NCB-H Condensing Combi-Boilers

Getting Service

If your boiler requires service, you have several options for getting service:

- Contact Technical Support at 1-800-519-8794 or on the website: www.navienc.com.
- For warranty service, always contact Technical Support first.
- Contact the technician or professional who installed your boiler.
- Contact a licensed professional for the affected system (for example, a plumber or electrician).

When you contact Technical Support, please have the following information at hand:

- Model number
- Serial number
- Date purchased
- Installation location and type
- Error code, if any appears on the front panel display.

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800.519.8794 | www.navienc.com
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